https://cloudblue.com

Class CaseAttachmentsResource

This article has been generated from the online version of the documentation and might be out of date. Please, make sure to always refer to the online version of the documentation for the up-to-date information.

Auto-generated at April 16, 2025

© Ingram Micro, Inc. All Rights Reserved.

Classes

CaseAttachmentsResource ⇐ `GenericResource`

> The *CaseAttachmentResources* class provides methods to access the *attachment* objects for a case.

CaseSettingsResource ⇐ `GenericResource`

> The *CaseSettingsResources* class provides methods to access the *setting* objects for a case.

CaseResource ⇐ `GenericResource`

> The *CaseResource* class provides methods to access the case endpoint of the CloudBlue Connect API.

CaseAttachmentsResource ⇐ `GenericResource`

The *CaseAttachmentResources* class provides methods to access the *attachment* objects for a case.

Kind: global class
Extends: `GenericResource`
Category: Resources

CaseSettingsResource ⇐ `GenericResource`

The *CaseSettingsResources* class provides methods to access the *setting* objects for a case.

Kind: global class
Extends: `GenericResource`
Category: Resources

CaseResource ⇐ `GenericResource`

The *CaseResource* class provides methods to access the case endpoint of the CloudBlue Connect API.
Kind: global class

© Ingram Micro, Inc. All Rights Reserved.

Extends: `GenericResource`
Category: Resources

- CaseResource ⇐ `GenericResource`
  - new CaseResource(client)
  - .attachments(id) ⇒ `CaseAttachmentsResource`
  - .settings(id) ⇒ `CaseSettingsResource`
  - .pend(id) ⇒ `CaseCommentsResource`
  - .inquire(id) ⇒ `CaseCommentsResource`
  - .resolve(id) ⇒ `CaseCommentsResource`
  - .close(id, rating, feedback) ⇒ `CaseCommentsResource`

new CaseResource(client)

Creates a new instance of the *CaseResource* class.

Returns: `CaseResource` – An instance of the *CaseResource* class.

Param	Type	Description
client	`ConnectClient`	An instance of the ConnectClient class.

caseResource.attachments(id) ⇒ `CaseAttachmentsResource`

Returns an instance of the *CaseAttachmentsResource* for a *Case*.

Kind: instance method of `CaseResource`
Returns: `CaseAttachmentsResource` – An instance of the *CaseAttachmentsResource* for the case.

Param	Type	Description
id	`string`	The unique identifier of the *Case*.

caseResource.settings(id) ⇒ `CaseSettingsResource`

Returns an instance of the *CaseSettinsResource* for a *Case*.

Kind: instance method of `CaseResource`
Returns: `CaseSettingsResource` – An instance of the *CaseSettingsResource* for the case.

© Ingram Micro, Inc. All Rights Reserved.

Param	Type	Description
id	`string`	The unique identifier of the *Case*.

caseResource.pend(id) ⇒ `CaseCommentsResource`

Set *Case* to pend status.

Kind: instance method of `CaseResource`
Returns: `CaseCommentsResource` – An instance of the *CaseCommentsResource* for the case.

Param	Type	Description
id	`string`	The unique identifier of the *Case*.

caseResource.inquire(id) ⇒ `CaseCommentsResource`

Set *Case* to inquire status.

Kind: instance method of `CaseResource`
Returns: `CaseCommentsResource` – An instance of the *CaseCommentsResource* for the case.

Param	Type	Description
id	`string`	The unique identifier of the *Case*.

caseResource.resolve(id) ⇒ `CaseCommentsResource`

Set *Case* to resolve status.

Kind: instance method of `CaseResource`
Returns: `CaseCommentsResource` – An instance of the *CaseCommentsResource* for the case.

Param	Type	Description
id	`string`	The unique identifier of the *Case*.

© Ingram Micro, Inc. All Rights Reserved.

caseResource.close(id, rating, feedback) ⇒ `CaseCommentsResource`

Set *Case* to close status.

Kind: instance method of `CaseResource`
Returns: `CaseCommentsResource` – An instance of the *CaseCommentsResource* for the case.

Param	Type	Description
id	`string`	The unique identifier of the *Case*.
rating	`rating`	Rating of the case
feedback	`string`	Feedback message

© Ingram Micro, Inc. All Rights Reserved.