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Class CaseResource



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Classes

CaseAttachmentsResource \Leftarrow GenericResource

The *CaseAttachmentResources* class provides methods to access the *attachment* objects for a case.

CaseSettingsResource \Leftarrow GenericResource

The *CaseSettingsResources* class provides methods to access the *setting* objects for a case.

CaseResource \Leftarrow GenericResource

The *CaseResource* class provides methods to access the case endpoint of the CloudBlue Connect API.

CaseAttachmentsResource \Leftarrow GenericResource

The *CaseAttachmentResources* class provides methods to access the *attachment* objects for a case.

Kind: global class

Extends: GenericResource

Category: Resources

CaseSettingsResource \Leftarrow GenericResource

The *CaseSettingsResources* class provides methods to access the *setting* objects for a case.

Kind: global class

Extends: GenericResource

Category: Resources

CaseResource \Leftarrow GenericResource

The *CaseResource* class provides methods to access the case endpoint of the CloudBlue Connect API.

Kind: global class



Extends: `GenericResource`

Category: Resources

- `CaseResource` \Leftarrow `GenericResource`
 - `new CaseResource(client)`
 - `.attachments(id) ⇒ CaseAttachmentsResource`
 - `.settings(id) ⇒ CaseSettingsResource`
 - `.pend(id) ⇒ CaseCommentsResource`
 - `.inquire(id) ⇒ CaseCommentsResource`
 - `.resolve(id) ⇒ CaseCommentsResource`
 - `.close(id, rating, feedback) ⇒ CaseCommentsResource`

new CaseResource(client)

Creates a new instance of the *CaseResource* class.

Returns: `CaseResource` - An instance of the *CaseResource* class.

Param	Type	Description
client	<code>ConnectClient</code>	An instance of the <code>ConnectClient</code> class.

caseResource.attachments(id) ⇒ CaseAttachmentsResource

Returns an instance of the *CaseAttachmentsResource* for a *Case*.

Kind: instance method of `CaseResource`

Returns: `CaseAttachmentsResource` - An instance of the *CaseAttachmentsResource* for the case.

Param	Type	Description
id	<code>string</code>	The unique identifier of the <i>Case</i> .

caseResource.settings(id) ⇒ CaseSettingsResource

Returns an instance of the *CaseSettingsResource* for a *Case*.

Kind: instance method of `CaseResource`

Returns: `CaseSettingsResource` - An instance of the *CaseSettingsResource* for the case.



Param	Type	Description
id	string	The unique identifier of the Case.

caseResource.pend(id) ⇒ CaseCommentsResource

Set Case to pend status.

Kind: instance method of CaseResource

Returns: CaseCommentsResource – An instance of the *CaseCommentsResource* for the case.

Param	Type	Description
id	string	The unique identifier of the Case.

caseResource.inquire(id) ⇒ CaseCommentsResource

Set Case to inquire status.

Kind: instance method of CaseResource

Returns: CaseCommentsResource – An instance of the *CaseCommentsResource* for the case.

Param	Type	Description
id	string	The unique identifier of the Case.

caseResource.resolve(id) ⇒ CaseCommentsResource

Set Case to resolve status.

Kind: instance method of CaseResource

Returns: CaseCommentsResource – An instance of the *CaseCommentsResource* for the case.

Param	Type	Description
id	string	The unique identifier of the Case.



caseResource.close(id, rating, feedback) ⇒ CaseCommentsResource

Set Case to close status.

Kind: instance method of CaseResource

Returns: CaseCommentsResource - An instance of the *CaseCommentsResource* for the case.

	Param	Type	Description
	id	string	The unique identifier of the Case.
	rating	rating	Rating of the case
	feedback	string	Feedback message