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# Class CaseResource



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## Classes

CaseAttachmentsResource  $\Leftarrow$  GenericResource

The *CaseAttachmentResources* class provides methods to access the *attachment* objects for a case.

CaseSettingsResource  $\Leftarrow$  GenericResource

The *CaseSettingsResources* class provides methods to access the *setting* objects for a case.

CaseResource  $\Leftarrow$  GenericResource

The *CaseResource* class provides methods to access the case endpoint of the CloudBlue Connect API.

### CaseAttachmentsResource $\Leftarrow$ GenericResource

The *CaseAttachmentResources* class provides methods to access the *attachment* objects for a case.

**Kind:** global class

**Extends:** GenericResource

**Category:** Resources

### CaseSettingsResource $\Leftarrow$ GenericResource

The *CaseSettingsResources* class provides methods to access the *setting* objects for a case.

**Kind:** global class

**Extends:** GenericResource

**Category:** Resources

### CaseResource $\Leftarrow$ GenericResource

The *CaseResource* class provides methods to access the case endpoint of the CloudBlue Connect API.

**Kind:** global class



**Extends:** GenericResource

**Category:** Resources

- CaseResource  $\Leftarrow$  GenericResource
  - new CaseResource(client)
  - .attachments(id)  $\Rightarrow$  CaseAttachmentsResource
  - .settings(id)  $\Rightarrow$  CaseSettingsResource
  - .pend(id)  $\Rightarrow$  CaseCommentsResource
  - .inquire(id)  $\Rightarrow$  CaseCommentsResource
  - .resolve(id)  $\Rightarrow$  CaseCommentsResource
  - .close(id, rating, feedback)  $\Rightarrow$  CaseCommentsResource

### new CaseResource(client)

Creates a new instance of the *CaseResource* class.

**Returns:** CaseResource - An instance of the *CaseResource* class.

Param	Type	Description
client	ConnectClient	An instance of the ConnectClient class.

### caseResource.attachments(id) $\Rightarrow$ CaseAttachmentsResource

Returns an instance of the *CaseAttachmentsResource* for a *Case*.

**Kind:** instance method of CaseResource

**Returns:** CaseAttachmentsResource - An instance of the *CaseAttachmentsResource* for the case.

Param	Type	Description
id	string	The unique identifier of the Case.

### caseResource.settings(id) $\Rightarrow$ CaseSettingsResource

Returns an instance of the *CaseSettingsResource* for a *Case*.

**Kind:** instance method of CaseResource

**Returns:** CaseSettingsResource - An instance of the *CaseSettingsResource* for the case.



Param	Type	Description
id	string	The unique identifier of the Case.

**caseResource.pend(id)** ⇒ CaseCommentsResource

Set Case to pend status.

**Kind:** instance method of CaseResource

**Returns:** CaseCommentsResource – An instance of the *CaseCommentsResource* for the case.

Param	Type	Description
id	string	The unique identifier of the Case.

**caseResource.inquire(id)** ⇒ CaseCommentsResource

Set Case to inquire status.

**Kind:** instance method of CaseResource

**Returns:** CaseCommentsResource – An instance of the *CaseCommentsResource* for the case.

Param	Type	Description
id	string	The unique identifier of the Case.

**caseResource.resolve(id)** ⇒ CaseCommentsResource

Set Case to resolve status.

**Kind:** instance method of CaseResource

**Returns:** CaseCommentsResource – An instance of the *CaseCommentsResource* for the case.

Param	Type	Description
id	string	The unique identifier of the Case.



**caseResource.close(id, rating, feedback) ⇒ CaseCommentsResource**

Set Case to close status.

**Kind:** instance method of CaseResource

**Returns:** CaseCommentsResource - An instance of the *CaseCommentsResource* for the case.

	<b>Param</b>	<b>Type</b>	<b>Description</b>
	id	string	The unique identifier of the Case.
	rating	rating	Rating of the case
	feedback	string	Feedback message