



<https://cloudblue.com>

[Documentation](#) [Developer Resources](#) [Connect SDK and Tools](#) [Javascript SDK](#)

# Class CaseSettingsResource



This article has been generated from the online version of the documentation and might be out of date. Please, make sure to always refer to the online version of the documentation for the up-to-date information.

Auto-generated at April 16, 2025



## Classes

CaseAttachmentsResource  $\Leftarrow$  GenericResource

The *CaseAttachmentResources* class provides methods to access the *attachment* objects for a case.

CaseSettingsResource  $\Leftarrow$  GenericResource

The *CaseSettingsResources* class provides methods to access the *setting* objects for a case.

CaseResource  $\Leftarrow$  GenericResource

The *CaseResource* class provides methods to access the case endpoint of the CloudBlue Connect API.

### CaseAttachmentsResource $\Leftarrow$ GenericResource

The *CaseAttachmentResources* class provides methods to access the *attachment* objects for a case.

**Kind:** global class

**Extends:** GenericResource

**Category:** Resources

### CaseSettingsResource $\Leftarrow$ GenericResource

The *CaseSettingsResources* class provides methods to access the *setting* objects for a case.

**Kind:** global class

**Extends:** GenericResource

**Category:** Resources

### CaseResource $\Leftarrow$ GenericResource

The *CaseResource* class provides methods to access the case endpoint of the CloudBlue Connect API.

**Kind:** global class



**Extends:** GenericResource

**Category:** Resources

- CaseResource  $\Leftarrow$  GenericResource
  - new CaseResource(client)
  - .attachments(id)  $\Rightarrow$  CaseAttachmentsResource
  - .settings(id)  $\Rightarrow$  CaseSettingsResource
  - .pend(id)  $\Rightarrow$  CaseCommentsResource
  - .inquire(id)  $\Rightarrow$  CaseCommentsResource
  - .resolve(id)  $\Rightarrow$  CaseCommentsResource
  - .close(id, rating, feedback)  $\Rightarrow$  CaseCommentsResource

## new CaseResource(client)

Creates a new instance of the *CaseResource* class.

**Returns:** CaseResource - An instance of the *CaseResource* class.

Param	Type	Description
client	ConnectClient	An instance of the ConnectClient class.

## caseResource.attachments(id) $\Rightarrow$ CaseAttachmentsResource

Returns an instance of the *CaseAttachmentsResource* for a *Case*.

**Kind:** instance method of CaseResource

**Returns:** CaseAttachmentsResource - An instance of the *CaseAttachmentsResource* for the case.

Param	Type	Description
id	string	The unique identifier of the Case.

## caseResource.settings(id) $\Rightarrow$ CaseSettingsResource

Returns an instance of the *CaseSettinsResource* for a *Case*.

**Kind:** instance method of CaseResource

**Returns:** CaseSettingsResource - An instance of the *CaseSettingsResource* for the case.



Param	Type	Description
id	string	The unique identifier of the Case.

**caseResource.pend(id)** ⇒ CaseCommentsResource

Set Case to pend status.

**Kind:** instance method of CaseResource  
**Returns:** CaseCommentsResource – An instance of the *CaseCommentsResource* for the case.

Param	Type	Description
id	string	The unique identifier of the Case.

**caseResource.inquire(id)** ⇒ CaseCommentsResource

Set Case to inquire status.

**Kind:** instance method of CaseResource  
**Returns:** CaseCommentsResource – An instance of the *CaseCommentsResource* for the case.

Param	Type	Description
id	string	The unique identifier of the Case.

**caseResource.resolve(id)** ⇒ CaseCommentsResource

Set Case to resolve status.

**Kind:** instance method of CaseResource  
**Returns:** CaseCommentsResource – An instance of the *CaseCommentsResource* for the case.

Param	Type	Description
id	string	The unique identifier of the Case.



**caseResource.close(id, rating, feedback) ⇒ CaseCommentsResource**

Set Case to close status.

**Kind:** instance method of CaseResource

**Returns:** CaseCommentsResource - An instance of the *CaseCommentsResource* for the case.

	Param	Type	Description
	id	string	The unique identifier of the Case.
	rating	rating	Rating of the case
	feedback	string	Feedback message