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Class ConversationResource

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Classes

MessageResource ⇐ `GenericResource`

> The *MessageResources* class provides methods to access the *attachment* objects for a case.

ConversationResource ⇐ `GenericResource`

> The *ConversationResource* class provides methods to access the conversations endpoint of the Cloud Blue Connect API.

MessageResource ⇐ `GenericResource`

The *MessageResources* class provides methods to access the *attachment* objects for a case.

Kind: global class
Extends: `GenericResource`
Category: Resources

ConversationResource ⇐ `GenericResource`

The *ConversationResource* class provides methods to access the conversations endpoint of the Cloud Blue Connect API.

Kind: global class
Extends: `GenericResource`
Category: Resources

- ConversationResource ⇐ `GenericResource`
  - new ConversationResource(client)
  - .messages(id) ⇒ `CaseCommentsResource`
  - .getConversationsByObjectId(id) ⇒ `Array`
  - .createMessage(id, msg) ⇒ `object`

new ConversationResource(client)

Creates a new instance of the *ConversationResource* class.

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Returns: `ConversationResource` – An instance of the *ConversationResource* class.

Param	Type	Description
client	`ConnectClient`	An instance of the ConnectClient class.

conversationResource.messages(id) ⇒ `CaseCommentsResource`

Returns an instance of the *ConversationMessageResource* for a *Conversation*.

Kind: instance method of `ConversationResource`
Returns: `CaseCommentsResource` – An instance of the *ConversationMessageResource* for the case.

Param	Type	Description
id	`string`	The unique identifier of the *Conversation*.

conversationResource.getConversationsByObjectId(id) ⇒ `Array`

Returns a list of conversations attached to the business object specified by its id.

Kind: instance method of `ConversationResource`
Returns: `Array` – A list of conversations attached to a business object.

Param	Type	Description
id	`string`	The unique id of the business object attached to a conversation.

conversationResource.createMessage(id, msg) ⇒ `object`

Add a message to a *Conversation* object.

Kind: instance method of `ConversationResource`
Returns: `object` – The newly created *Message* object.

Param	Type	Description
id	`string`	The unique identifier of the Conversation object.
msg	`string`	The text of the message to post.

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