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Class ConversationResource



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Classes

MessageResource \Leftarrow GenericResource

The *MessageResources* class provides methods to access the *attachment* objects for a case.

ConversationResource \Leftarrow GenericResource

The *ConversationResource* class provides methods to access the conversations endpoint of the Cloud Blue Connect API.

MessageResource \Leftarrow GenericResource

The *MessageResources* class provides methods to access the *attachment* objects for a case.

Kind: global class

Extends: GenericResource

Category: Resources

ConversationResource \Leftarrow GenericResource

The *ConversationResource* class provides methods to access the conversations endpoint of the Cloud Blue Connect API.

Kind: global class

Extends: GenericResource

Category: Resources

- ConversationResource \Leftarrow GenericResource
 - new ConversationResource(client)
 - .messages(id) \Rightarrow CaseCommentsResource
 - .getConversationsByObjectId(id) \Rightarrow Array
 - .createMessage(id, msg) \Rightarrow object

new ConversationResource(client)

Creates a new instance of the *ConversationResource* class.



Returns: ConversationResource – An instance of the *ConversationResource* class.

Param	Type	Description
client	ConnectClient	An instance of the ConnectClient class.

conversationResource.messages(id) ⇒ CaseCommentsResource

Returns an instance of the *ConversationMessageResource* for a *Conversation*.

Kind: instance method of ConversationResource

Returns: CaseCommentsResource – An instance of the *ConversationMessageResource* for the case.

Param	Type	Description
id	string	The unique identifier of the <i>Conversation</i> .

conversationResource.getConversationsById(id) ⇒ Array

Returns a list of conversations attached to the business object specified by its id.

Kind: instance method of ConversationResource

Returns: Array – A list of conversations attached to a business object.

Param	Type	Description
id	string	The unique id of the business object attached to a conversation.

conversationResource.createMessage(id, msg) ⇒ object

Add a message to a *Conversation* object.

Kind: instance method of ConversationResource

Returns: object – The newly created *Message* object.

Param	Type	Description
id	string	The unique identifier of the Conversation object.
msg	string	The text of the message to post.