

[Documentation](#) → [Getting Started](#) → [Provider Tutorial](#) →

Ordering a Product



This article has been generated from the online version of the documentation and might be out of date. Please, make sure to always refer to the online version of the documentation for the up-to-date information.

Auto-generated at April 11, 2021

You come here after the vendor product is exposed for sale in the provider marketplace as described in Activating Product Listing.

Request the Product



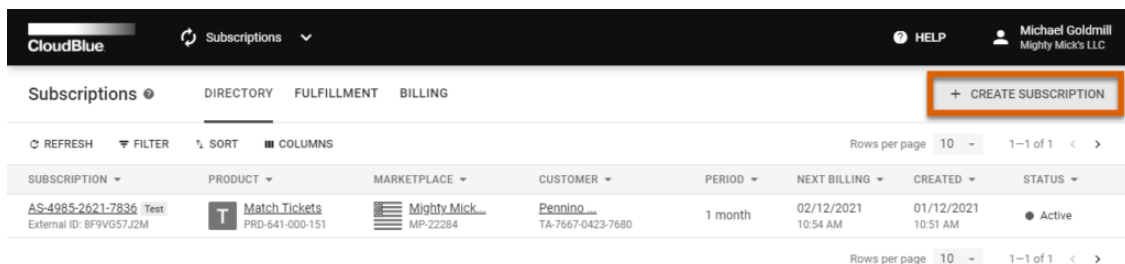
Information

The provider's customers can view and order vendor products in the marketplace. An order for a product is transferred to Connect as a request for a subscription. The provider's hub can create requests automatically by calling the Connect API. Alternatively, Providers can request a subscription manually as described in this document.

The product request steps are similar to those you passed as the vendor in Preview the Product, but this time you deal with a real request coming from the provider marketplace.

Locate the product request tool

From the Provider Portal, navigate to the **Subscriptions** module:

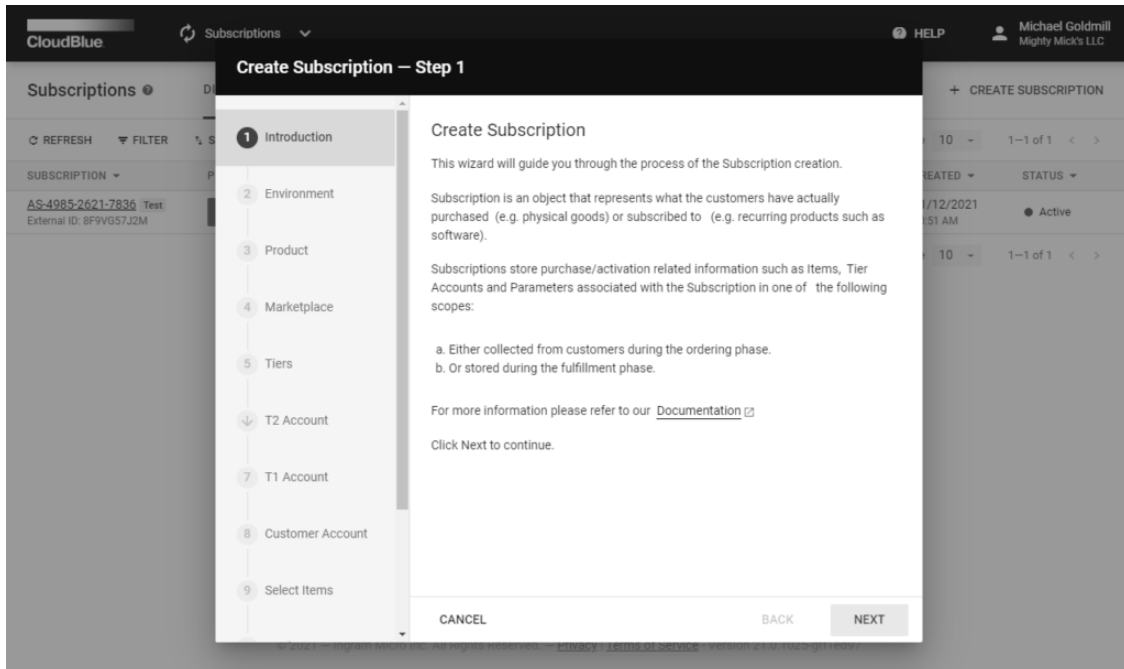


The screenshot shows the CloudBlue Subscriptions module interface. At the top, there is a navigation bar with the CloudBlue logo, a 'Subscriptions' dropdown menu, a 'HELP' icon, and the user profile 'Michael Goldmill, Mighty Mick's LLC'. Below the navigation bar, there are tabs for 'Subscriptions', 'DIRECTORY', 'FULFILLMENT', and 'BILLING'. A '+ CREATE SUBSCRIPTION' button is highlighted with an orange box. Below the tabs, there are controls for 'REFRESH', 'FILTER', 'SORT', and 'COLUMNS'. The main content area displays a table with columns for 'SUBSCRIPTION', 'PRODUCT', 'MARKETPLACE', 'CUSTOMER', 'PERIOD', 'NEXT BILLING', 'CREATED', and 'STATUS'. The table contains one row of data for a subscription with ID 'AS-4985-2621-7836' and status 'Active'. At the bottom right, there are 'Rows per page' and '1-1 of 1' controls.

Click the **Create Subscription** button to launch a subscription wizard.

Step 1 - Review the Subscription concept

The wizard will provide an introduction explaining the subscription concept:

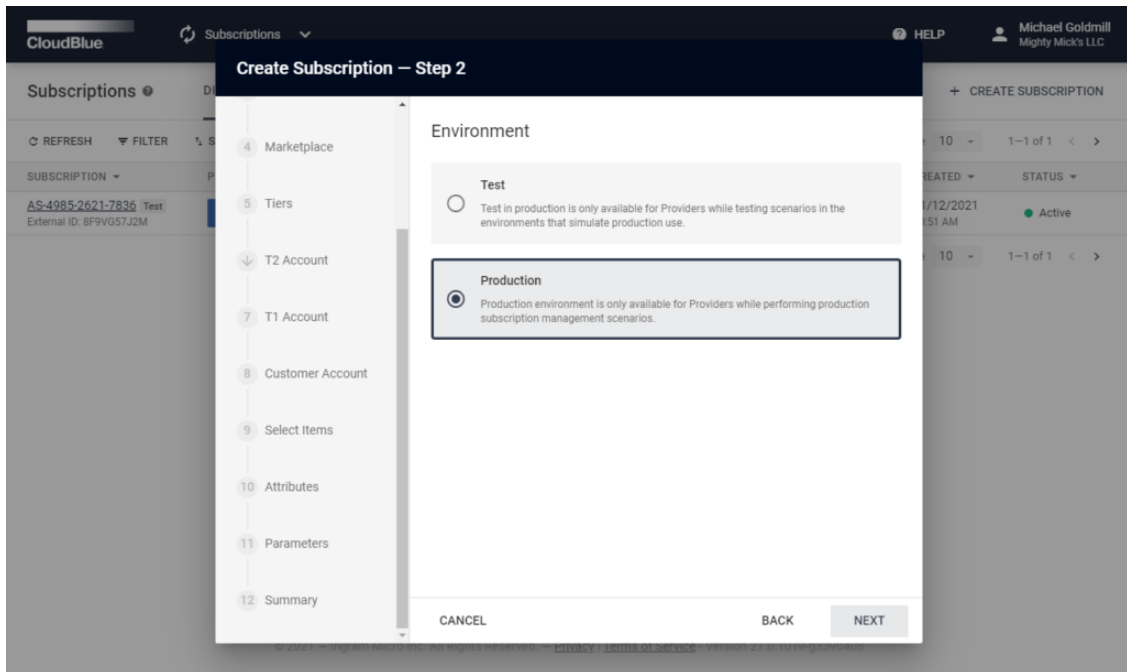


Click **Next** to continue.

Step 2 - Select your Environment

The following environment types are available:

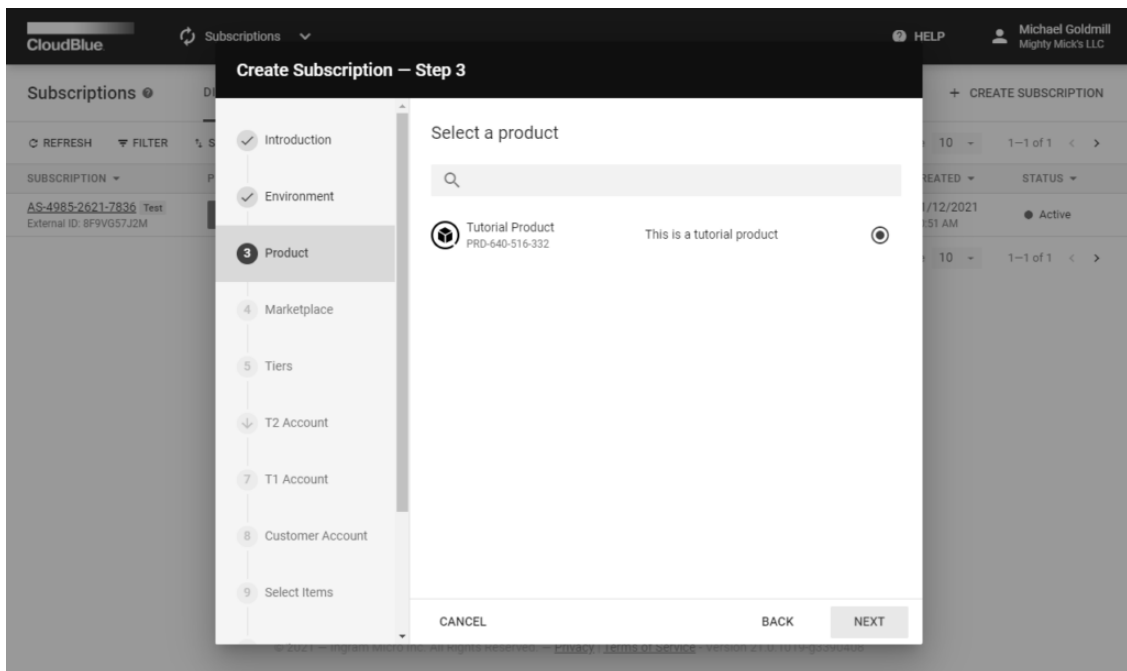
- **Test:** Choose this environment to simulate production use.
- **Production:** This environment is used to perform production subscription management scenarios.



Select your environment type and click **Next** to continue.

Step 3 - Select a product

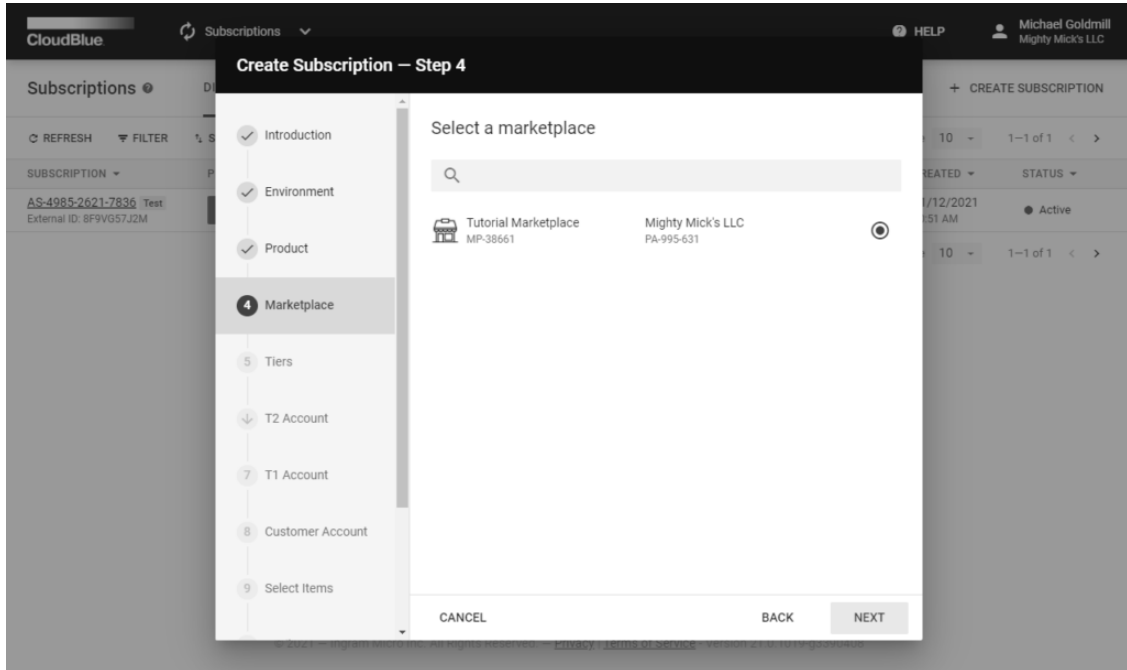
Choose a product in the following form:



Click **Next** to continue.

Step 4 - Choose your marketplace

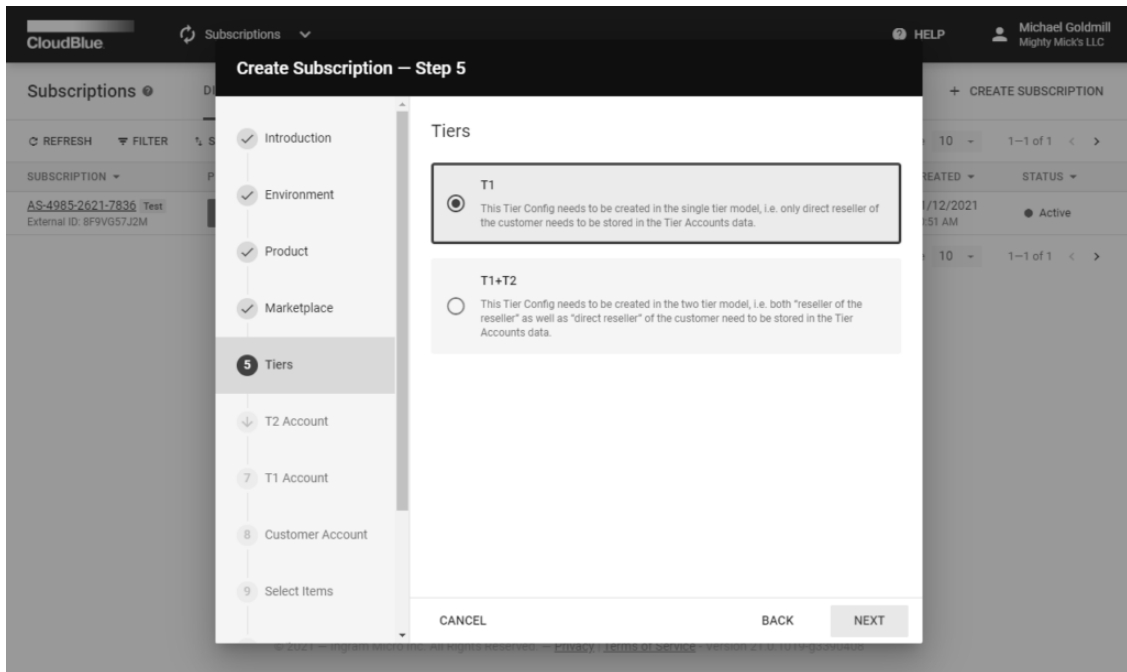
Select the marketplace with your published product:



Click **Next** to continue.

Step 5 - Select tier configuration

Specify the number of reseller tiers that take part in the sales chain:

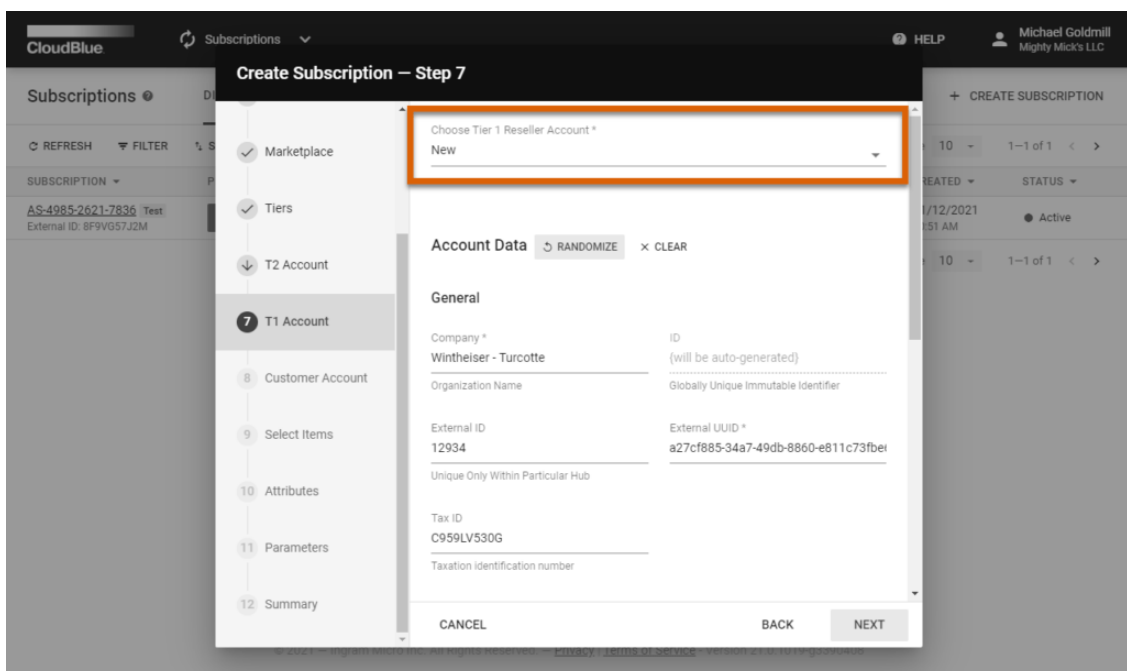


In this scenario, T1 configuration will be selected. Therefore, the wizard will skip the Step 6 that defines T2 account data.

Click the **Next** button to continue.

Step 7 - Specify the reseller properties

Click **New** to create a new reseller account:

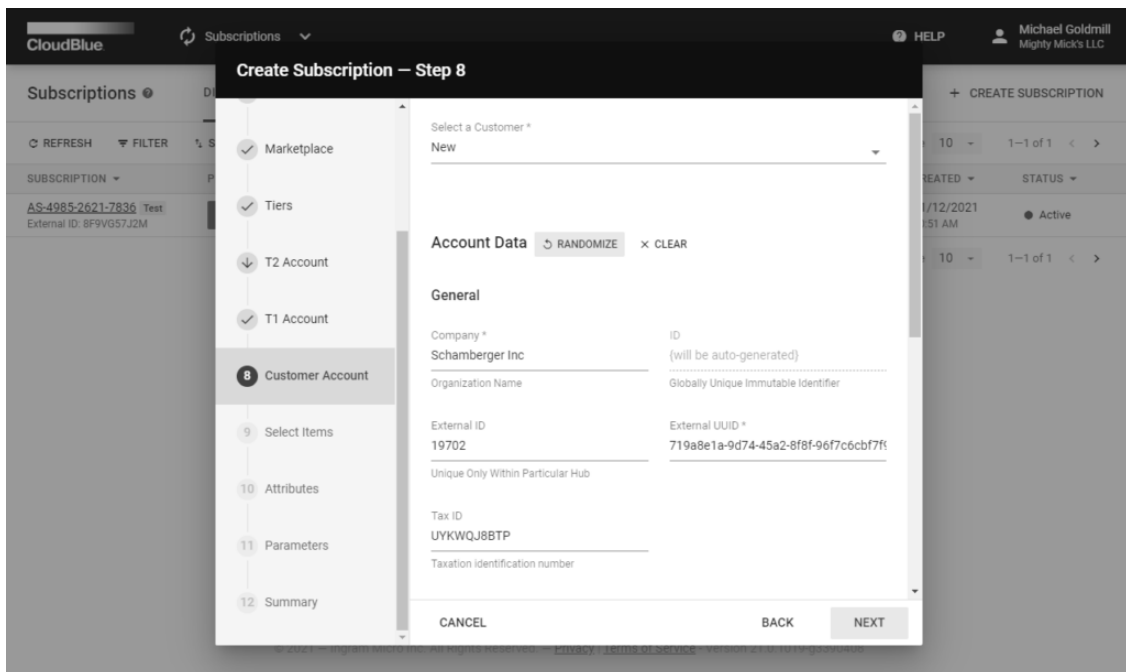


Randomize data or clear out all fields by using the corresponding buttons.

Specify the reseller data and click **Next** to continue.

Step 8. Specify the customer properties

Create a customer account that ordered the product:

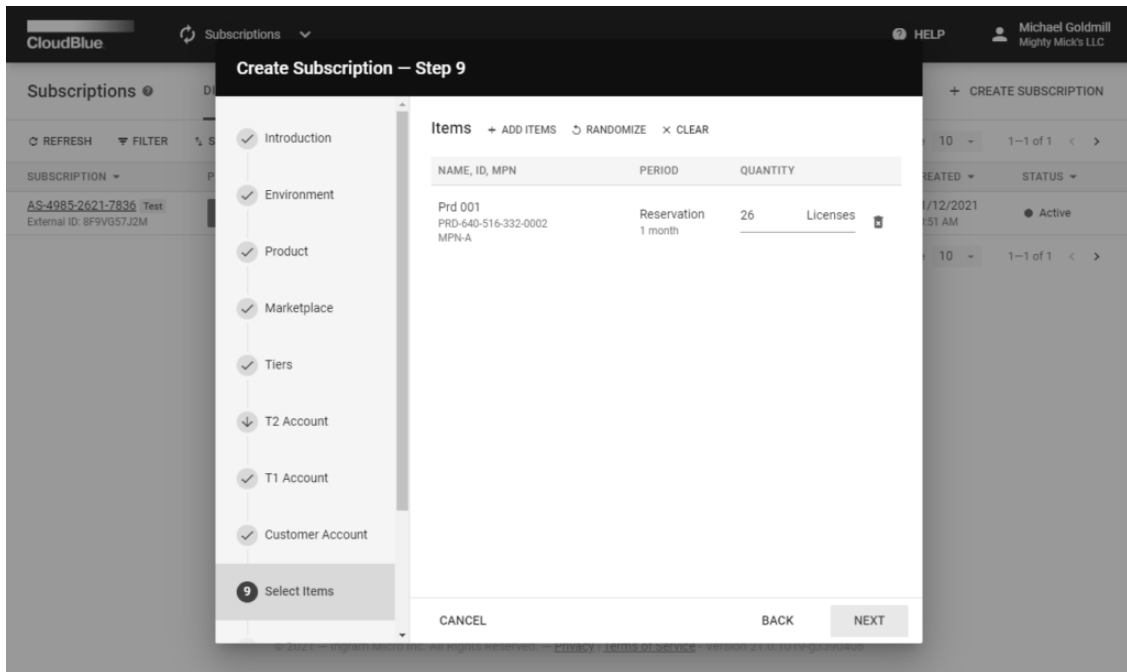


As in the previous step, you can clear out or randomize data by clicking the corresponding buttons.

Click **Next** to continue.

Step 9 - Select Items

The system will provide random item quantity in the following form:



Edit quantity, add or change provided items by clicking corresponding buttons on the interface.

Click **Next** to continue.

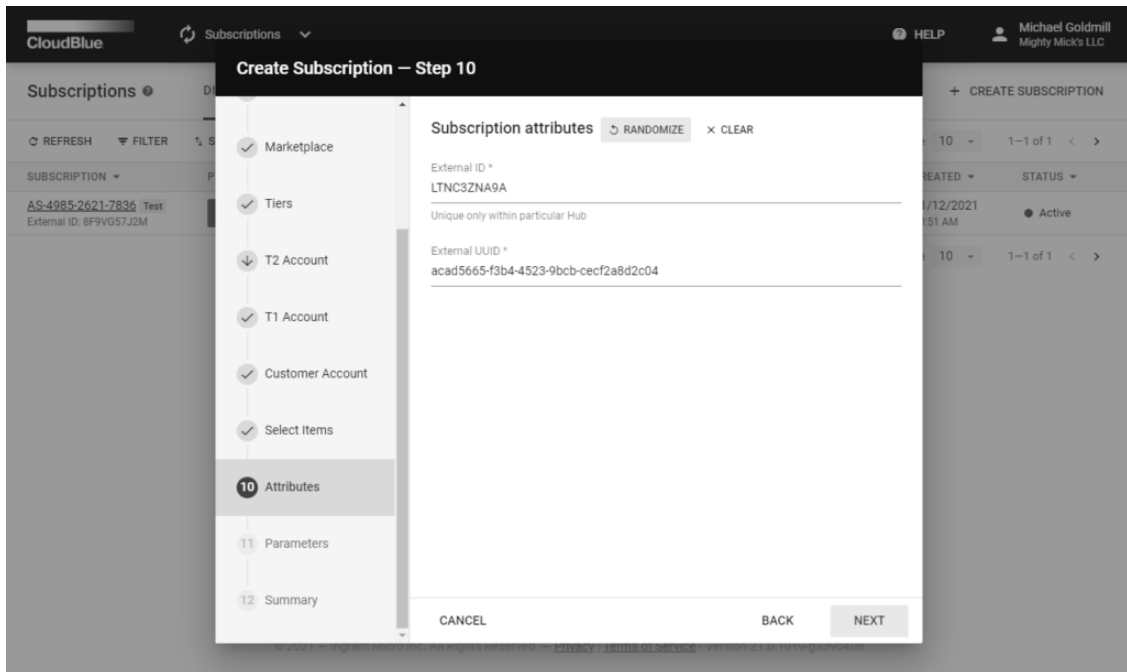
Step 10 - Specify subscription attributes



Information

Subscription attributes are manually specified by a Provider or assigned automatically by a commerce system. The external ID and UUID can represent subscription ID and tenant ID in a commerce system. This enables Vendors and Providers to consolidate their commerce data.

The system will provide random External ID and External UUID attributes:



If it is necessary, edit or randomize the provided attributes by using the corresponding buttons.

Click **Next** to continue.

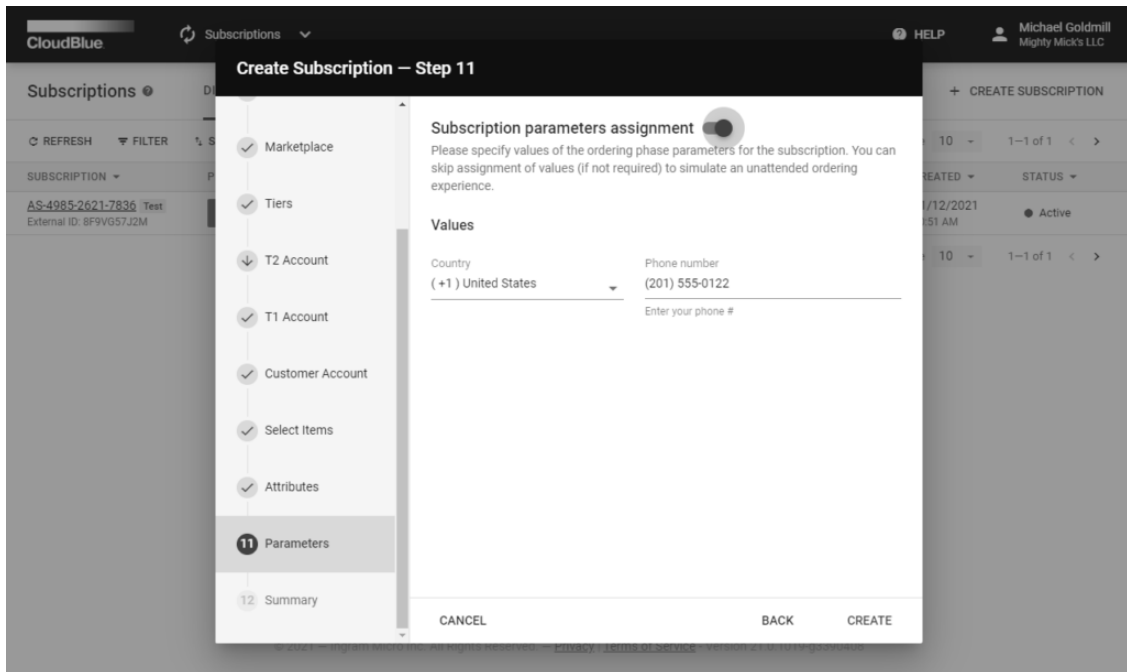
10. Specify ordering parameters



Information

Specifying **Subscription Parameters** is an optional step that is available in case a Vendor created at least one ordering phase parameter. Provided options vary depending on the created parameter type.

Provide ordering parameters in the following form:

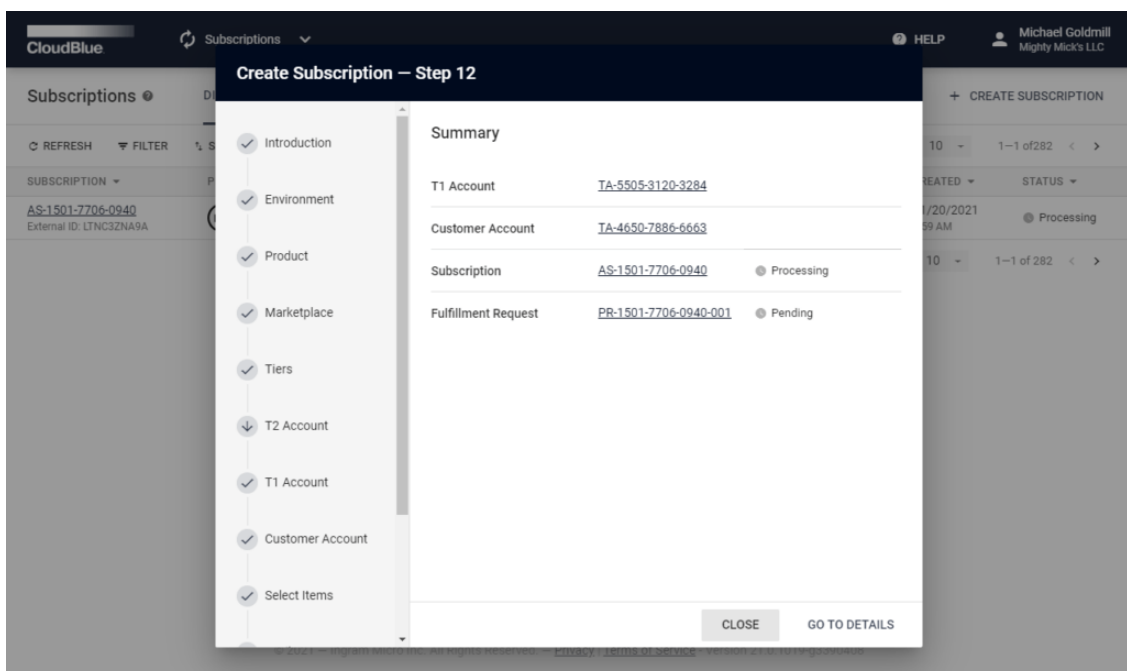


Enable or disable the parameters by using the corresponding switch.

Click **Create** to finalize your subscription creation.

11. Review your summary

The system will provide your subscription summary. Review the list of objects created during this process:



- **T1 Account:** ID of a reseller that sells the product.

- **Customer Account:** ID of a customer that ordered the product.
- **Subscription:** ID of a new subscription; its status is “Processing”.
- **Fulfillment Request:** ID of a pending request for the order fulfillment.



Switch Point

The new fulfillment request must be processed by the vendor. Switch to the Vendor Tutorial and follow the Processing Asset Requests instructions. After the vendor completes the request fulfillment, switch back here to check out the created asset.

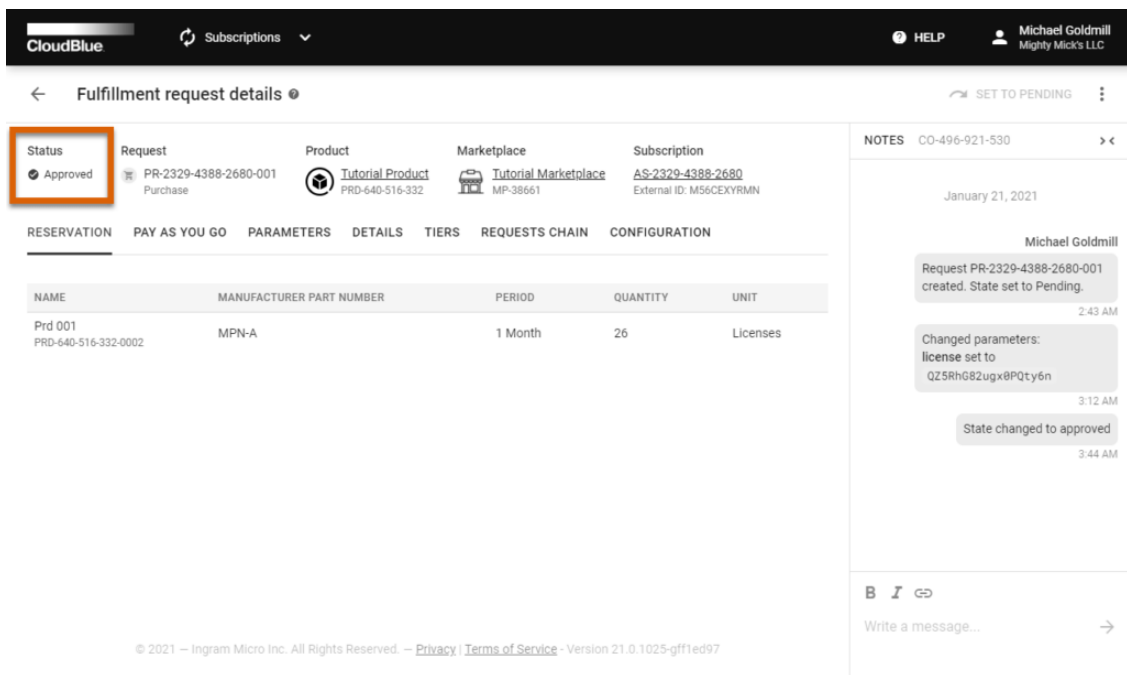
Verify the Product Request Fulfillment

Once a fulfillment request is approved, a Provider receives a notification email with a link to this request on the Provider portal. The message looks like this:

PurchaseStatus: Approved
ID: PR-6970-4505-4622-001
Subscription ID: AS-6970-4505-4622
Vendor: ATestCompany
Product: Test001 (PRD-013-767-828)
Created: 6/25/20, 8:03 AM
Completed: 6/26/20, 6:01 AM

1. Access fulfillment request details

Click on the **Subscription ID** link from the email notification. It will redirect to the Fulfillment request details page on the Provider portal:



CloudBlue Subscriptions HELP Michael Goldmill
Mighty Mick's LLC

← Fulfillment request details SET TO PENDING

Status Request Product Marketplace Subscription

Approved PR-2329-4388-2680-001 Tutorial Product Tutorial Marketplace AS-2329-4388-2680
Purchase PRD-640-516-332 MP-38661 External ID: M56CEXYRMN

RESERVATION PAY AS YOU GO PARAMETERS DETAILS TIERS REQUESTS CHAIN CONFIGURATION

NAME	MANUFACTURER PART NUMBER	PERIOD	QUANTITY	UNIT
Prd 001 PRD-640-516-332-0002	MPN-A	1 Month	26	Licenses

NOTES CO-496-921-530

January 21, 2021

Michael Goldmill
Request PR-2329-4388-2680-001 created. State set to Pending. 2:43 AM

Changed parameters: license set to QZ5RhG82ugx8PQtY6n 3:12 AM

State changed to approved 3:44 AM

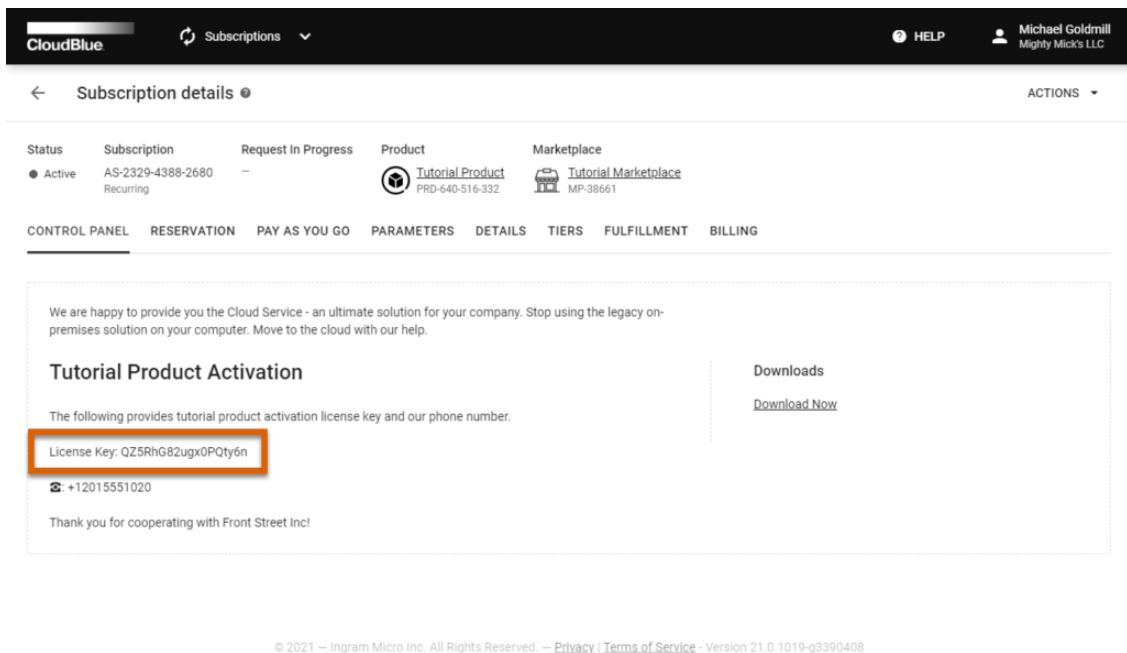
Write a message...

© 2021 – Ingram Micro Inc. All Rights Reserved. – [Privacy](#) | [Terms of Service](#) - Version 21.0.1025-gff1ed97

Review the fulfillment request details. Make sure that the request status is **Approved**.

2. Access subscription details

Click on the **Subscription ID** from the Fulfillment request details screen to access the subscription details:



CloudBlue Subscriptions HELP Michael Goldmill
Mighty Mick's LLC

← Subscription details ACTIONS

Status Subscription Request In Progress Product Marketplace

Active AS-2329-4388-2680 Recurring Tutorial Product Tutorial Marketplace
PRD-640-516-332 MP-38661

CONTROL PANEL RESERVATION PAY AS YOU GO PARAMETERS DETAILS TIERS FULFILLMENT BILLING

We are happy to provide you the Cloud Service - an ultimate solution for your company. Stop using the legacy on-premises solution on your computer. Move to the cloud with our help.

Tutorial Product Activation

The following provides tutorial product activation license key and our phone number.

License Key: QZ5RhG82ugx8PQtY6n

+12015551020

Thank you for cooperating with Front Street Inc!

Downloads
[Download Now](#)

© 2021 – Ingram Micro Inc. All Rights Reserved. – [Privacy](#) | [Terms of Service](#) - Version 21.0.1019-g3390408

Make sure that your subscription is Active. Furthermore, this section provides required data for customers, such as a **license key**.



Conclusion

Therefore, the order flow for the sample product is completed. From this part of the tutorial, you learned how to order a product that is exposed for sale in a marketplace and how the provider and vendor interact in this flow.