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Contact Support



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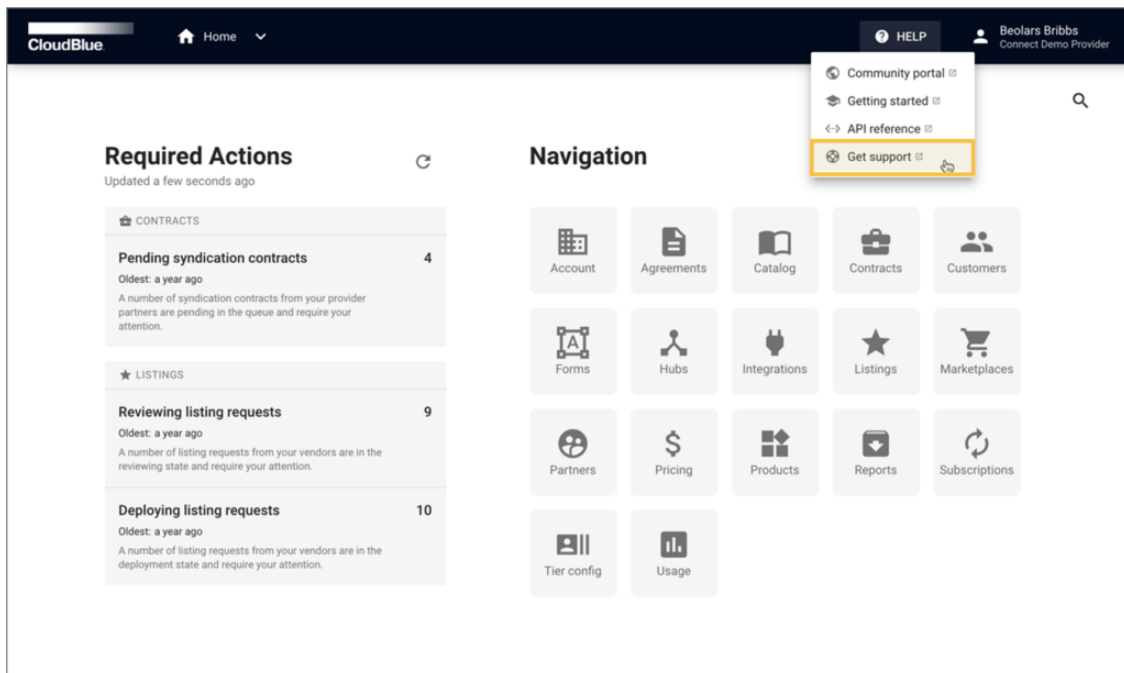
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CloudBlue

We're here to help!

The Connect Support team is available to help answer any Connect questions and provide any Connect troubleshooting assistance.

To create a Connect support ticket:



1. Sign in to the **Connect Portal**
2. Select the **Help** menu at the top right corner of the screen
3. Select the **Get support** option in the dropdown menu
4. Fill out the details of your support request – please ensure that the ticket is detailed and, if possible, attach any supporting screenshots to help expedite the resolution of the ticket

The Connect Support team aims to have an initial response within **1 business day** of submitting the ticket. Ticketing support is provided in **English only**.

Our Connect Community website is available 24/7 to help self-serve the most common Connect issues and answer frequently asked questions.