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## v12 Release Notes

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### Suspend and Resume Requests Types added to the Fulfillment Management Module

- Support for requests is optionally enabled in the Product Configuration and is off by default
- Suspend Request is typically triggered in the event of the payment overdue. Asset cannot be used till Resume is received
- Resume Request is generated when asset is back to the "good state" and all issues that caused the Suspend request are resolved.

### **Action Links Support**

- It is now possible to define custom actions that will be rendered as buttons in the customer control panel
- Both CCPv2 and CCPv1 are supported
- Actions trigger redirect to the URL defined by the vendor with JWT token that contains asset information

#### PHP SDK for the Fulfillment Management Module

- Set of libraries that simplify integration with the Fulfillment Management Module API
- See our GitHub https://github.com/cloudblue/connect-php-sdk for more details

#### Support for hidden parameters

- It is now possible to mark certain parameters as hidden to allow conditional information query
- Such parameters are only visible in case of the inquiry and error message assigned to them by the Vendor

#### Support for the multiple activation templates

- Multiple rich-text (markdown) activation templates can now be created for a given product
- It is possible to specify activation template on request approval (both UI and API)

# Users can now can opt-out from the fulfillment module notification emails in the Profile settings

• Controlled by the "Receive notifications on fulfillment requests" setting

#### Ability to use rich-text (markdown) in parameter error messages

• It is now possible to set error message value in rich-text

#### Other stability and functionality improvements