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# v25 Release Notes

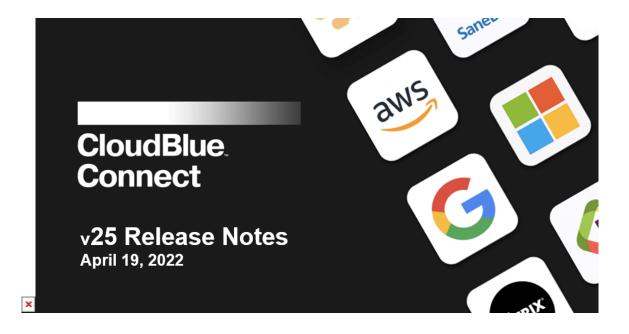
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### Release Date: April 19, 2022

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This release brings new and enhanced features, improved performance, better stability, smoother workflows, and a richer user experience on CloudBlue Connect.



# **1. CloudBlue Connect Platform**

## **1.1 New Localization Management Module**

Connect now supports localization of products' attributes. With the new Localization module, vendors and distributors are able to create localized translations of the product definition in various supported languages. Users are able to input their own translations in various aspect of the product definitions, such as items, parameters, embedding experiences, and others. Distributors can also now configure associated languages to their respective marketplaces in their Marketplaces module.

CloudBlue 🕅 Localization 🗸	Q Search or press Option + S			HELP	e 🖉 🗾	
Localization CONTEXTS TRANSLATIONS LOCALES						
Default - C REFRESH T FILTER 1, SORT III COLUMNS Q SEARCH				R	ows per page 10 -	1-10 of 128 <
CONTEXT *	ENGLISH *	a spanish +	GERMAN *	FRENCH *	RUSSIAN -	KAZAKH *
Microsoft Office 365 Product	TRN-4153-4819-8351 By Microsoft			RN-5842-1697-4340 y COW	-	-
Apple MacBook Air with Apple M1 Chip Product	TRN-2180-6161-3683 By Apple			RN-6124-2120-6962 y Apple	-	-
IM Customer Portal Portal	TRN-4056-7982-4457 By CDW			RN-8206-5177-3952 y CDW	-	-
				R	ows per page 10 -	1-10 of 128 <

Users will also be able to compare between translated strings, see progress completion, import & export definitions, clone, and choose the primary language for these translations. Distributors will be able to see these submitted localization in the product definition in the new Localization tab.

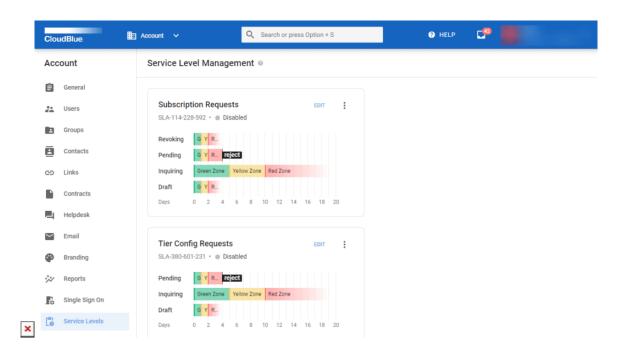
← Translation Details			COMPARE
Locale Context Owner D Co	ngleteness Auto-translate Status		
Default - C REFRESH <sup>®</sup> T FILTER <sup>1</sup> , SORT IIII COLUMNS <sup>Q</sup> , SEARCH		Rows per page	10 - 1-10 of 12
ATTRIBUTE NAME -	VALUE -	COMMENTS -	EDITOR *
product.PRD-565-748-638.name	Microsoft Office 365 para empresas	Olat	Marion Meyer
product.PRD-565-748-638.short_description	Trabaje en cualquier lugar, en cualquier momento y en cualquier dispositivo. Office 365 proporciona u	-	肥 Auto-translation
product.PRD-565-748-638.detailed_description	Microsoft Office 365 es un servicio basado en la nube que está diseñado para ayudarlo a cumplir con	-	Eugene Bowman
product.PRD-565-748-638.customer_ui_settings.description	Microsoft 365 es un conjunto de aplicaciones que lo ayudan a mantenerse conectado y hacer las cos	-	Jacob Simmons
product.PRD-565-748-638.customer_ui_settings.getting_started	Microsoft 365 saca lo mejor de ti en la escuela, el trabajo y la vida	-	Vickie Hopkins
product.PRD-565-748-638.customer_ui_settings.provisioning_message	http://youtu.be/q232uy32		肥 Auto-translation
product.PRD-565-748-638.items.PRD-565-748-638-0001.name	Cree documentos impresionantes y mejore su escritura con funciones inteligentes integradas	-	創 Auto-translation
product.PRD-565-748-638.items.PRD-565-748-638-0001.description	Simplifique datos complejos y cree hojas de cálculo fáciles de leer	-	Willie Watson
product.PRD-565-748-638.parameters.PRM-565-748-638-0001.hint	Cree fácilmente presentaciones refinadas que se destaquen	-	Katrina Black
product.PRD-565-748-638.parameters.PRM-565-748-638-0001.placeholder	Administre su correo electrónico, calendario, tareas y contactos juntos en un solo lugar	-	Raymond Ross
product.PRD-565-748-638.parameters.PRM-565-748-638-0001.title	-	-	-
product.PRD-565-748-638 parameters.PRM-565-748-638-0001.constraints.choices.0.label	-	-	-
product.PRD-565-748-638.actions.ACT-565-748-638-001.name	-	-	-
product.PRD-565-748-638.actions.ACT-565-748-638-001.description			

Read more about Localization here.

Please note that the new localization module is not currently supported by the CBC Extension and will be supported in a future version of the extension.

# 1.2 New Service Level Agreement (SLA) Functionality

Users will now see a new Service Levels tab in their Account module. This new tab allows companies to set their account-wide expected service levels for Subscription Requests and Tier Config Requests and their respective states. By defining the three "zones" of green, yellow, and red in days allowed in those zones, users can also automate a notification email that the request has been moved to a new zone and action should be done upon the request in question.



Both vendors and distributors will also see a new column in their Subscriptions Fulfillment tab, labeled "In Status" which will allow users to quickly see which fulfillment requests are in which colored SLA zone. This will allow users to quickly see which requests require the most immediate action.

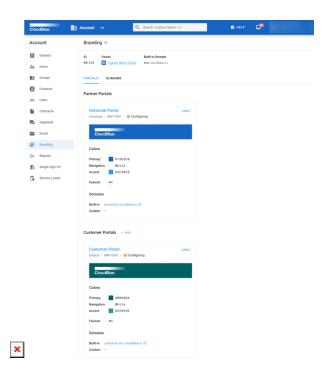
Subscriptions DIREC	TORY FULFILLMENT	BILLING				
Default - C REFRESH		LIED III COLUMNS Q SEARCH		Rows per pa	ige <b>10 -</b> 1−1	10 of 128
REQUEST ¥	CREATED 🔸 IN STATUS	Service Level Indicator (Days)	HUB 🔻	CUSTOMER -	ASSIGNEE -	STATUS
PR-9752-1277-3018 Test Purchase	22/03/2021 18:13		ACME Hub HB-0000-0000	Blackadder TA-1696-7462 • 1000069	John Doe	🕚 Tiers
CE <u>PR-7392-2029-2012</u> Test Change	22/03/2021      3 days	PRD-311-820-866 MP-19560	ACME Hub HB-0000-0000	DELL TA-3323-9932 • 1000036	Mary Applegate	🥑 Appr
II PR-2029-2910-0012 Suspend	21/03/2021      10 days     18:43	Microsoft Off PRD-128-538-281 Italy MP-51453	HUB 1 HB-1234-1234	Nintendo TA-7025-5603 • 1000022	-	Draft
Adjustment	21/03/2021 • 2 days	A Acronis Cybe PRD-818-735-192 MP-49088	ACME Hub HB-0000-0000	Tommorow Corp. TA-7314-8822 • 1000076	John Doe	Pend
II PR-8738-0193-9570 Suspend	21/03/2021 12:21 • 1 day	PRD-209-451-849	Lorem Ipsum HB-1234-1234	<u>L'Ève future</u> TA-6609-6491 • 1000058	к	🥝 Appr
C PR-4982-4883-0031 Billing	21/03/2021 • 4 day	Woo         WooCommer         M         M         United Kingd           PRD-229-963-984         M         MP-70857	New hub 2 HB-1234-1234	Yesterday LLC. TA-9119-3622 • 1000071	-	🕚 Inqui
PR-4528-8112-1123 Test Purchase	20/03/2021  22:46  23 days	Flowgear         Russian Fede           PRD-854-683-947         MP-67734	ACME Hub HB-0000-0000	MediaMarkt TA-3674-5346 • 1000094	-	😣 Reje
► PR-5623-4902-0987 Resume	19/03/2021 • 1 day	Wordpress PRD-119-622-679 MP-37251	My hub HB-1234-1234	Loreal TA-9287-2771 • 1000042	Mary Applegate	🕚 Tiers
X PR-8590-0090-4346 Preview Cancel	19/03/2021 • 10 days	Symantec Spain PRD-203-803-521 MP-97531	ACME Hub HB-0000-0000	Pentangle TA-5389-4148 • 1000063	-	Pence
CE PR-3728-8990-3473 Test Change	19/03/2021 <u>2 days</u> 01:30	MP-79246	ACME Hub HB-0000-0000	IMB TA-2705-3766 • 1000085	_	Pend

Read more about Service Level Management here.

# **1.3 New Portal Brands Management Capabilities**

Self-service branding is now available in the Distributor & Reseller portals. In the new Branding tab in the Account module,

Distributors & Resellers are able to configure their Connect branding for their Distributor/Reseller Portal and their Customer Portals.



Branding configurability includes the titles, color scheme, icons and logos, and domains. Customer portals can also be branded for each marketplace that the Distributor has configured.

Read more about Branding here.

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# 1.4 Additional Product Information Management (PIM) Capabilities

Connect's PIM functionality now supports the additional dimensions of Item-Attributes scope and Variants.

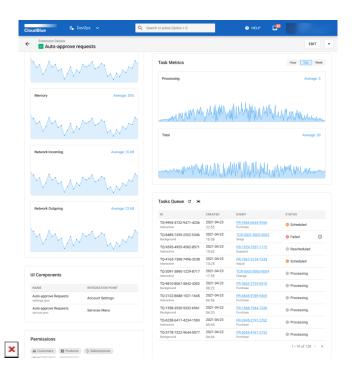
The new Item-Attribute scope will allow distributors to create attributes that are configured for Items specifically. Along with the available Product-Attribute scope, Distributors and Vendors alike will be able to specifically configure attributes as they need for either Product-level or Item-level details.

CloudBlue	<b>(9)</b> PIM ↓	Q Search or p	ress Option + S	HEL	• 🕫 🌉	
PIM	Variants				+ CR	EATE VARIA
Attributes	Default - C REFRESH T FILTER 1, SK	RT COLUMNS Q. SEARCH				
Groups	NAME *	AXIS 1 -	AXIS 2 👻	AXIS 3 ¥	TOTAL AXI	S *
🗗 Variants	Screen Size PtV-1068-4652 - AB69	Screen Size screen_size	-	-	1	1
Classes	Color PIV-1039-9467 - 5991476C	Color color	-	-	1	1
Prv 1509 #784 - 4455C26F Green Star a News to package Prv 1509 1299 - 9730 Length Prv 1502 2055 - 6255 - 6255 Ministration Development Prv 1504 2051 - 6255 - 6255 Color a Starting Angel Prv 1504 2051 - 6255 Color a Disabage Ingel Prv 1564 1511 - 425		Screen_Size screen_size	Color	-	2	/
		Material material	-	-	1	1
		Material	Screen Size screen_size	-	2	1
	Screen Size × Color × Items in package PIV-1001-8758 - 485C2DEF	Screen Size screen_size	Color color	Items.in.package items_in.package	3	1
	Screen Size × Items in package PIV-1008-1299 - 975C	Screen Size screen_size	Items in package Items_in_package	-	2	1
		Lengh length	-	-	1	1
	Maximum Power Supply Wattage PtV-1066-5251 - E479	Maximum Power Supply Wattage maximum_power_supply_wattage	-	-	1	1
		Color	Items in package items_in_package	-	2	1
		Color	Display length display_lenght	-	2	1
	Optical Power × Radius × Diameter PtV-1068-4869 - 4502	Optical Power optical_power	Radius	Diameter diameter	3	1
	Screen Size × Color × Standart Memory PIV-1006-1529 = 9463	Screen Size	Color	Standard Memory standart_memory	3	1

Additional PIM functionality that is now available is the new dimension of Variants. Distributors will now be able to create Variants – or the combination of multiple Item-Attributes. This will allow Distributors to create specific variations of items, which can then be associated with Classes or Categories. This will allow Vendors to input specific attributes that's listed for that chosen Class and/or Category that the Variant is associated with.

# 1.5 Extension-as-a-Service (EaaS) and DevOps Module Improvements

DevOps users can now enable the new Logs Archiving feature in their account. Users will see a new DevOps tab in their Account module to configure and enable their log archiving in their Azure environment.



Users will also see additional information in their Extension Details pages in the DevOps module. New information include the Task Metrics section, which displays the number of different running tasks in a given time frame, and additional information

displayed as it relates to Tasks Queue and Schedules.

## **1.6 Offers Management Improvements**

#### 1.6.1 Increased Offer description character count

The Offer description field now as an increased character count of 1000, up from 200.

#### 1.6.2 Increased Offer description character count

The Offer Plan name field now as an increased character count of 256, up from 32.

#### 1.6.3 Items selection filtering

Users are now able to filter and search for specific items when adding an item to a specific plan.

#### 1.6.4 Additional billing periods

Available billing periods now include 7 day trial and 14 day trial lengths. Trials may also be added to all plans within an offer.

## 1.6.5 Additional feature icons

Users are now able to select additional icons to better represent the features within their plan.

## 1.7 Other Changes

#### 1.7.1 Ability to show more than 100 product items per table

Users can now view all product items within a single view, a change from 100 max per page.

#### 1.7.2 Helpdesk Module notifications

Changes made to the properties of Helpdesk cases will now be detailed and shown in the comment section of the case.

## 1.7.3 Objects Explorer

Users can now browse the new Objects Explorer page in Connect's Community. This detailed section allows users to view all the different Object's and their respective status states within the Connect platform.

# 2. CloudBlue Connect Extensions

## 2.1 New AppDirect Extension

CloudBlue Connect now supports AppDirect - see CloudBlue Connect AppDirect Extension for details

# 2.2 Updated CloudBlue Commerce Extension

Please see CB Commerce Extension v25 Release Notes for detailed information about CloudBlue Commerce Extension v25 release details.