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v25 Release Notes

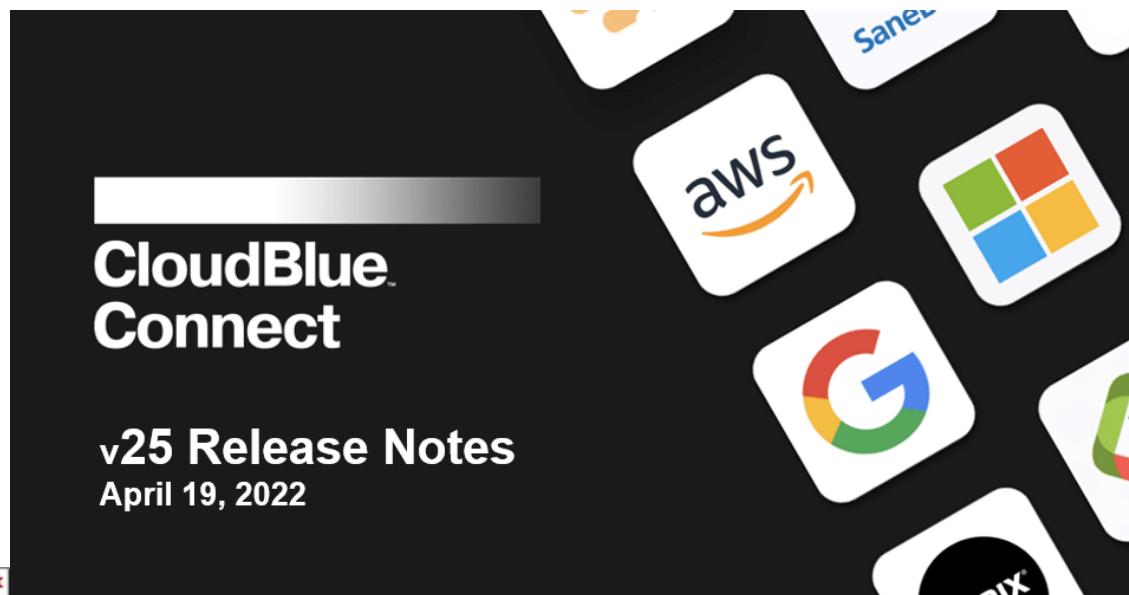
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Release Date: **April 19, 2022**

This release brings new and enhanced features, improved performance, better stability, smoother workflows, and a richer user experience on CloudBlue Connect.



1. CloudBlue Connect Platform

1.1 New Localization Management Module

Connect now supports localization of products' attributes. With the new Localization module, vendors and distributors are able to create localized translations of the product definition in various supported languages. Users are able to input their own translations in various aspect of the product definitions, such as items, parameters, embedding experiences, and others. Distributors can also now configure associated languages to their respective marketplaces in their Marketplaces module.

Product	ENGLISH	SPANISH	GERMAN	FRENCH	RUSSIAN	KAZAKH
Microsoft Office 365	TRN-4153-4819-8351 By Microsoft	TRN-4446-2489-6642 By Microsoft	TRN-6358-7731-3989 By Microsoft	TRN-5842-1697-4340 By CDW	—	—
Apple MacBook Air with Apple M1 Chip	TRN-2180-6161-3683 By Apple	TRN-3079-6316-3342 By Apple	TRN-2740-3243-7662 By Apple	TRN-6124-2120-6952 By Apple	—	—
IM Customer Portal	TRN-4056-7982-4457 By CDW	TRN-2197-1271-1786 By CDW	TRN-3853-1565-5374 By CDW	TRN-8206-5177-3952 By CDW	—	—

Users will also be able to compare between translated strings, see progress completion, import & export definitions, clone, and choose the primary language for these translations. Distributors will be able to see these submitted localization in the product definition in the new Localization tab.



ATTRIBUTE NAME	VALUE	COMMENTS	EDITOR
product.PRO-565-748-638.name	Microsoft Office 365 para empresas	Olaf	Marion Meyer
product.PRO-565-748-638.short_description	Trabaje en cualquier lugar, en cualquier momento y en cualquier dispositivo. Office 365 proporciona u...	—	Bill Auto-translation
product.PRO-565-748-638.detailed_description	Microsoft Office 365 es un servicio basado en la nube que está diseñado para ayudarlo a cumplir con...	—	Eugene Bowman
product.PRO-565-748-638.customer_ui_settings.description	Microsoft 365 es un conjunto de aplicaciones que lo ayudan a mantenerse conectado y hacer las cos...	—	Jacob Simmons
product.PRO-565-748-638.customer_ui_settings.getting_started	Microsoft 365 saca lo mejor de ti en la escuela, el trabajo y la vida	—	Vickie Hopkins
product.PRO-565-748-638.customer_ui_settings.provisioning_message	http://youtu.be/q232uy32	—	Bill Auto-translation
product.PRO-565-748-638.items.PRO-565-748-638-0001.name	Cree documentos impresionantes y mejore su escritura con funciones inteligentes integradas	—	Bill Auto-translation
product.PRO-565-748-638.items.PRO-565-748-638-0001.description	Simplifique datos complejos y cree hojas de cálculo fáciles de leer	—	Willie Watson
product.PRO-565-748-638.parameters.PRM-565-748-638-0001.hint	Cree fácilmente presentaciones refinadas que se destaque	—	Katrina Black
product.PRO-565-748-638.parameters.PRM-565-748-638-0001.placeholder	Administre su correo electrónico, calendario, tareas y contactos juntos en un solo lugar	—	Raymond Ross
product.PRO-565-748-638.parameters.PRM-565-748-638-0001.title	—	—	—
product.PRO-565-748-638.parameters.PRM-565-748-638-0001.constraints.choices.0.label	—	—	—
product.PRO-565-748-638.actions.ACT-565-748-638-001.name	—	—	—
product.PRO-565-748-638.actions.ACT-565-748-638-001.description	—	—	—



Read more about Localization here.

Please note that the new localization module is not currently supported by the CBC Extension and will be supported in a future version of the extension.

1.2 New Service Level Agreement (SLA) Functionality

Users will now see a new Service Levels tab in their Account module. This new tab allows companies to set their account-wide expected service levels for Subscription Requests and Tier Config Requests and their respective states. By defining the three “zones” of green, yellow, and red in days allowed in those zones, users can also automate a notification email that the request has been moved to a new zone and action should be done upon the request in question.



The screenshot shows the Service Level Management interface. On the left, a sidebar lists various account management options: General, Users, Groups, Contacts, Links, Contracts, Helpdesk, Email, Branding, Reports, Single Sign On, and Service Levels. The 'Service Levels' option is selected and highlighted with a blue box. The main content area displays two panels: 'Subscription Requests' and 'Tier Config Requests'. Each panel includes an 'EDIT' button and a three-zone color-coded status bar (Green Zone, Yellow Zone, Red Zone) corresponding to the days scale below. The 'Subscription Requests' panel is for SLA-114-228-592, and the 'Tier Config Requests' panel is for SLA-380-601-231. Both are marked as 'Disabled'.

Both vendors and distributors will also see a new column in their Subscriptions Fulfillment tab, labeled “In Status” which will allow users to quickly see which fulfillment requests are in which colored SLA zone. This will allow users to quickly see which requests require the most immediate action.

The screenshot shows the Subscriptions Fulfillment interface. The top navigation bar includes Home, FULFILLMENT (which is selected and highlighted with a blue box), and BILLING. The main content area displays a table of subscription requests. Each row includes columns for REQUEST, CREATED, IN STATUS, HUB, CUSTOMER, ASSIGNEE, and STATUS. A 'Service Level Indicator (Days)' column is present, showing a color-coded status bar from 0 to 5 days. The table also includes a 'FILTER' button, a 'COLUMNS' button, and a 'SEARCH' button. The bottom of the table shows pagination and row selection controls.

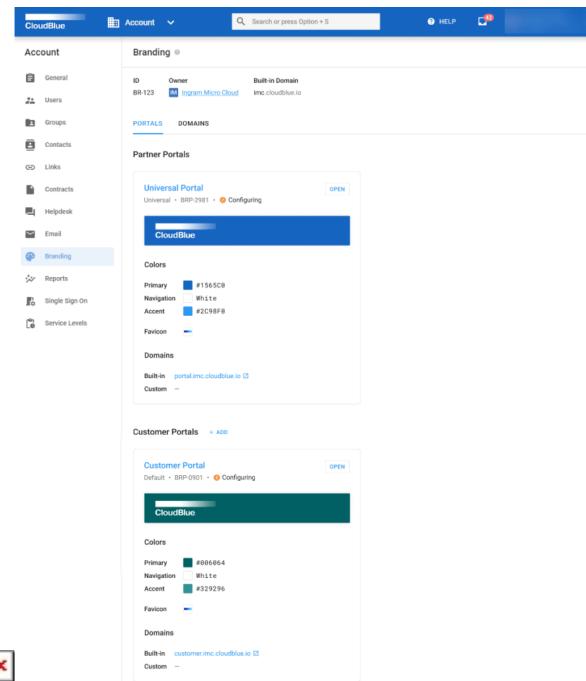
Read more about Service Level Management here.

1.3 New Portal Brands Management Capabilities

Self-service branding is now available in the Distributor & Reseller portals. In the new Branding tab in the Account module,



Distributors & Resellers are able to configure their Connect branding for their Distributor/Reseller Portal and their Customer Portals.



Branding configurability includes the titles, color scheme, icons and logos, and domains. Customer portals can also be branded for each marketplace that the Distributor has configured.

Read more about Branding [here](#).

1.4 Additional Product Information Management (PIM) Capabilities

Connect's PIM functionality now supports the additional dimensions of Item-Attributes scope and Variants.

The new Item-Attribute scope will allow distributors to create attributes that are configured for Items specifically. Along with the available Product-Attribute scope, Distributors and Vendors alike will be able to specifically configure attributes as they need for either Product-level or Item-level details.



Additional PIM functionality that is now available is the new dimension of Variants. Distributors will now be able to create Variants – or the combination of multiple Item-Attributes. This will allow Distributors to create specific variations of items, which can then be associated with Classes or Categories. This will allow Vendors to input specific attributes that's listed for that chosen Class and/or Category that the Variant is associated with.

1.5 Extension-as-a-Service (EaaS) and DevOps Module Improvements

DevOps users can now enable the new Logs Archiving feature in their account. Users will see a new DevOps tab in their Account module to configure and enable their log archiving in their Azure environment.

Users will also see additional information in their Extension Details pages in the DevOps module. New information include the Task Metrics section, which displays the number of different running tasks in a given time frame, and additional information



displayed as it relates to Tasks Queue and Schedules.

1.6 Offers Management Improvements

1.6.1 Increased Offer description character count

The Offer description field now has an increased character count of 1000, up from 200.

1.6.2 Increased Offer description character count

The Offer Plan name field now has an increased character count of 256, up from 32.

1.6.3 Items selection filtering

Users are now able to filter and search for specific items when adding an item to a specific plan.

1.6.4 Additional billing periods

Available billing periods now include 7 day trial and 14 day trial lengths. Trials may also be added to all plans within an offer.

1.6.5 Additional feature icons

Users are now able to select additional icons to better represent the features within their plan.

1.7 Other Changes

1.7.1 Ability to show more than 100 product items per table

Users can now view all product items within a single view, a change from 100 max per page.

1.7.2 Helpdesk Module notifications

Changes made to the properties of Helpdesk cases will now be detailed and shown in the comment section of the case.

1.7.3 Objects Explorer

Users can now browse the new Objects Explorer page in Connect's Community. This detailed section allows users to view all the different Object's and their respective status states within the Connect platform.

2. CloudBlue Connect Extensions



2.1 New AppDirect Extension

CloudBlue Connect now supports AppDirect - see CloudBlue Connect AppDirect Extension for details

2.2 Updated CloudBlue Commerce Extension

Please see CB Commerce Extension v25 Release Notes for detailed information about CloudBlue Commerce Extension v25 release details.