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CloudBlue Change FAQ

This article has been generated from the online version of the documentation and might be out of date. Please, make sure to always refer to the online version of the documentation for the up-to-date information.

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Introduction

We are thrilled to share that we are embarking on the next phase of strategic investment in our CloudBlue Connect platform, enabling CloudBlue to introduce exciting new features and dedicated capabilities in the future.

CloudBlue will be starting this journey soon by transitioning Connect to a brand-new production instance.

There are important things for you to know, and to prepare for. Please review the content on this page for any answers you may have regarding the upcoming platform change.

Cutover Details

We will update this page to share the details of exactly when this event will occur

What is changing?

TBD

For more information

Please bookmark and follow the current page (CloudBlue Change FAQ) for the most up-to-date information available. CloudBlue will provide timely communication and updates throughout the entire process.

If you have any comments, feedback, questions, or enablement concerns, please contact us through your Customer Service Manager (CSM) or Technical Account Manager (TAM).

We would appreciate that you do not contact Support as this is a Partner Enablement topic.