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Modules



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The CloudBlue Connect platform consists of various software components known as modules. Each module provides one or multiple business objects that are essential for the business flows or for integration with 3rd party systems.

The following article showcases the graphical user interface that is applicable for the majority of the provided modules. This article also outlines and illustrates essential module and module objects on the Connect platform.

Modules Interface

Connect users can quickly open and access a required module management screen from any place in the user interface by:

- Accessing the **Home** screen and clicking on the icon representing the module.
- Clicking on a module name on the navigation bar and selecting a module from the list.

Data Grids

In general, modules contain one or multiple data grids on the provided lists of objects. Data grids enable account staff to review these lists of business objects and run various operations with them. Thus, a user can create a new object or view its details by clicking on the object name or identifier.

Narrow down a list of objects by using a specific search **Filter**. For example, to display contracts of specific types, click the **Filter** button. Thereafter, select **Type** from the filter list and specify your contract type.

The screenshot displays the CloudBlue interface. At the top, there is a navigation bar with 'Partners' selected. Below it, a breadcrumb trail shows 'Partners > DIRECTORY > CONTRACTS > AGREEMENTS'. The main content area features a data grid titled 'Program Contracts - Default'. The grid has columns for 'CONTRACT', 'AGREEMENT', 'MARKETPLACE', and 'STATUS'. A 'FILTER' button is highlighted in orange, and a dropdown menu is open, showing 'Where' and 'Type' filters. Under 'Type', 'Program' is checked and 'Distribution' is unchecked. The data grid shows three rows of contract information, including details like 'CRD-21674-67435-75488' and 'Tutorial - Program Agreement'.



Locate required object by using a **column header**. For example, to find a specific product from the list by its name, click on the **Name** header and add name filter with a product you are looking for.



NAME ↑	DESCRIPTION	VERSIONS	STATUS
	The following represents a tutorial product for the Front Street LLC organization. This product is de...	2	Published
	This is a test product for The Front Street LLC.	1	Published
	The service directly enables service providers to add new revenue streams. This offering is a compr...	0	Draft



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Search Criteria

Use more than one search criteria to successfully filter out all unwanted objects. For instance, it is possible to quickly find a contract via the specified marketplace ID and its status.

The Connect interface allows changing the displayed list of objects by applying various **Sort** options, including or excluding **Columns**, and selecting the number of object **Rows per page**.

CloudBlue Subscriptions

Subscriptions DIRECTORY FULFILLMENT BILLING + CREATE SUBSCRIPTION

All subscriptions REFRESH FILTER 1 SORT APPLIED Rows per page 10 1-10 of 40

SUBSCRIPTION	PRODUCT	Created	Ascending	Descending	NEXT BILL...	CREATED	STATUS
AS-8398-4476-8816 External ID: UQ02KEE2B2	Tutorial Product PRD-404-832-779		<input checked="" type="radio"/>	<input type="radio"/>	03/14/2021 3:26 AM	01/13/2021 10:58 AM	Terminated
AS-4539-3550-5840 External ID: 0001JAT6IO	Tutorial Product PRD-640-516-332		<input type="radio"/>	<input checked="" type="radio"/>	08/11/2021 4:15 AM	01/19/2021 6:00 AM	Active
AS-1501-7706-0940 External ID: LTNC3ZNA9A	Tutorial Product PRD-640-516-332	Tutorial Marketplace MP-38661			08/20/2021 10:43 AM	01/20/2021 6:59 AM	Active
AS-2329-4388-2680 External ID: M56CEXYRNM	Tutorial Product PRD-640-516-332	Tutorial Marketplace MP-38661			08/21/2021 4:44 AM	01/21/2021 2:43 AM	Active
AS-1232-9696-0899 External ID: WRCINCSCKT	Tutorial Product PRD-404-832-779	Tutorial Marketplace MP-38661			08/11/2021 4:16 AM	01/29/2021 9:59 AM	Active
AS-6752-8663-5065 External ID: X2MSSNR1TB	Tutorial Product PRD-404-832-779	Tutorial Marketplace MP-38661			—	02/11/2021 8:00 AM	Draft
AS-3860-1999-1370 External ID: 4TDBH4RW9X	Tutorial Product PRD-404-832-779	Tutorial Marketplace MP-38661			—	02/11/2021 8:05 AM	Draft
AS-3078-0107-1751 External ID: V3TBSX6CAI	Tutorial Product PRD-404-832-779	Tutorial Marketplace MP-38661			—	02/11/2021 9:10 AM	Draft
AS-4008-9845-0398 External ID: 30777QQR8K	Tutorial Product PRD-404-832-779	Tutorial Marketplace MP-38661			—	02/11/2021 9:12 AM	Draft
AS-6273-6884-6364 External ID: M1BT964UZK	Tutorial Product PRD-404-832-779	Tutorial Marketplace MP-38661			—	02/12/2021 5:45 AM	Draft

Rows per page 10 1-10 of 40

CloudBlue Subscriptions

Subscriptions DIRECTORY FULFILLMENT BILLING

All requests REFRESH FILTER 1 SORT COLUMNS Rows per page 10 1-10 of 44

REQUEST	CREATED	PRODUCT	Request	HUB	SUBSCRI...	CUSTOM...	ASSIGNEE	STATUS
PR-8128-5696-3164-001 Purchase	07/06/2021 4:44 AM	Tut... PRD...	<input checked="" type="checkbox"/>	—	AS-8128-569... External ID: DB...	Gutmann Gr... TA-3143-0924...	—	Pending
PR-6251-0041-9802-001 Purchase	07/05/2021 5:31 AM	Tut... PRD...	<input checked="" type="checkbox"/>	—	AS-6251-004... External ID: DB...	Gutmann Gr... TA-3143-0924...	—	Draft
PR-1767-0103-0142-001 Purchase	07/04/2021 12:55 PM	Tut... PRD...	<input checked="" type="checkbox"/>	—	AS-1767-010... External ID: DB...	Gutmann Gr... TA-3143-0924...	—	Draft
PR-8771-1651-2770-001 Purchase	05/14/2021 7:58 AM	Tut... PRD...	<input checked="" type="checkbox"/>	—	AS-8771-165... External ID: PB...	Little, Heiden... TA-4113-6499...	—	Tiers setup
PR-3731-5839-9079-001 Purchase	05/14/2021 7:57 AM	Tut... PRD...	<input checked="" type="checkbox"/>	—	AS-3731-583... External ID: GR...	VonRueden - ... TA-4854-0261...	—	Approved
PR-8677-2418-0864-001 Purchase	05/14/2021 7:57 AM	Tut... PRD...	<input checked="" type="checkbox"/>	—	AS-8677-241... External ID: QM...	VonRueden - ... TA-4854-0261...	—	Pending
PR-9407-2438-9851-001 Purchase	05/14/2021 7:55 AM	Tut... PRD...	<input checked="" type="checkbox"/>	—	AS-9407-243... External ID: DA...	Hayes Inc TA-5804-7616...	—	Tiers setup
PR-6067-2680-9493-001 Purchase	05/14/2021 7:34 AM	Tut... PRD-404-832-779	<input checked="" type="checkbox"/>	—	AS-6067-268... External ID: ZBI...	Little, Heiden... TA-4113-6499...	—	Tiers setup
PR-4569-0896-9287-001 Purchase	05/14/2021 7:15 AM	Tutorial Product PRD-404-832-779	<input checked="" type="checkbox"/>	—	AS-4569-089... External ID: 98...	VonRueden - ... TA-4854-0261...	—	Tiers setup
PR-1094-0769-9016-001 Purchase	05/14/2021 7:13 AM	Tutorial Product PRD-404-832-779	<input checked="" type="checkbox"/>	—	AS-1094-076... External ID: 8L...	Wolff and So... TA-7473-2524...	—	Tiers setup

Rows per page 10 1-10 of 44



The screenshot shows the CloudBlue 'Tier Config' interface. At the top, there's a navigation bar with 'CloudBlue', 'Tier Config', 'HELP', and 'Front Street Inc Vendor - Robert Balboa'. Below this, there are tabs for 'Tier config', 'DIRECTORY', and 'REQUESTS'. The main area contains a table with columns: CONFIG, TIER, CREATED, PRODUCT, MARKETPLACE, ACCOUNT, and STATUS. A 'Rows per page' dropdown menu is highlighted with an orange box, showing options for 10, 20, 50, and 100 rows. The table lists 12 configurations, each with a 'Preview' link and a status of 'Active'.

CONFIG	TIER	CREATED	PRODUCT	MARKETPLACE	ACCOUNT	STATUS
TC-596-055-181 Preview	T1	03/23/2021 5:14 AM	Tutorial Product PRD-404-832-779	Tutorial Marketplace MP-38661	Kirlin - Conroy Group TA-0000-2019-7285	● Active
TC-301-208-404 Preview	T2	03/23/2021 7:35 AM	Tutorial Product PRD-640-516-332	Tutorial Marketplace MP-38661	Douglas, Becker and Kub TA-7173-4986-0219	● Active
TC-874-526-999 Preview	T2	03/24/2021 3:25 AM	Tutorial Product PRD-640-516-332	Tutorial Marketplace MP-38661	Kilback - Reichel TA-8696-4279-4105	● Active
TC-448-764-537 Preview	T1	03/24/2021 3:25 AM	Tutorial Product PRD-640-516-332	Tutorial Marketplace MP-38661	Douglas, Becker and Kub TA-7173-4986-0219	● Active
TC-538-053-357 Preview	T1	03/24/2021 3:58 AM	Tutorial Product PRD-640-516-332	Tutorial Marketplace MP-38661	Hayes Inc TA-5804-7616-2378	● Active
TC-933-917-132 Preview	T2	04/09/2021 8:12 AM	Tutorial Product PRD-640-516-332	Tutorial Marketplace MP-38661	Hayes Inc TA-5804-7616-2378	● Active
TC-422-391-345 Preview	T1	04/09/2021 8:12 AM	Tutorial Product PRD-640-516-332	Tutorial Marketplace MP-38661	Bogisichs - Schultz TA-5108-8563-4354	● Active
TC-436-742-200 Preview	T1	04/09/2021 9:50 AM	Tutorial Product PRD-640-516-332	Tutorial Marketplace MP-38661	Feil Group TA-6763-1793-2992	● Active
TC-974-805-403 Preview	T2	04/12/2021 8:41 AM	Tutorial Product PRD-640-516-332	Tutorial Marketplace MP-38661	Orange County Marketplace TA-0000-0585-7285	● Active
TC-793-279-186 Preview	T1	04/12/2021 8:41 AM	Tutorial Product PRD-640-516-332	Tutorial Marketplace MP-38661	Kirlin, Marks and Sawayn TA-2707-8116-5349	● Active

Note that you can also change the size of each individual column to hide or display specific information.

Object Cards

Hover your cursor over a module object to display its object card. Such cards include data that enables you to learn more about your selected object. Therefore, you can instantly access all required information as well as navigate to the interconnected objects on the platform.



The screenshot shows the CloudBlue Reports interface. A modal window titled 'Report' is open, displaying details for a report named 'Tutorial Billing'. The modal includes fields for Name, ID, Status, File, Template, Repository, Description, Created, and Updated. The main interface shows a table of reports with columns for Template, Created, Updated, and Status.

TEMPLATE	CREATED	UPDATED	STATUS
Billing requests report RT-8419-1585-0030 • billing_requests	03/11/2021 10:30 AM Robert Balboa (UR-149-860-972)	03/11/2021 10:30 AM	Ready



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In addition, object cards are used to access your generated files with just a single click. For example, the report object cards provides the Connect users with a link to download their generated report file.

Conversation Boxes

Certain modules (e.g., Subscriptions, Tier Config, Listings) provide conversation boxes that are used to submit notifications or questions to your business partner. The conversation boxes also displays system messages that provide information on updates, object status changes, and more.

The screenshot shows the CloudBlue Subscriptions interface. A modal window titled 'CONVERSATIONS' is open, displaying a chat history. The chat history includes messages from 'John Doe' and 'You'. The main interface shows details for a subscription request, including status, type, product, marketplace, and agent.

Subscription Request Details
PR-12345-12345-12345

Status: Inquiring | Product: Dropbox | Marketplace: Germany | Agent: John Doe

Subscription: AS-1234-1234-1234

CONVERSATIONS CO-123-456-789

12 November

John Doe: Hi. I need some additional information (12:12)

You: Give me a minute (12:15)

John Doe: Great! (12:16)

Message here...

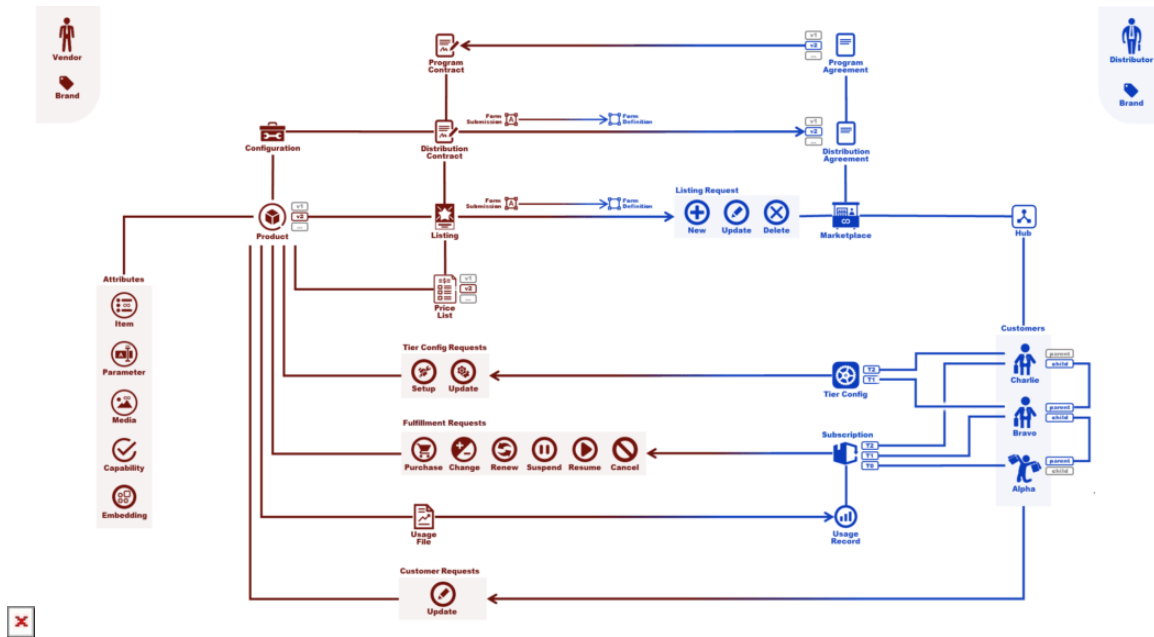




Start communication with your business partner by submitting your message by using the *Conversations* interface. Note that each conversation object has an identifier that helps Connect users to find specific messages and perform other operations with conversations via the provided API.

Modules List

The essential modules, module objects, and their correlations are schematically illustrated in the following diagram:



Note

Certain modules might be unavailable for specific users depending on the portal type, group and assigned access permissions.

Refer to the links below to access detailed information about each module:

1. Account Settings
2. Catalog
3. Customers
4. DevOps
5. Helpdesk
6. Integrations
7. Leads
8. Listing Management



9. Localization Management
10. Marketplace Management
11. News
12. Offers
13. Packs
14. Partners
15. Pricing
16. Product Information Management
17. Products
18. Reports
19. Service Level Management
20. Streams
21. Subscriptions
22. Tier Config
23. Usage
24. User Profile
25. Credentials Vault