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Documentation

Modules

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The CloudBlue Connect® platform consists of various software components known as modules. Each module provides one or multiple business objects that are essential for the business flows or for integration with 3rd party systems.

The following article showcases the graphical user interface that is applicable for the majority of the provided modules. This article also outlines and illustrates essential module and module objects on the Connect platform.

Modules Interface

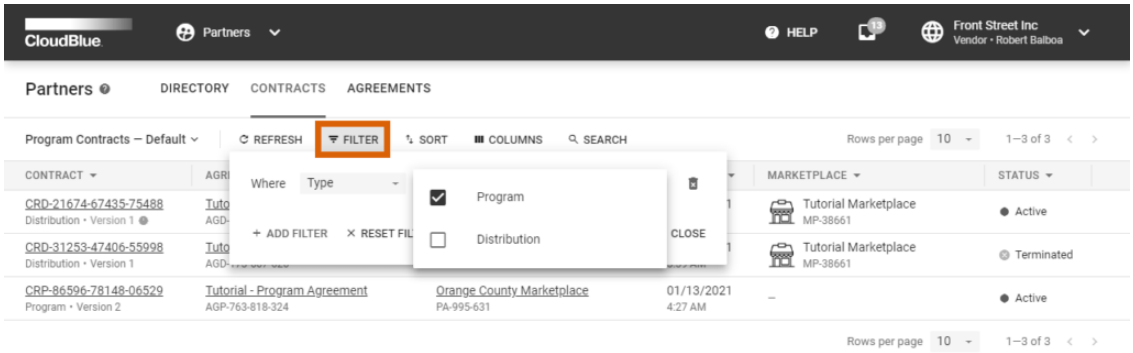
Connect users can quickly open and access a required module management screen from any place in the user interface by:

- Accessing the **Home** screen and clicking on the icon representing the module.
- Clicking on a module name on the navigation bar and selecting a module from the list.

Data Grids

In general, modules contain one or multiple data grids on the provided lists of objects. Data grids enable account staff to review these lists of business objects and run various operations with them. Thus, a user can create a new object or view its details by clicking on the object name or identifier.

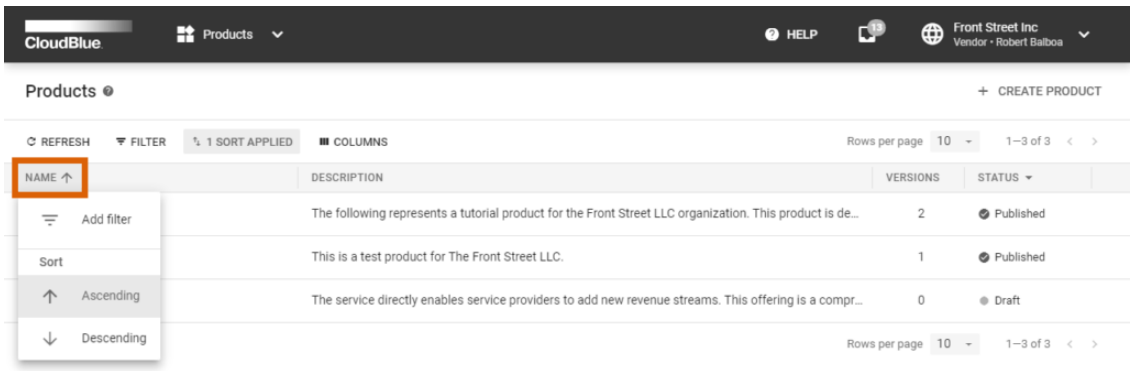
Narrow down a list of objects by using a specific search **Filter**. For example, to display contracts of specific types, click the **Filter** button. Thereafter, select **Type** from the filter list and specify your contract type.



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Locate required object by using a **column header**. For example, to find a specific product from the list by its name, click on the **Name** header and add name filter with a product you are looking for.

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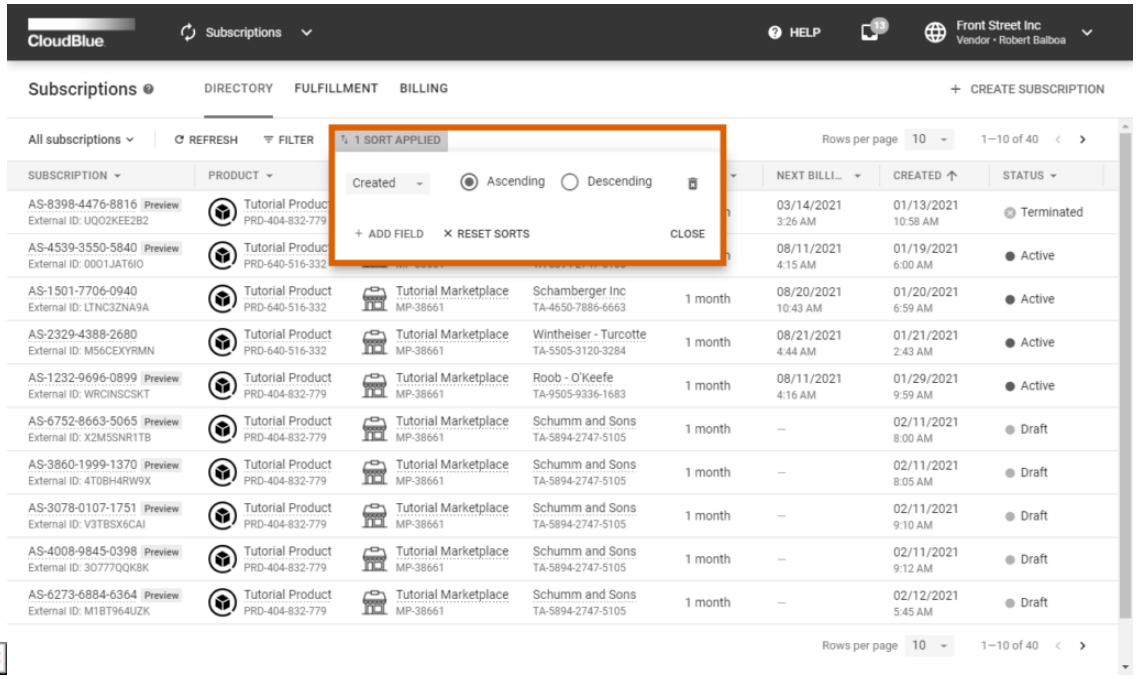
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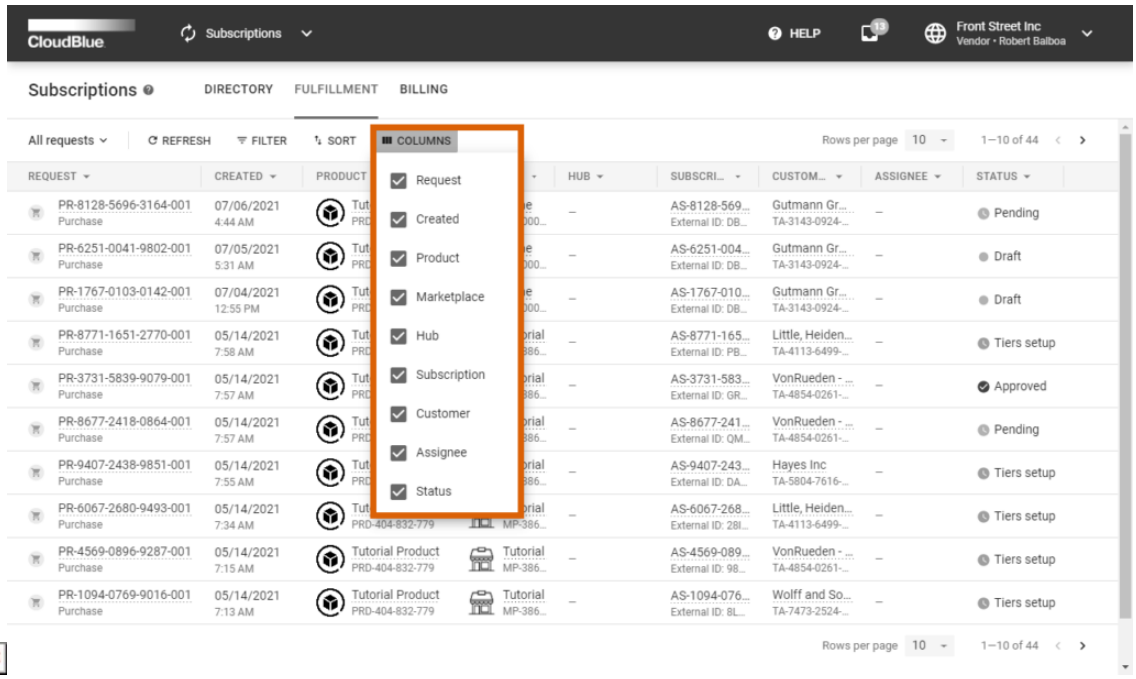
Search Criteria

Use more than one search criteria to successfully filter out all unwanted objects. For instance, it is possible to quickly find a contract via the specified marketplace ID and its status.

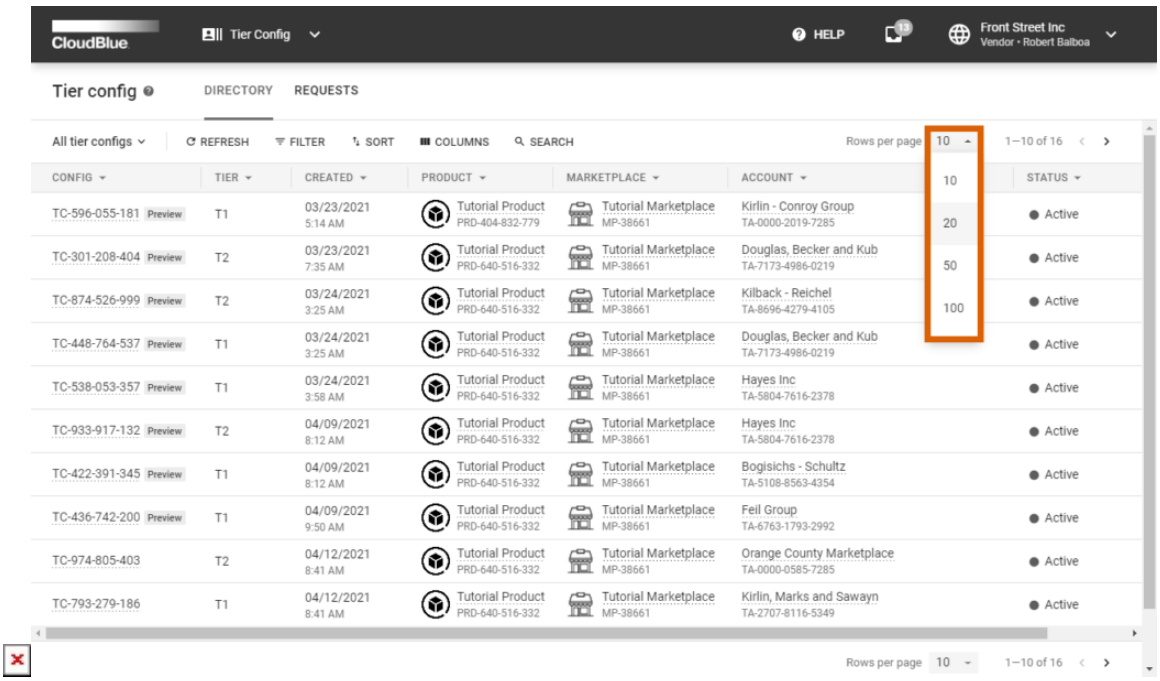
The Connect interface allows changing the displayed list of objects by applying various **Sort** options, including or excluding **Columns**, and selecting the number of object **Rows per page.**

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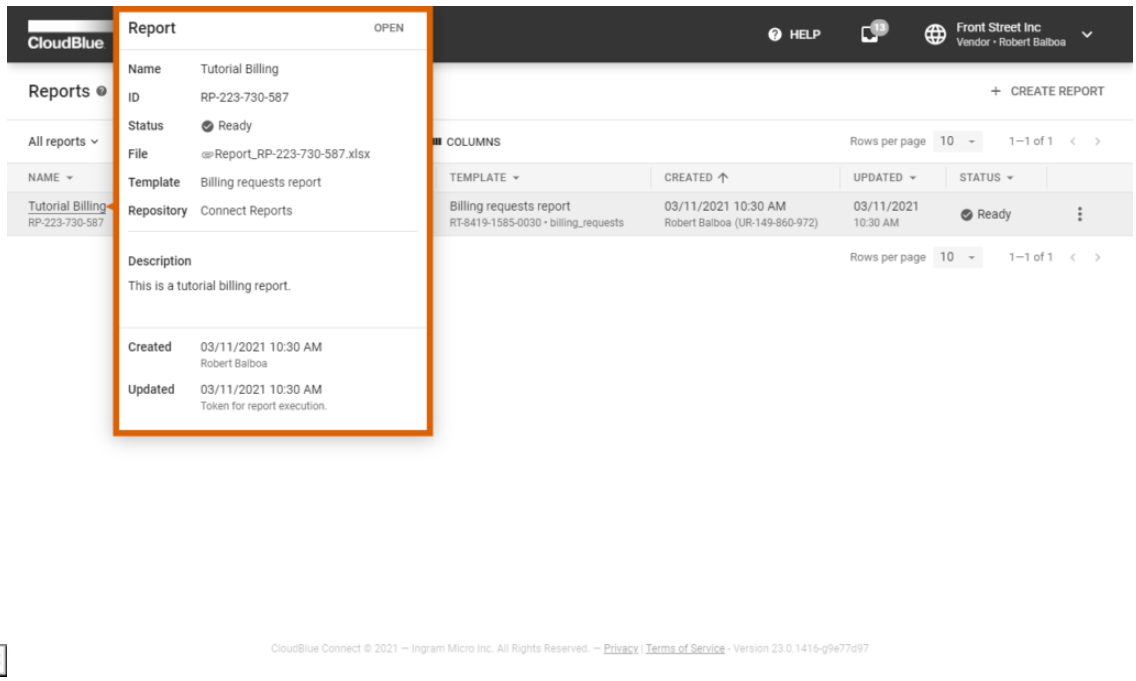


Note that you can also change the size of each individual column to hide or display specific information.

Object Cards

Hover your cursor over a module object to display its object card. Such cards include data that enables you to learn more about your selected object. Therefore, you can instantly access all required information as well as navigate to the interconnected objects on the platform.

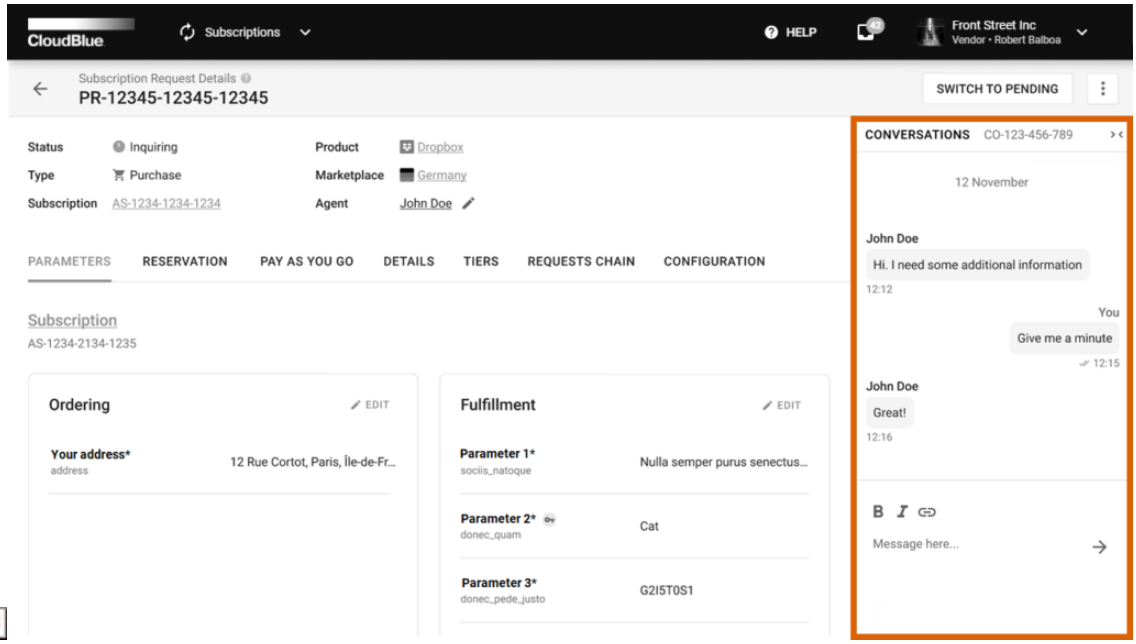
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In addition, object cards are used to access your generated files with just a single click. For example, the report object cards provides the Connect users with a link to download their generated report file.

Conversation Boxes

Certain modules (e.g., Subscriptions, Tier Config, Listings) provide conversation boxes that are used to submit notifications or questions to your business partner. The conversation boxes also displays system messages that provide information on updates, object status changes, and more.

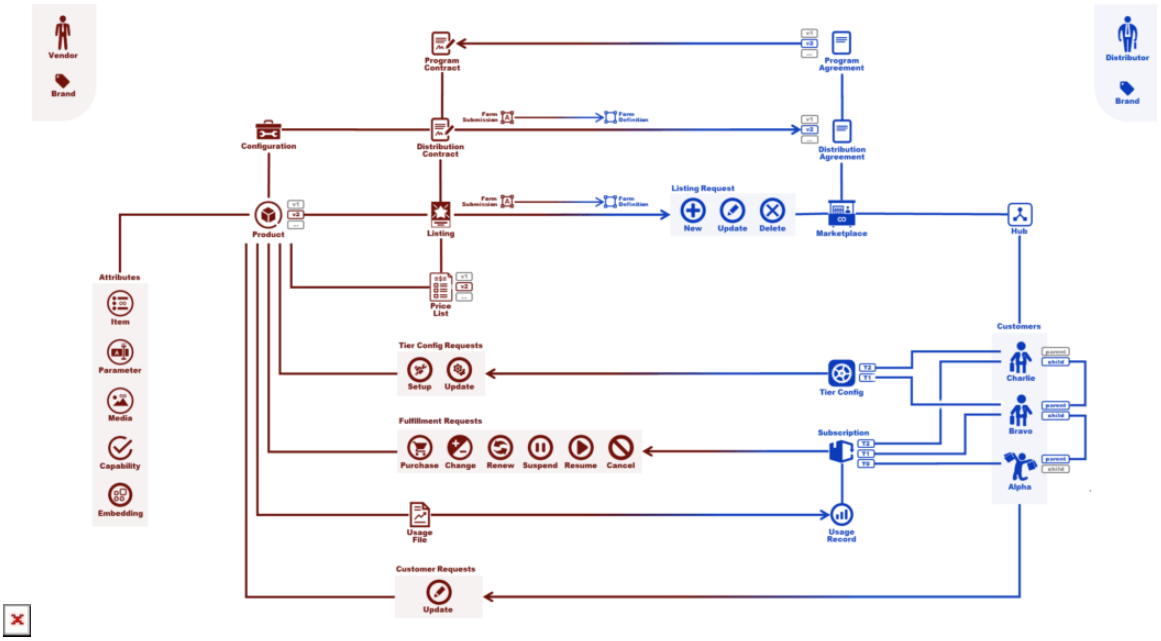


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Start communication with your business partner by submitting you message by using the *Conversations* interface. Note that each conversation object has an identifier that help Connect users to find specific messages and perform other operations with conversations via the provided API.

Modules List

The essential modules, module objects, and their correlations are schematically illustrated in the following diagram:



> **Note**
>
> Certain modules might be unavailable for specific users depending on the portal type, group and assigned access permissions.

Refer to the links below to access detailed information about each module:

1. Account Settings
2. Assistants
3. Catalog
4. Customers
5. DevOps
6. Expanse
7. Helpdesk
8. Integrations

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9. Leads
10. Listing Management
11. Localization Management
12. Marketplace Management
13. News
14. Offers
15. Packs
16. Partners
17. Pricing
18. Product Information Management
19. Products
20. Reports
21. Service Level Management
22. Streams
23. Subscriptions
24. Tier Config
25. Usage
26. User Profile
27. Credentials Vault

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