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Audit Trail



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About Audit Trail

The Audit Trail functionality represents a security-relevant chronological record that provides auditors with a set of user activities and events within the Connect account. Specifically, the system enables to track your subscription status changes, product information updates, new post publications, and other activities throughout various Connect modules. The system displays actors, summary, and other technical details for each record. Furthermore, the Connect platform allows accessing security logs by downloading audit trail archives.

The following describes the provided user interface and available operations within the *Audit Trail* section of the Settings module.

Directory


The **Directory** tab includes a data grid that displays records with user activities and events. The system allows accessing insights and more detailed information on each record by using the **View** button:

The screenshot shows the CloudBlue interface with the 'Audit Trail' section selected in the left sidebar. The main area displays a table of activity records under the 'DIRECTORY' tab. The table has columns for DATE, ACTOR, TECH DETAILS, MODULE, OBJECT, and SUMMARY. A 'VIEW' button is highlighted in orange in the rightmost column of the row for the record dated 27/04/2021 at 17:49:23, which involves a marketplace change for 'United Kingdom'.

DATE	ACTOR	TECH DETAILS	MODULE	OBJECT	SUMMARY	
27/04/2021 10:19:30	APL_TOKEN_1 SU-123-112-123	104.24.24.59 Mozilla/5.0 (X11; Linux x86_...	Subscriptions	PR-3244-2451-3423 Purchase	Status changed from Pending to Approved	VIEW
27/04/2021 20:43:46	Keith Peters eric.davis@gmail.co...	22.192.167.190 Mozilla/5.0 (compatible; Go...	Products	Dropbox PRD-123-122-466	Added new Item	VIEW
27/04/2021 13:18:54	Dennis Mitchell r.potter@gmail.com	64.69.201.19 curl/7.64.1	Account	Irene Obrien j.matthews@hotmail.com	Added to account	VIEW
27/04/2021 17:49:23	Samantha Powers pamela.gordon@ho...	82.191.178.161 Opera/9.60 (Windows NT 6...	Marketplaces	United Kingdom MP-12387	Marketplace changed	VIEW
27/04/2021 01:57:53	Marion Wolf billy.fowler@live.com	239.101.250.74 Opera/9.80 (Macintosh; Inte...	News	Convenience Is The New... NEWS-6273	Published new post	VIEW
27/04/2021 20:13:41	Luis Carter martin.clark@gmail...	59.77.122.125 Mozilla/5.0 (compatible; MS...	Helpdesk	Primary Vendor Reconcill... CS-12452	Added new comment	VIEW
27/04/2021 11:31:41	Beverly Jensen a.burke@msn.com	114.125.193.35 PostmanRuntime/7.26.5	Offers	For business POF-1234-3376	Removed 2 items	VIEW
27/04/2021 07:29:39	Neil Schmidt d.murphy@live.com	152.235.125.4 Mozilla/5.0 (iPhone; CPU iP...	Price Lists	12/12 Hint	12/12	VIEW
27/04/2021 15:20:20	Guy Fischer nicholas.leonard@...	32.250.189.237 Mozilla/5.0 (iPhone; CPU iP...	Integrations	12/12	12/12	VIEW
27/04/2021 20:59:58	Jennie Jennings leo.morris@gmail.c...	237.137.169.160 Mozilla/5.0 (compatible; MS...	Partners	IngramMicro Program A... AVP-384-124-414	12/12	VIEW



Audit Trail Details

Date	27/04/2021 17:49:23	Event ID	LOG-1235-9498-4144-4155
Module	Marketplaces	Actor	Samantha Powers · pamelagordon@hotmail.com
Object	 United Kingdom · MP-12387	Tech Details	82.191.178.161 · Mozilla/5.0 (iPhone; CPU iPhone OS 13_5_1 like Mac OS X) AppleWebKit/605.1.15 (KHTML, like Gecko) Version/13.1.1 Mobile/15E148 Safari/604.1
Summary	Marketplace changed		

PROPERTY	OLD VALUE	NEW VALUE
Name	UK	United Kingdom
Currency	EUR	GBP
Countries	Great Britain	Great Britain, Ireland
Description	The following represents an old marketplace record.	The following represents a new marketplace record. Note that marketplace properties (name, currency and countries) are also changed.

[CLOSE](#)

- **Date:** Provides time and date of your selected event.
- **Module:** Showcases an associated module on the Connect platform.
- **Object:** Allows accessing an object that is updated or changed.
- **Summary:** Contains a short description of an activity or event.
- **Event ID:** Represents an identifier for your selected record.
- **Actor:** Displays an actor of your selected event or activity.
- **Tech Details:** Provides various technical details, such as actor IP, browser, operating system, and more.

In addition to technical information and insights, this screen displays occurred changes in your Connect account. For example, once marketplace property values (such as name, currency, or countries) are changed, the system provides old values and new modified property values for your marketplace.