



<https://cloudblue.com>

[Documentation](#)  [Modules](#)  [Account Settings](#) 

Contacts



This article has been generated from the online version of the documentation and might be out of date. Please, make sure to always refer to the online version of the documentation for the up-to-date information.

Auto-generated at August 14, 2025



Access the **Contacts** section of the Accounts module to adjust your *technical* and *business* contacts on the CloudBlue Connect platform. The following describes business and technical contact concept on the Connect platform and showcase how to edit these contacts.

Managing Contacts

Click the **Manage User** button next to your **Technical contacts** or **Business contacts** to manage users that should represent these contacts.

The screenshot shows the CloudBlue Connect interface. On the left is a 'Settings' sidebar with options: General, Users, Groups, Contacts (selected), Links, Helpdesk, DevOps, Email, Reports, Single Sign On, Service Levels, and Audit Trail. The main content area is titled 'Contacts'. It has two sections: 'Technical contacts' and 'Business contacts'. Each section has a '+ MANAGE USERS' button highlighted with a red box. Below each section is a table of contacts.

NAME	EMAIL
Robert Balboa Jr. UR-149-860-973	balboajunior@frontstreet.com

NAME	EMAIL
Robert Balboa UR-149-860-972	rbalboa@frontstreet.com

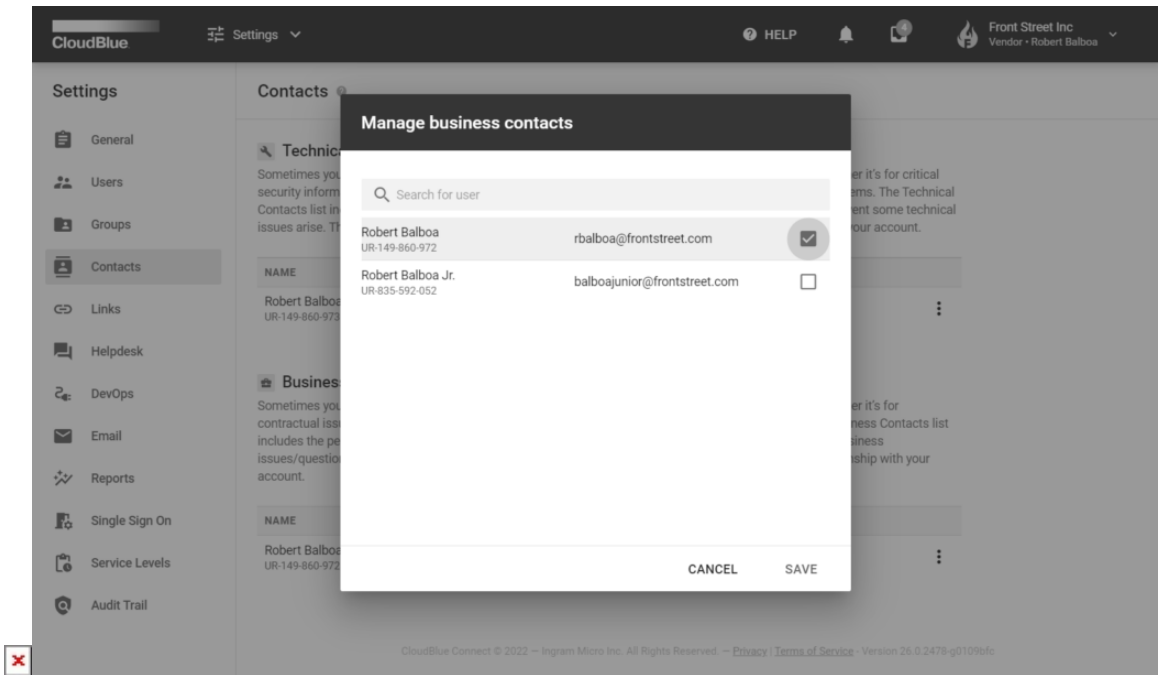
CloudBlue Connect © 2022 – Ingram Micro Inc. All Rights Reserved. – [Privacy](#) / [Terms of Service](#) - Version 26.0.2478-g0109bfc

The screenshot shows the 'Manage technical contacts' dialog box. It has a search bar 'Search for user' and a list of users with checkboxes. The user 'Robert Balboa Jr.' is selected with a checked checkbox.

NAME	EMAIL	Select
Robert Balboa UR-149-860-972	rbalboa@frontstreet.com	<input type="checkbox"/>
Robert Balboa Jr. UR-835-592-052	balboajunior@frontstreet.com	<input checked="" type="checkbox"/>

CANCEL SAVE

CloudBlue Connect © 2022 – Ingram Micro Inc. All Rights Reserved. – [Privacy](#) / [Terms of Service](#) - Version 26.0.2478-g0109bfc



Technical Contacts

Technical contacts represent your account users that provide technical support. Namely, these contacts can help fix and solve technical issues or problems. Note that these contacts will be visible to your partners that have an active contractual relationship with your account.

Business Contacts

Business contacts represent your account users that can help resolve business issues or request and answer on business questions. These contacts will also be visible to your partners that have an active contractual relationship with your account.