



<https://cloudblue.com>

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Contacts

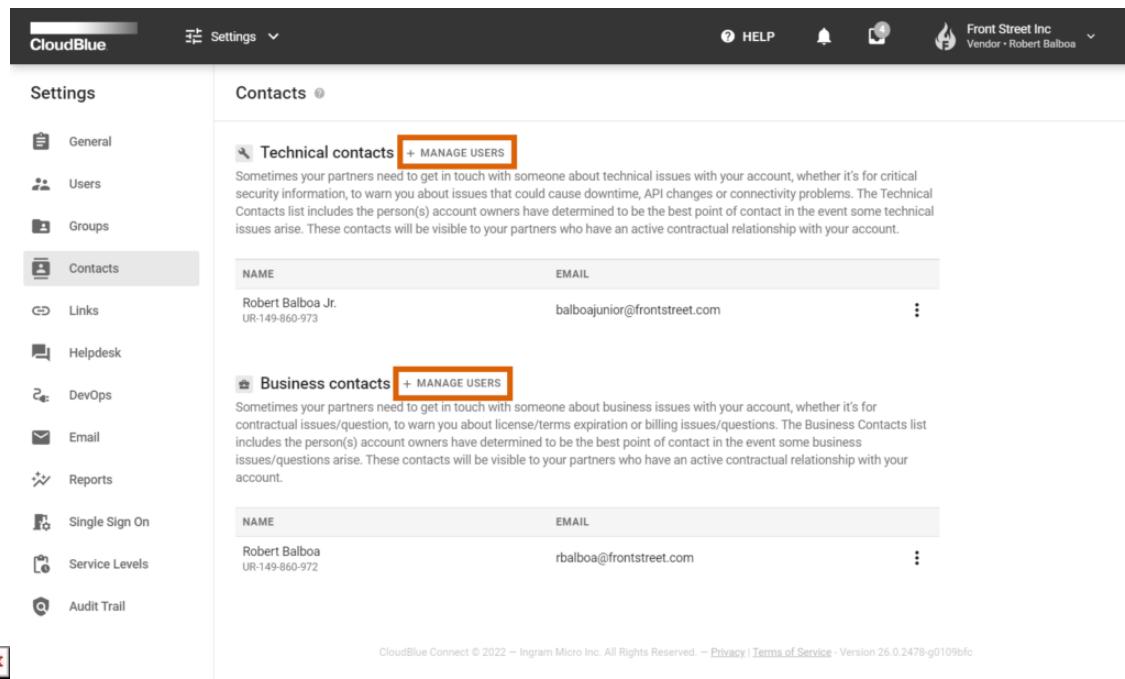
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Auto-generated at February 11, 2026

Access the **Contacts** section of the Accounts module to adjust your *technical* and *business* contacts on the CloudBlue Connect platform. The following describes business and technical contact concept on the Connect platform and showcase how to edit these contacts.

Managing Contacts

Click the **Manage User** button next to your **Technical contacts** or **Business contacts** to manage users that should represent these contacts.



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Contacts

Technical contacts 

Sometimes your partners need to get in touch with someone about technical issues with your account, whether it's for critical security information, to warn you about issues that could cause downtime, API changes or connectivity problems. The Technical Contacts list includes the person(s) account owners have determined to be the best point of contact in the event some technical issues arise. These contacts will be visible to your partners who have an active contractual relationship with your account.

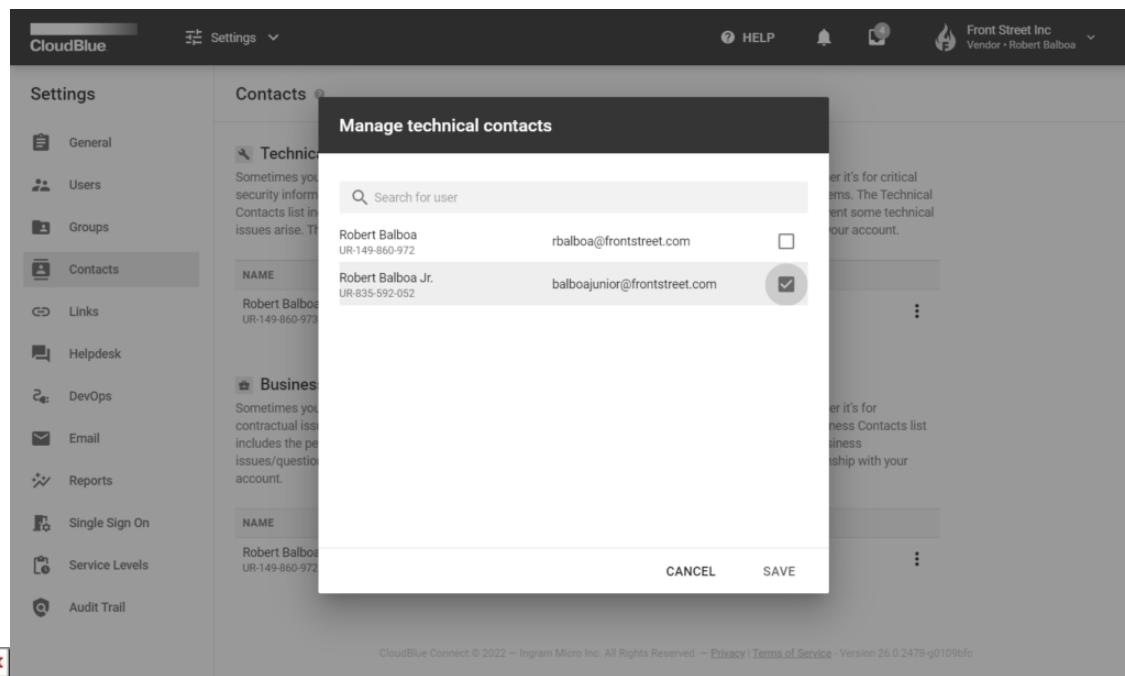
NAME	EMAIL	⋮
Robert Balboa Jr. UR-149-860-973	balboajunior@frontstreet.com	

Business contacts 

Sometimes your partners need to get in touch with someone about business issues with your account, whether it's for contractual issues/question, to warn you about license/terms expiration or billing issues/questions. The Business Contacts list includes the person(s) account owners have determined to be the best point of contact in the event some business issues/questions arise. These contacts will be visible to your partners who have an active contractual relationship with your account.

NAME	EMAIL	⋮
Robert Balboa UR-149-860-972	rbalboa@frontstreet.com	

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Contacts

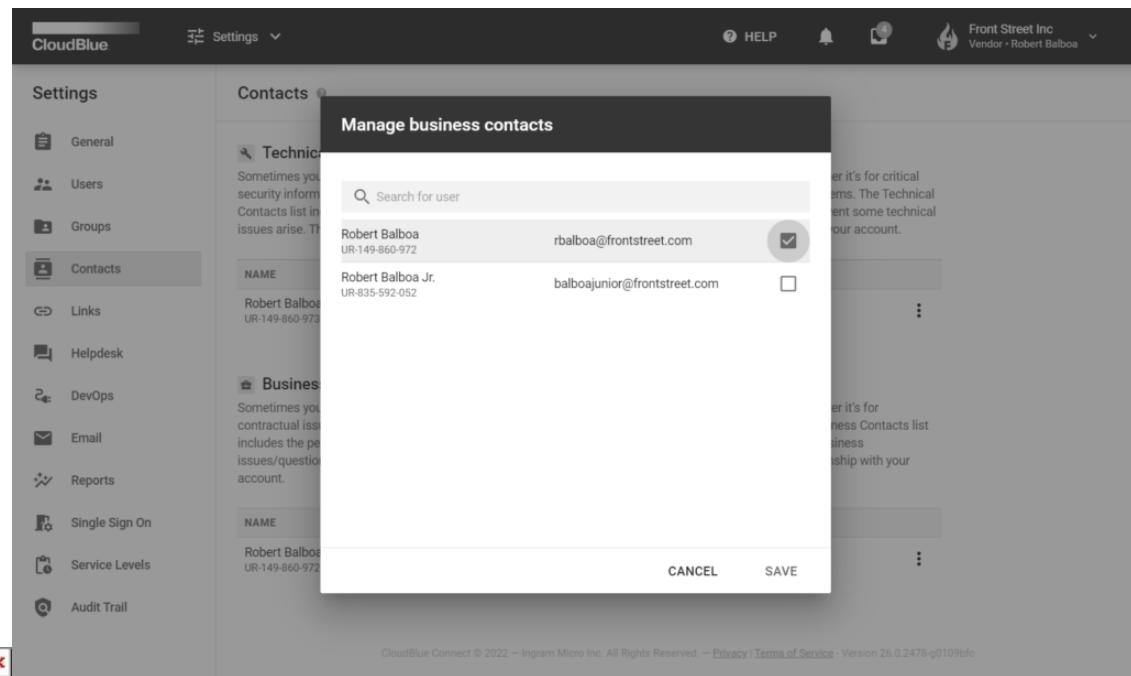
Manage technical contacts

Search for user

NAME	EMAIL	⋮
Robert Balboa UR-149-860-972	rbalboa@frontstreet.com	
Robert Balboa Jr. UR-835-592-052	balboajunior@frontstreet.com	<input checked="" type="checkbox"/>

CANCEL SAVE

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Technical Contacts

Technical contacts represent your account users that provide technical support. Namely, these contacts can help fix and solve technical issues or problems. Note that these contacts will be visible to your partners that have an active contractual relationship with your account.

Business Contacts

Business contacts represent your account users that can help resolve business issues or request and answer on business questions. These contacts will also be visible to your partners that have an active contractual relationship with your account.