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Multi-Account Installation Extensions



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Auto-generated at March 29, 2024

Once your multi-account extension is created and deployed, CloudBlue Connect allows installing your service within multiple external systems and managing such installations via the *Extension Details* interface. In addition, the Connect platform enables your organization to invite your business partners to install your deployed service and also publish your extension in the Showroom Catalog. In case your extension is published in the Catalog, the platform helps various organizations quickly and easily find and deploy your business solution.



Your extension should be deployed!

Make sure that your multi-account extension is deployed before following the guidelines below. For more details on how to deploy and configure your extension, refer to the Extension Project documentation.

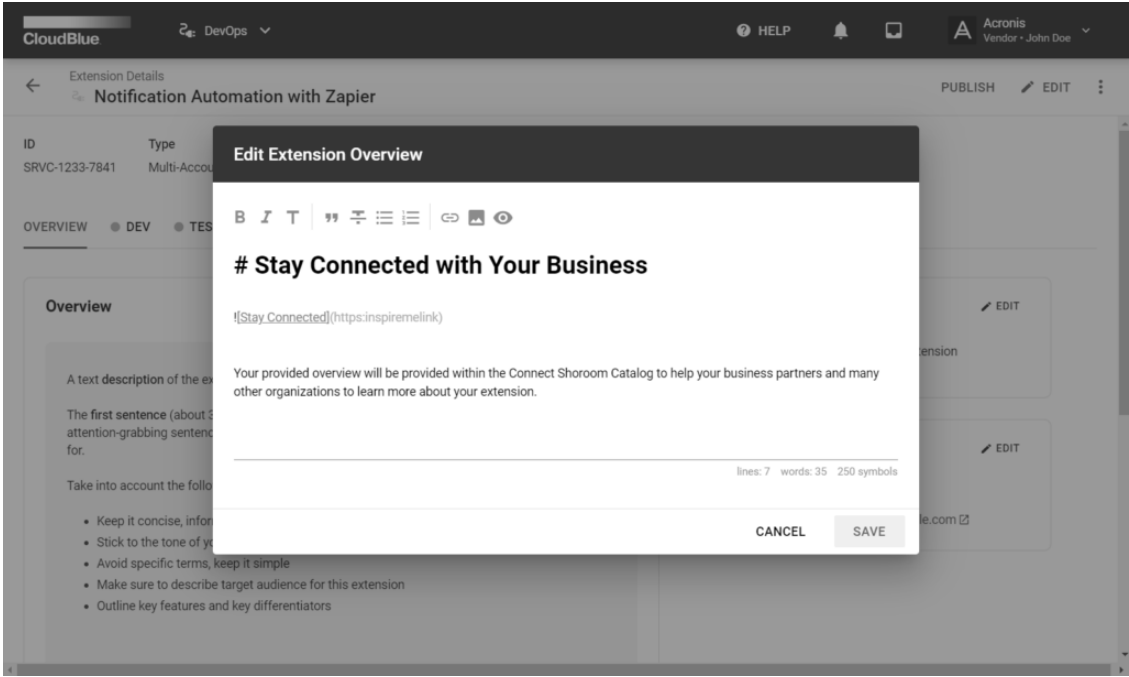
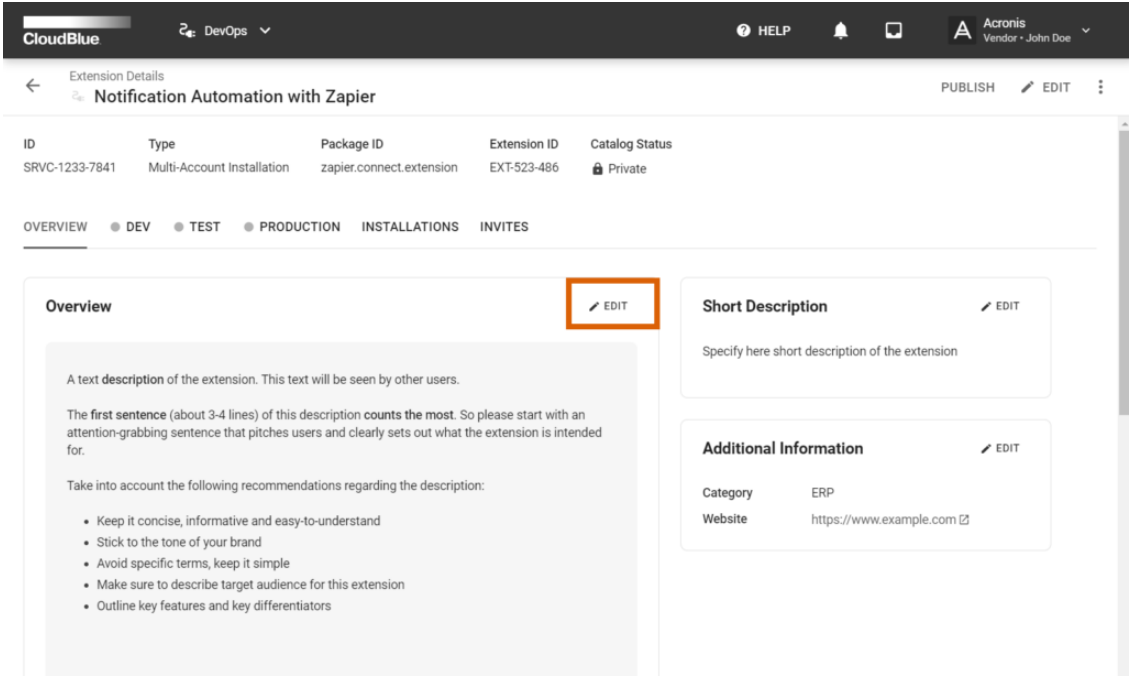
This article provides instructions on how to publish your service, how invite your partners to install your service, and how to manage your installation objects on Connect.

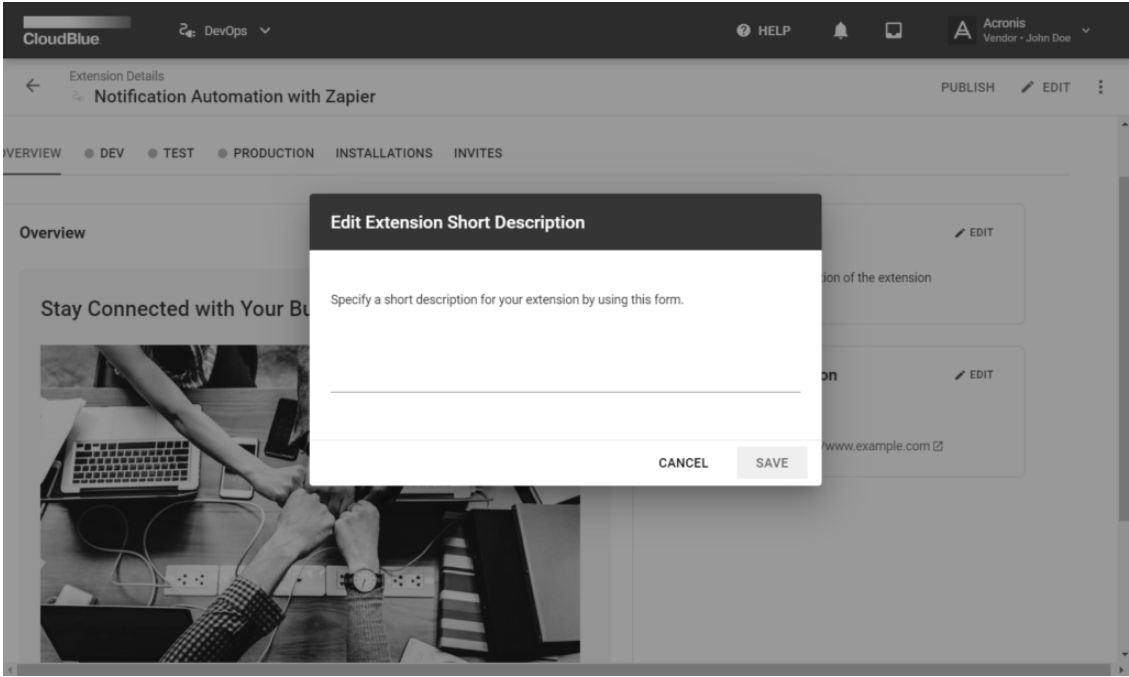
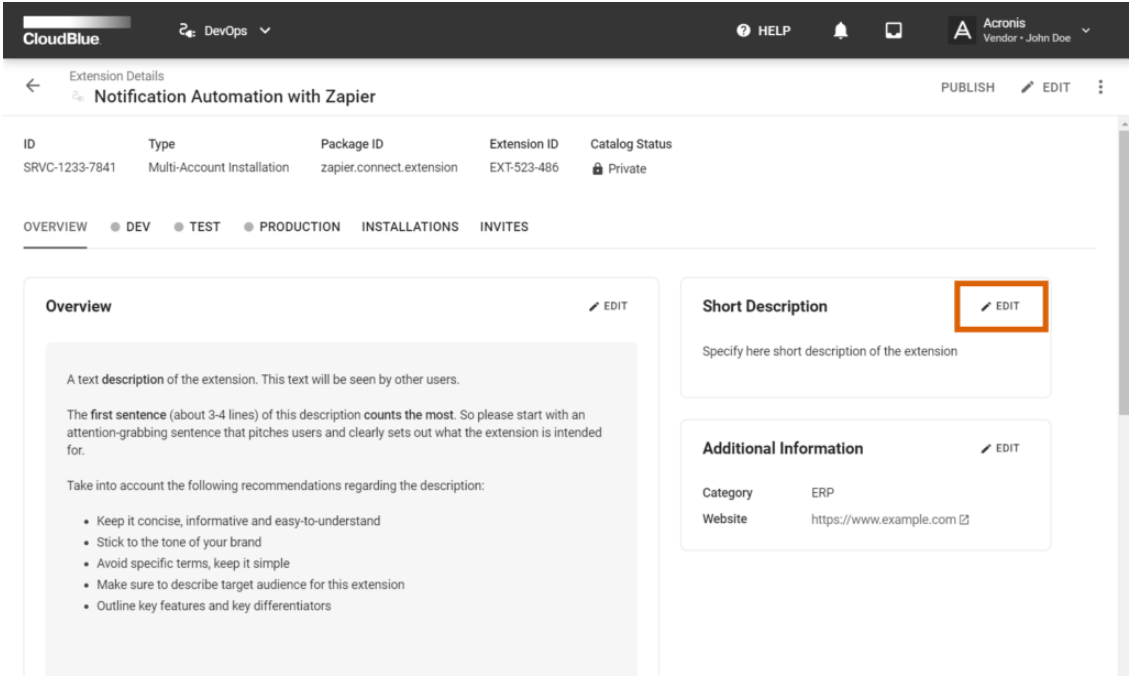
Extension Publication

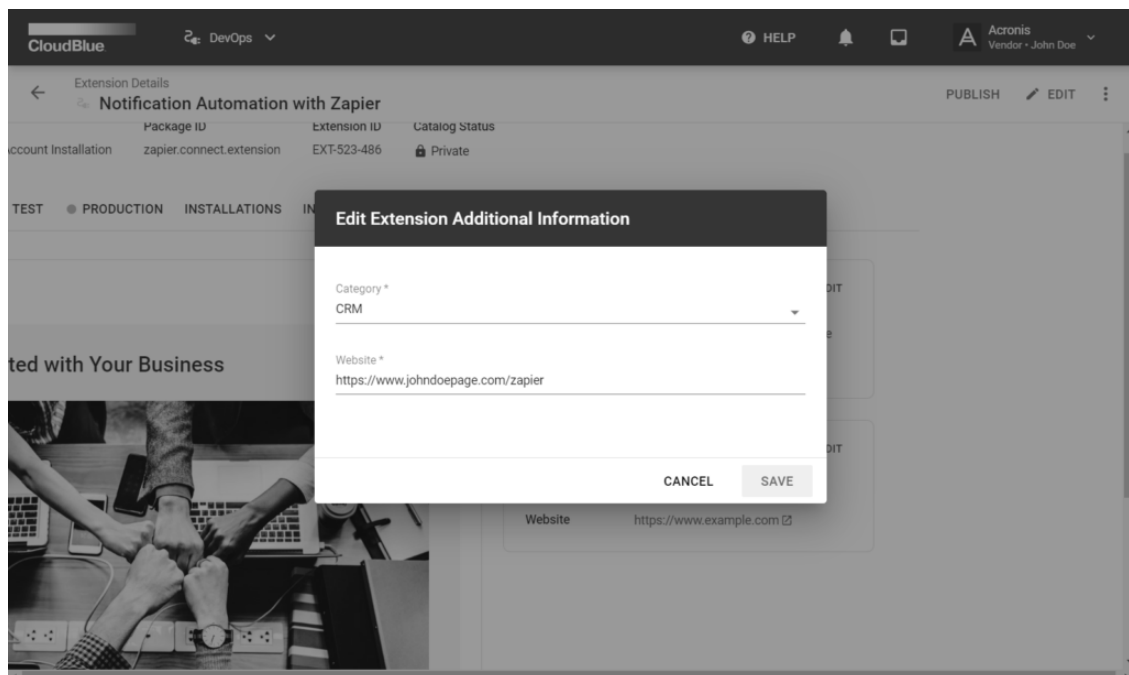
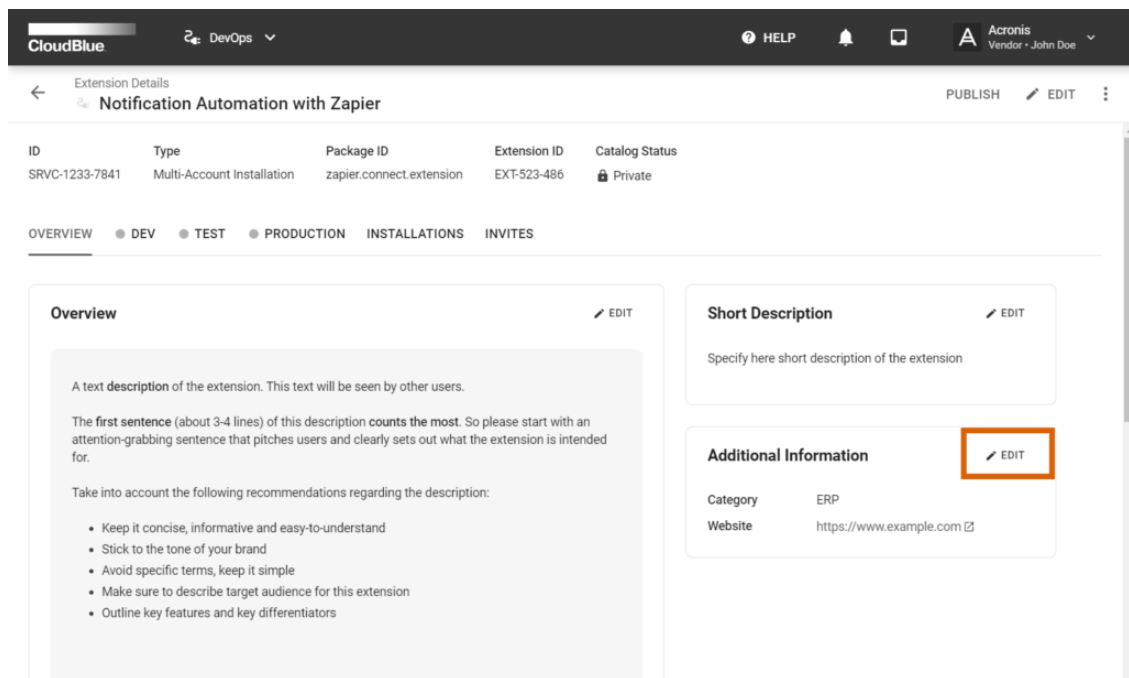
Before publishing your extension, it is required to provide an overview for your business solution. Your added overview will be displayed within the Showroom Catalog to help organizations to learn more about your extension. Extension publication also requires your organization to accept the terms and conditions that are provided by CloudBlue.

Provide Your Overview

An extension overview contains a description with introduction and detailed information, short description of your extension, and any other additional information (e.g., category, website, and so on). Navigate to the Extension Details screen of your service and access the **Overview** tab. Thereafter, provide required information on your extension by using the following interface:





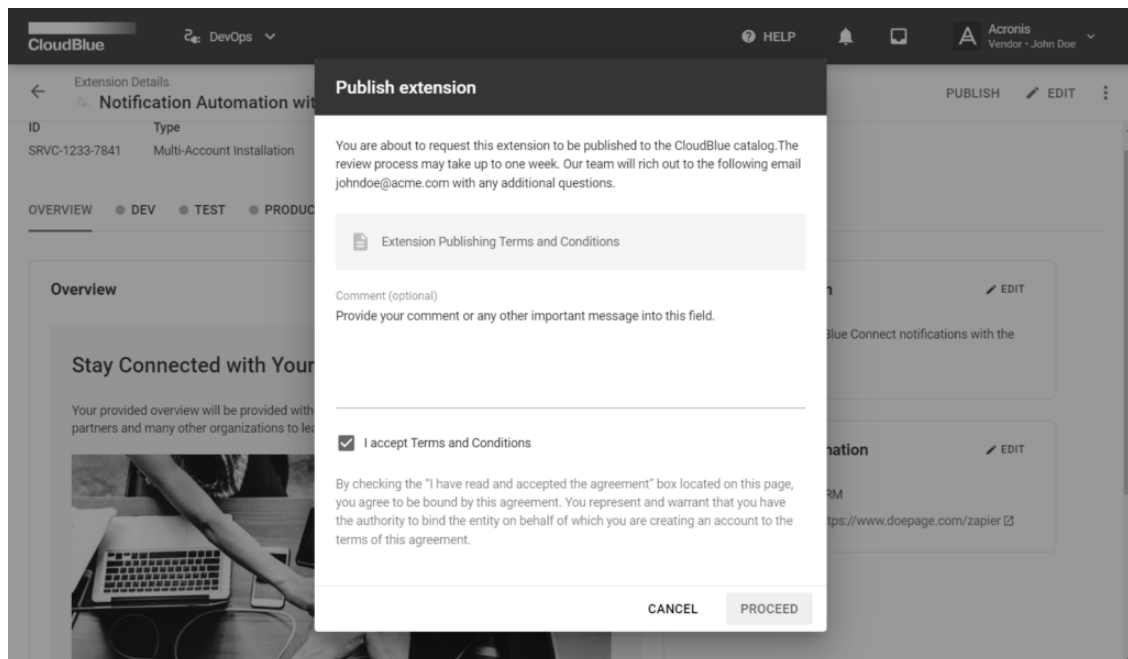
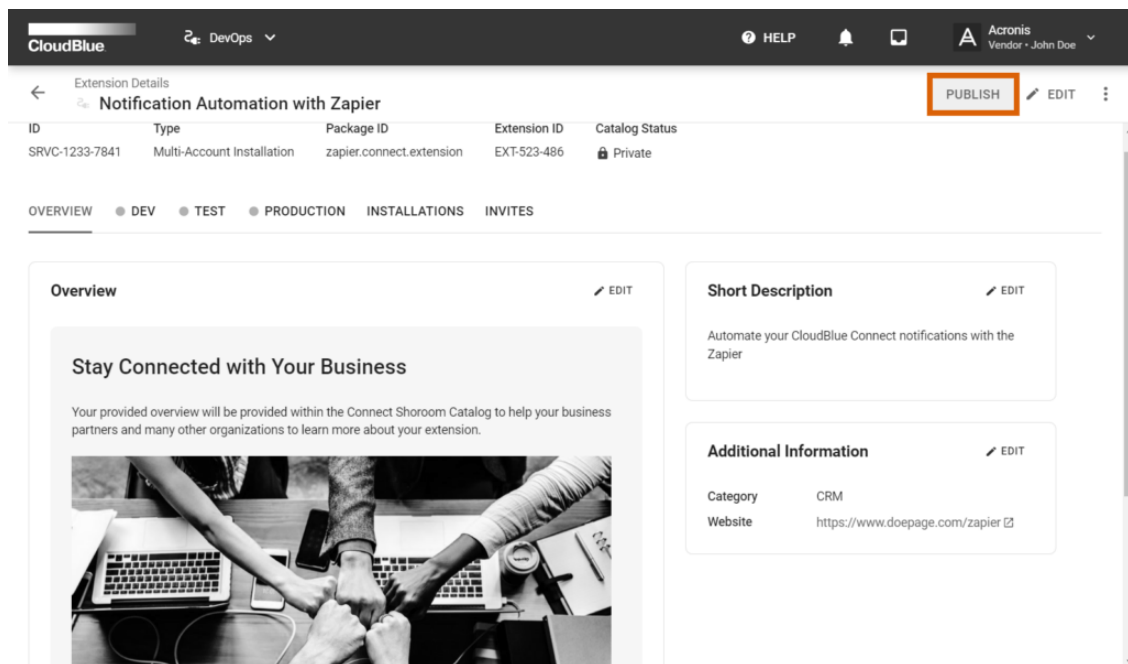


1. Provide a compelling description of your service by clicking **Edit** within the *Overview* field. Use the editor interface to enter your text, add lists, attach images, and specify links. The editor also allows previewing your extension overview.
2. Add a short description for your extension by using the corresponding field. It is recommended to keep your text concise and clear. Effective short descriptions can help readers determine whether your extension is pertinent to their business needs.
3. Specify more details via the *Additional Information* field. In general, the system prompts to select a category for your

extension and specify your website.

Publish Your Extension

In case your extension overview, description, and additional details are specified successfully, your extension can be published in the Showroom Catalog. Publish your extension by accessing the *Extension Details* screen and following the steps below:



1. Click the **Publish** button at the top-right corner of the screen.
2. The system prompts you to review the terms and conditions of publishing your extension in the Showroom Catalog. Thereafter, check the **Accept Terms and Conditions** checkbox. Leave your message by using the *Comment* field if

necessary.

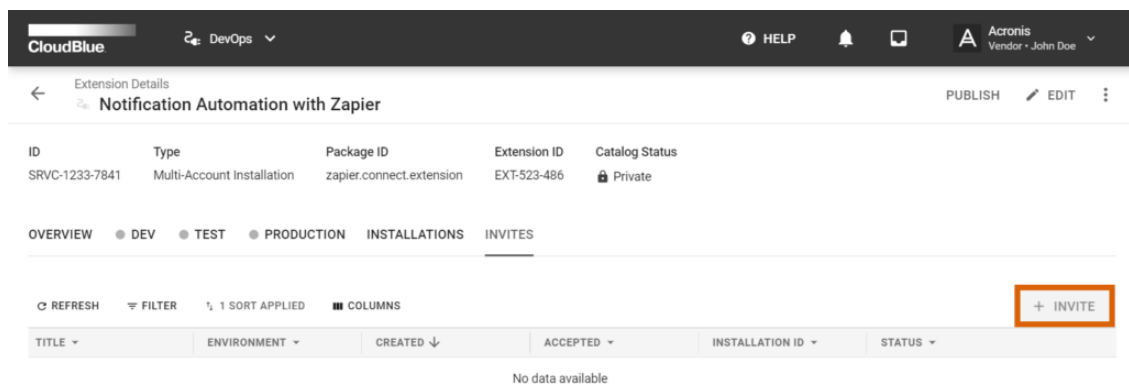
3. Send a request to publish your extension by clicking **Proceed**.

Therefore, the Connect team will start processing your publication request. Note that the publication request processing may take up to a week. The Connect team will also reach out to your email address with any additional questions.

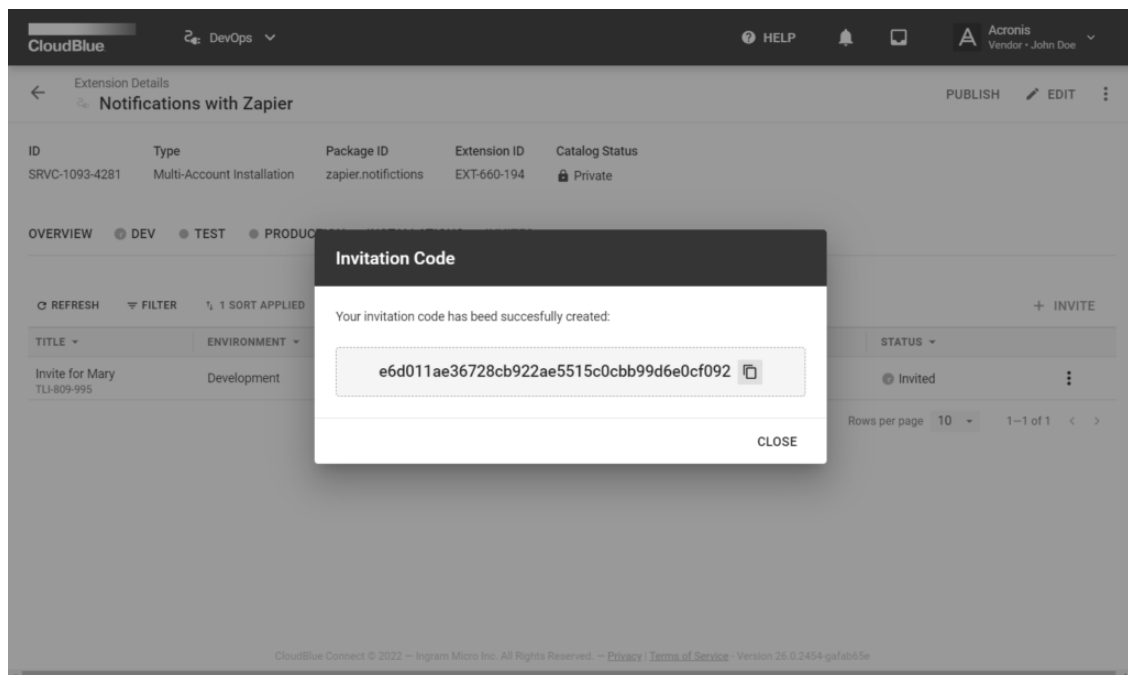
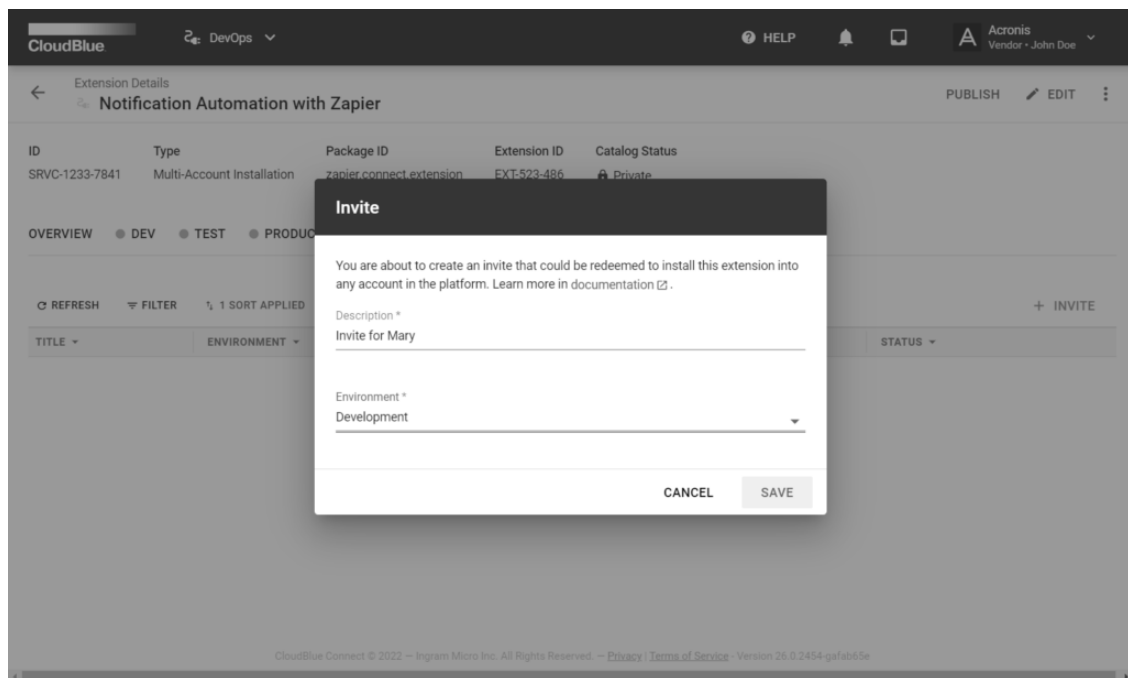
Invitation Creation

CloudBlue Connect allows inviting your business partners and other organizations that are registered on the Connect platform to install your deployed and published extension. Therefore, users can immediately start using your extension by redeeming your generated code.

The system also allows inviting organizations to different environments and revoking invitations if necessary. Follow the steps below to create a new invitation code:




The screenshot displays the CloudBlue Connect interface. At the top, there's a navigation bar with the CloudBlue logo, a 'DevOps' dropdown, and user information for 'Acronis Vendor - John Doe'. Below this, the 'Extension Details' section for 'Notification Automation with Zapier' is visible, showing fields for ID, Type, Package ID, Extension ID, and Catalog Status. The 'Invites' tab is selected in the sidebar. The main area shows a table with columns: TITLE, ENVIRONMENT, CREATED, ACCEPTED, INSTALLATION ID, and STATUS. A red box highlights the '+ INVITE' button in the top right corner of the table area.



1. Access a list of your invitations by accessing the **Invites** tab.
2. Click the **Invite** button to start creating a new invitation.
3. The system will prompt you to fill out the following form:
 - **Title:** Enter a name for your new invitation.
 - **Environment:** Select an environment that you want to invite your business partner to.
4. Click **Create** to finalize your invite creation.

- When your new invitation is created, pass the provided *Invitation Code* to your business partners. Therefore, users will be able to install your extension by using this code.

The system will display your created invite objects, their statuses, creation date, associated environment, and so on. Your invitation can also be revoked unless it is already accepted within the system. Open the additional menu by clicking on the vertical ellipsis () to revoke your invite or copy the invitation code.

Installation Details

In case your extension is installed via your invitation via the Showroom Catalog, the system will provide a list of your installations. This list is displayed in the *Installations* tab, which provides detailed information on each installation object. The following describes provided details and available operations within this tab.

Access the *Installations* tab via Extension Details. Select an installation object from the list and click on its installation identifier to access the *Installation Details* screen.

CloudBlue

DevOps

HELP

Acronis
Vendor · John Doe

Extension Details

Notifications Automation with Zapier

PUBLISHEDIT

ID

Type

Package ID

Extension ID

Catalog Status

SRVC-4202

Multi-Account Installation

com.cloudblue.extension1

EXT-0000

Private

OVERVIEW

DEV

TEST

PRODUCTION

INSTALLATIONS

INVITES

Default

REFRESH

FILTER

SORT

COLUMNS

SEARCH

Rows per page

10

Total: 128 rows

ID	ACCOUNT	ENVIRONMENT	INSTALLED	LAST EDITED
EID-6736-6518-6003	<div><div>IM</div><div>Ingram Micro</div><div>Distributor · PA-26634</div></div>	Dev	<div>31/12/2021 12:22</div> <div>Penny Tucker</div>	<div>20/01/2022 01:43</div> <div>Deborah O'Brien</div>
EID-5083-9998-2429	<div><div>TD</div><div>TechData</div><div>Distributor · PA-87231</div></div>	Dev	<div>23/01/2022 08:08</div> <div>Herbert Harris</div>	<div>01/01/2022 11:18</div> <div>Sean Jennings</div>
EID-7573-7141-6562	<div><div>MS</div><div>Microsoft</div><div>Vendor · VA-93010</div></div>	Production	<div>31/12/2021 02:42</div> <div>Hector Roberts</div>	<div>24/01/2022 01:03</div> <div>Dan Young</div>
EID-4651-3825-3305	<div><div>DB</div><div>Dropbox</div><div>Vendor · VA-13672</div></div>	Production	<div>03/01/2022 14:16</div> <div>Frederick Curtis</div>	<div>11/01/2022 10:39</div> <div>Glen Bennett</div>
EID-9961-9443-1332	<div><div>TE</div><div>Telefonica</div><div>Distributor · PA-61876</div></div>	Test	<div>29/12/2021 01:37</div> <div>Leroy Henry</div>	<div>23/01/2022 07:10</div> <div>Rose Fisher</div>
EID-8123-5491-7926	<div><div>AMX</div><div>AMX</div><div>Distributor · PA-89991</div></div>	Test	<div>24/01/2022 14:46</div> <div>Barbara Lawrence</div>	<div>29/12/2021 15:45</div> <div>Benjamin Swanson</div>
EID-2095-8098-9155	<div><div>AS</div><div>Abacus Data Systems, Inc.</div><div>Reseller · PA-38723</div></div>	Dev	<div>19/01/2022 12:00</div> <div>Charlie Vaughn</div>	<div>01/01/2022 12:41</div> <div>Gertrude Vaughn</div>

Previous

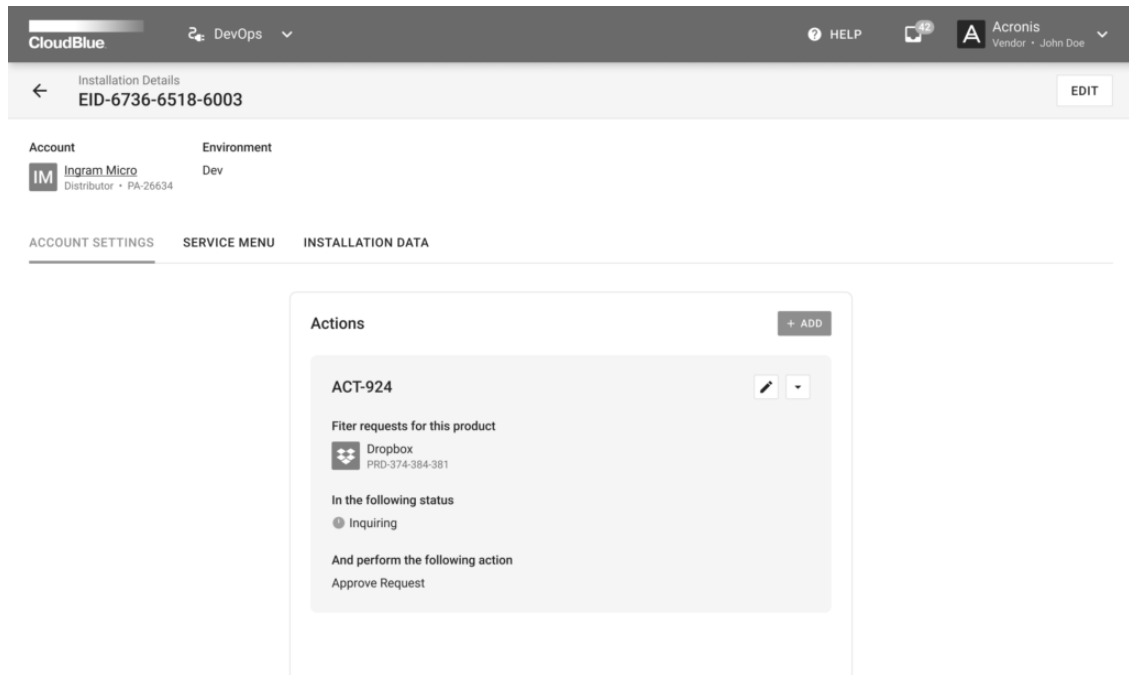
12313Next

Go to page:

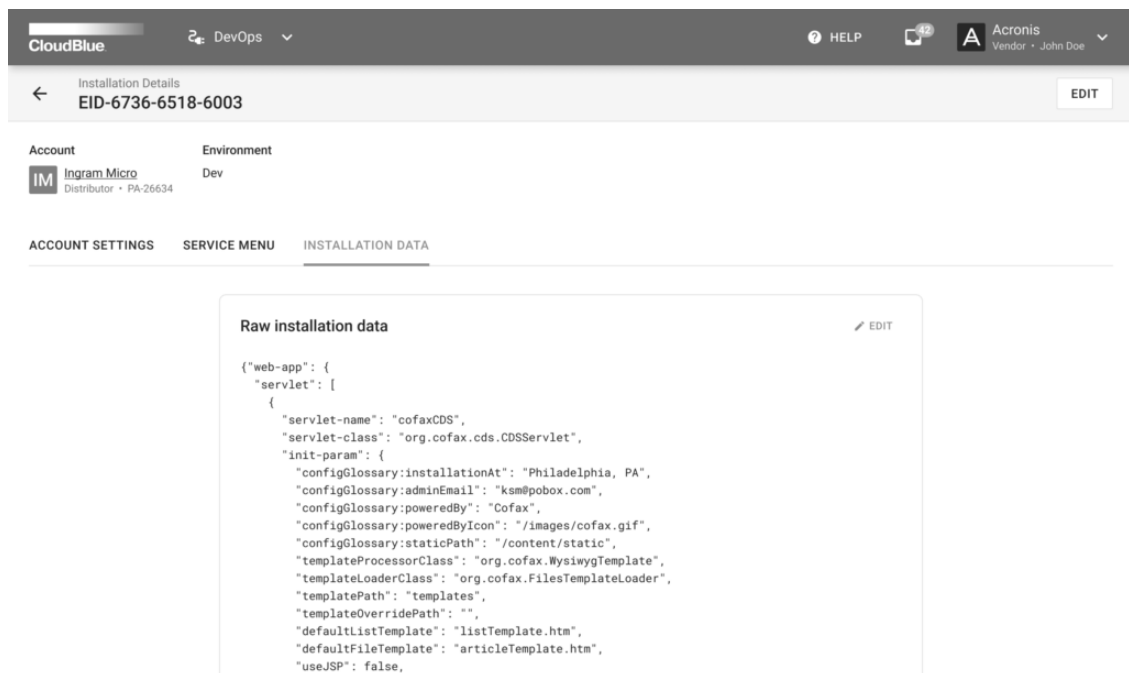
Rows per page

10

Total: 128 rows



The screenshot shows the CloudBlue interface for the 'Installation Details' of object EID-6736-6518-6003. The top navigation bar includes the CloudBlue logo, a 'DevOps' dropdown, a 'HELP' icon, a notification bell with '42', and a user profile for 'Acronis' (Vendor: John Doe). The main header shows a back arrow, the title 'Installation Details', the ID 'EID-6736-6518-6003', and an 'EDIT' button. Below this, the 'Account' is 'Ingram Micro' (Distributor: PA-26634) and the 'Environment' is 'Dev'. A tab bar at the bottom has 'ACCOUNT SETTINGS', 'SERVICE MENU', and 'INSTALLATION DATA'. The 'INSTALLATION DATA' tab is active, displaying an 'Actions' section with a '+ ADD' button. The action 'ACT-924' is listed, with a description 'Filter requests for this product', a 'Dropbox' icon and ID 'PRD-374-384-381', a status of 'Inquiring', and the action 'Approve Request'.



This screenshot shows the same CloudBlue interface, but with the 'Raw installation data' tab selected. The 'Actions' section is hidden, and a code editor displays the raw installation data as a JSON object. The JSON includes configuration for a web application, servlets, and various initialization parameters like installation location, admin email, and template paths.

```

{"web-app": {
  "servlet": [
    {
      "servlet-name": "cofaxCDS",
      "servlet-class": "org.cofax.cds.CDSServlet",
      "init-param": {
        "configGlossary:installationAt": "Philadelphia, PA",
        "configGlossary:adminEmail": "ksm@pobox.com",
        "configGlossary:poweredBy": "Cofax",
        "configGlossary:poweredByIcon": "/images/cofax.gif",
        "configGlossary:staticPath": "/content/static",
        "templateProcessorClass": "org.cofax.WysiwygTemplate",
        "templateLoaderClass": "org.cofax.FilesTemplateLoader",
        "templatePath": "templates",
        "templateOverridePath": "",
        "defaultListTemplate": "listTemplate.htm",
        "defaultFileTemplate": "articleTemplate.htm",
        "useJSP": false,

```

Use the **Edit** button at the top-right corner of the Installation Details screen to change the environment for your selected installation object.

The **Account Settings** tab is used to access a list of your specified actions executed by your extension. Namely, the system provides a list that summarizes the functionality of your extension and outlines associated object on the Connect platform, its

status, parameter values and your specified action. The system also allows adding or editing actions by using corresponding buttons on the interface.

The system also displays your extension interface by using the **Service Menu** tab. The provided interface varies depending on the capabilities of your extension.

The **Installation Data** tab displays your extension code. The system also allows editing your raw installation data by using the corresponding button on the screen.