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Multi-Account Installation Extensions



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Auto-generated at May 13, 2026



Once your multi-account extension is created and deployed, CloudBlue Connect allows installing your service within multiple external systems and managing such installations via the *Extension Details* interface. In addition, the Connect platform enables your organization to invite your business partners to install your deployed service and also publish your extension in the Showroom Catalog. In case your extension is published in the Catalog, the platform helps various organizations quickly and easily find and deploy your business solution.



Your extension should be deployed!

Make sure that your multi-account extension is deployed before following the guidelines below. For more details on how to deploy and configure your extension, refer to the Extension Project documentation.

This article provides instructions on how to publish your service, how invite your partners to install your service, and how to manage your installation objects on Connect.

Extension Publication

Before publishing your extension, it is required to provide an overview for your business solution. Your added overview will be displayed within the Showroom Catalog to help organizations to learn more about your extension. Extension publication also requires your organization to accept the terms and conditions that are provided by CloudBlue.

Provide Your Overview

An extension overview contains a description with introduction and detailed information, short description of your extension, and any other additional information (e.g., category, website, and so on). Navigate to the Extension Details screen of your service and access the **Overview** tab. Thereafter, provide required information on your extension by using the following interface:



The screenshot shows the 'Extension Details' page for 'Notification Automation with Zapier'. At the top, there's a navigation bar with 'CloudBlue', 'DevOps', and user information. Below that, a table lists extension metadata: ID (SRVC-1233-7841), Type (Multi-Account Installation), Package ID (zapier.connect.extension), Extension ID (EXT-523-486), and Catalog Status (Private). A tabbed interface below the table has 'OVERVIEW' selected. The 'Overview' section contains a text area with an 'EDIT' button (highlighted with an orange box). To the right, there are sections for 'Short Description' and 'Additional Information' (showing Category: ERP and Website: https://www.example.com).



This screenshot shows the 'Edit Extension Overview' modal dialog. It features a rich text editor with a toolbar containing icons for bold, italic, text color, background color, bulleted list, numbered list, link, image, and video. The main text area contains the heading '# Stay Connected with Your Business' and a link placeholder '!\$Stay_Connected!(https:inspiremelink)'. A status bar at the bottom right of the text area shows 'lines: 7 words: 35 250 symbols'. At the bottom of the modal, there are 'CANCEL' and 'SAVE' buttons.



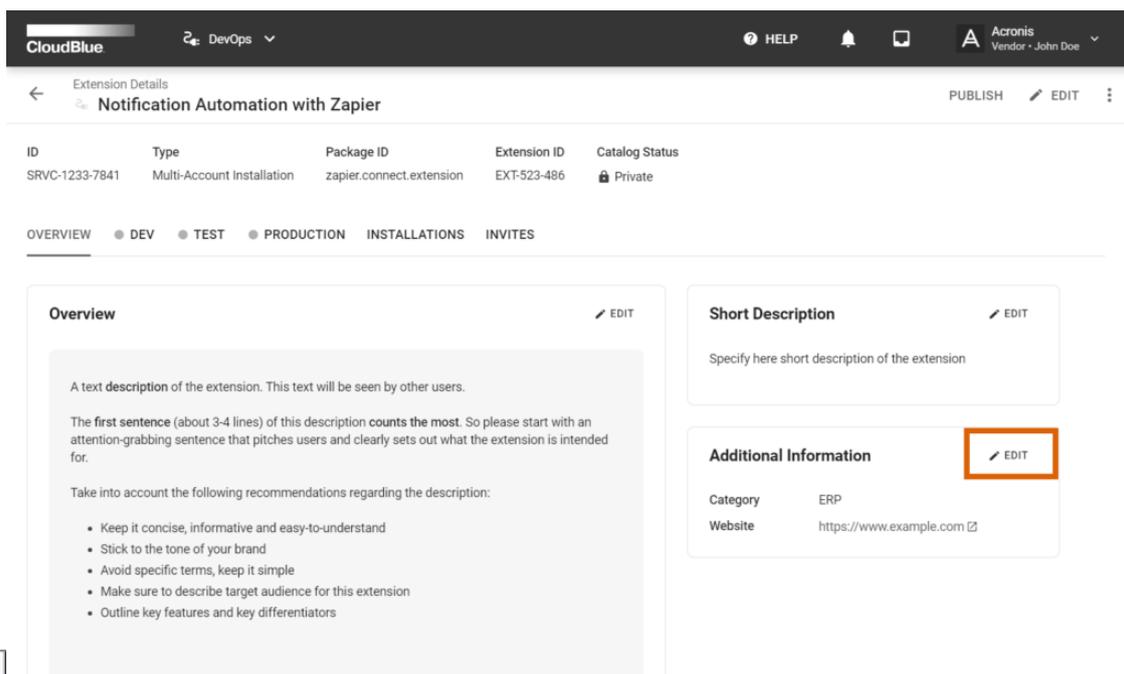


The screenshot shows the 'Extension Details' page for 'Notification Automation with Zapier'. The top navigation bar includes 'CloudBlue', 'DevOps', 'HELP', a notification bell, a calendar icon, and the user profile 'Acronis Vendor - John Doe'. The extension details table lists: ID (SRVC-1233-7841), Type (Multi-Account Installation), Package ID (zapier.connect.extension), Extension ID (EXT-523-486), and Catalog Status (Private). Below the table are tabs for OVERVIEW, DEV, TEST, PRODUCTION, INSTALLATIONS, and INVITES. The 'Overview' section contains a text description and a list of recommendations. The 'Short Description' section has an 'EDIT' button highlighted with a red box. The 'Additional Information' section shows Category (ERP) and Website (https://www.example.com).



This screenshot shows the 'Edit Extension Short Description' modal dialog overlaid on the extension details page. The modal has a title bar 'Edit Extension Short Description' and a text input field with the placeholder text 'Specify a short description for your extension by using this form.' Below the input field are 'CANCEL' and 'SAVE' buttons. The background page is dimmed.





CloudBlue DevOps

HELP

Acronis Vendor - John Doe

Extension Details

Notification Automation with Zapier

PUBLISH EDIT

ID	Type	Package ID	Extension ID	Catalog Status
SRVC-1233-7841	Multi-Account Installation	zapier.connect.extension	EXT-523-486	Private

OVERVIEW DEV TEST PRODUCTION INSTALLATIONS INVITES

Overview

A text description of the extension. This text will be seen by other users.

The first sentence (about 3-4 lines) of this description counts the most. So please start with an attention-grabbing sentence that pitches users and clearly sets out what the extension is intended for.

Take into account the following recommendations regarding the description:

- Keep it concise, informative and easy-to-understand
- Stick to the tone of your brand
- Avoid specific terms, keep it simple
- Make sure to describe target audience for this extension
- Outline key features and key differentiators

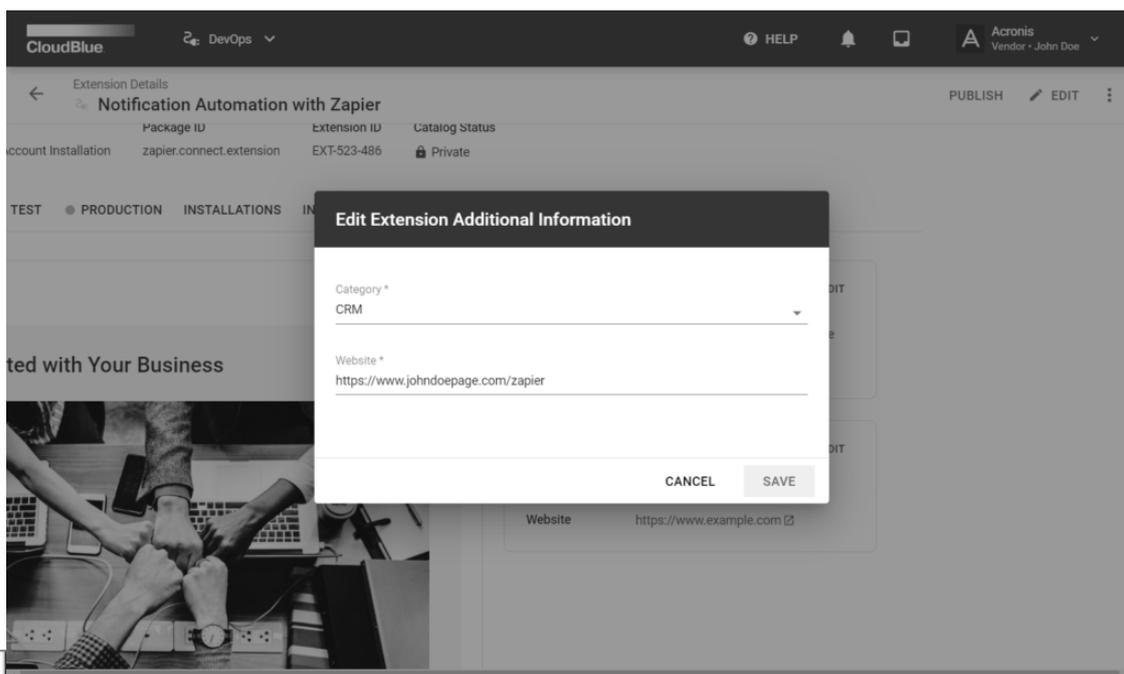
Short Description

Specify here short description of the extension

Additional Information

Category ERP

Website <https://www.example.com>



CloudBlue DevOps

HELP

Acronis Vendor - John Doe

Extension Details

Notification Automation with Zapier

PUBLISH EDIT

Package ID	Extension ID	Catalog Status
zapier.connect.extension	EXT-523-486	Private

TEST PRODUCTION INSTALLATIONS

Edit Extension Additional Information

Category * CRM

Website * <https://www.johndoeage.com/zapier>

CANCEL SAVE

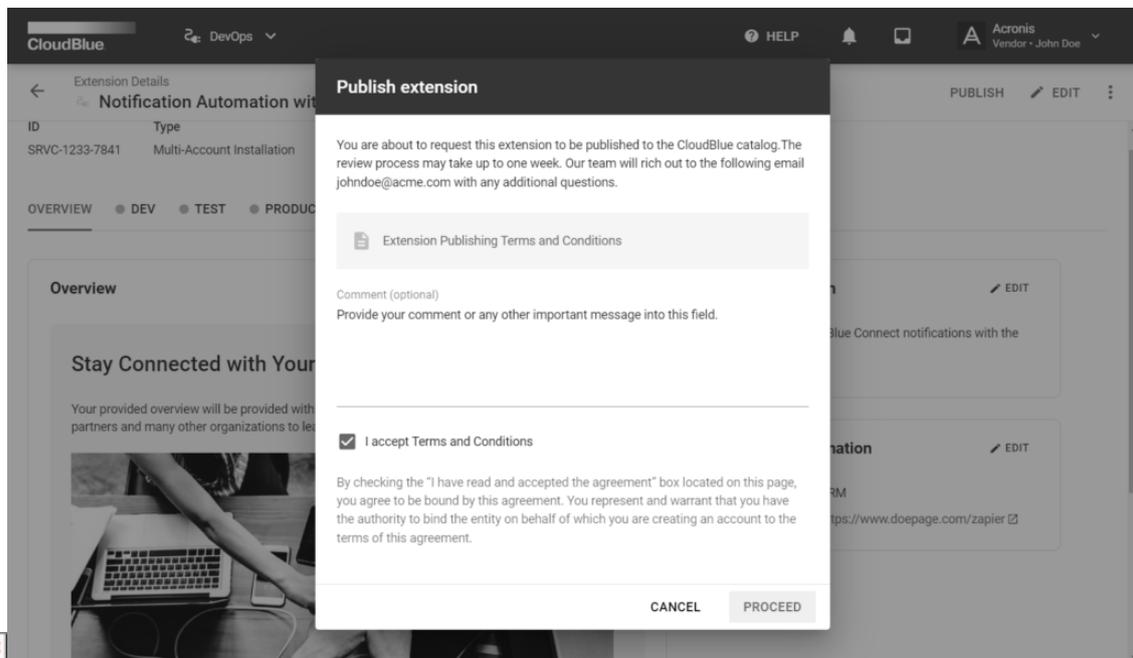
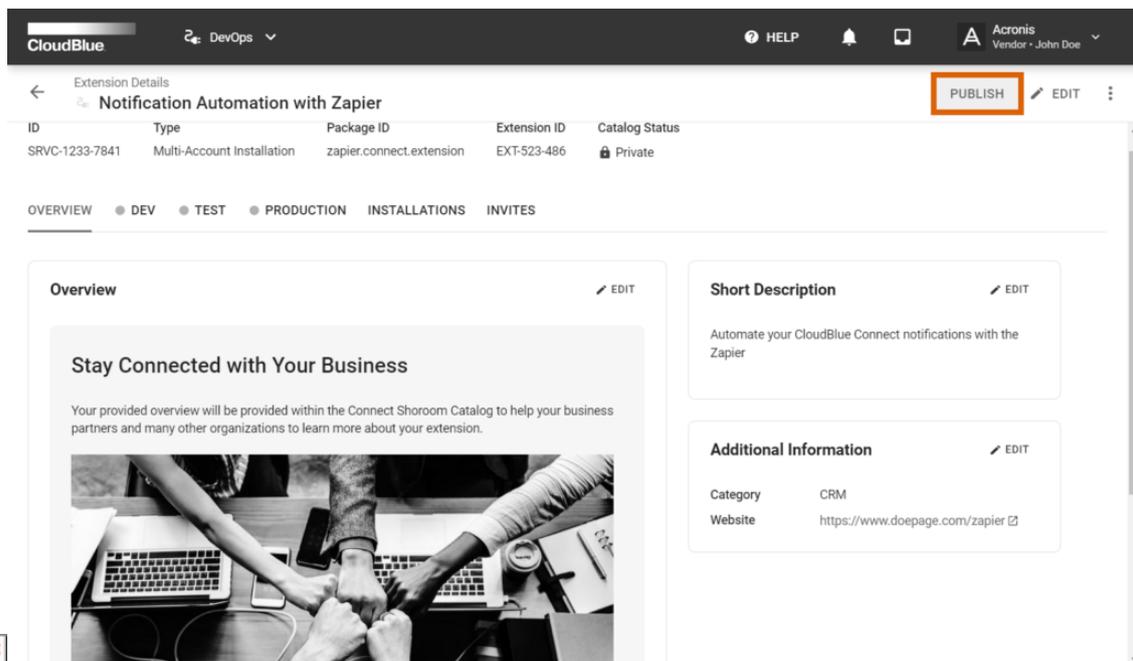
1. Provide a compelling description of your service by clicking **Edit** within the *Overview* field. Use the editor interface to enter your text, add lists, attach images, and specify links. The editor also allows previewing your extension overview.
2. Add a short description for your extension by using the corresponding field. It is recommended to keep your text concise and clear. Effective short descriptions can help readers determine whether your extension is pertinent to their business needs.
3. Specify more details via the *Additional Information* field. In general, the system prompts to select a category for your



extension and specify your website.

Publish Your Extension

In case your extension overview, description, and additional details are specified successfully, your extension can be published in the Showroom Catalog. Publish your extension by accessing the *Extension Details* screen and following the steps below:



1. Click the **Publish** button at the top-right corner of the screen.
2. The system prompts you to review the terms and conditions of publishing your extension in the Showroom Catalog. Thereafter, check the **Accept Terms and Conditions** checkbox. Leave your message by using the *Comment* field if



necessary.

3. Send a request to publish your extension by clicking **Proceed**.

Therefore, the Connect team will start processing your publication request. Note that the publication request processing may take up to a week. The Connect team will also reach out to your email address with any additional questions.

Invitation Creation

CloudBlue Connect allows inviting your business partners and other organizations that are registered on the Connect platform to install your deployed and published extension. Therefore, users can immediately start using your extension by redeeming your generated code.

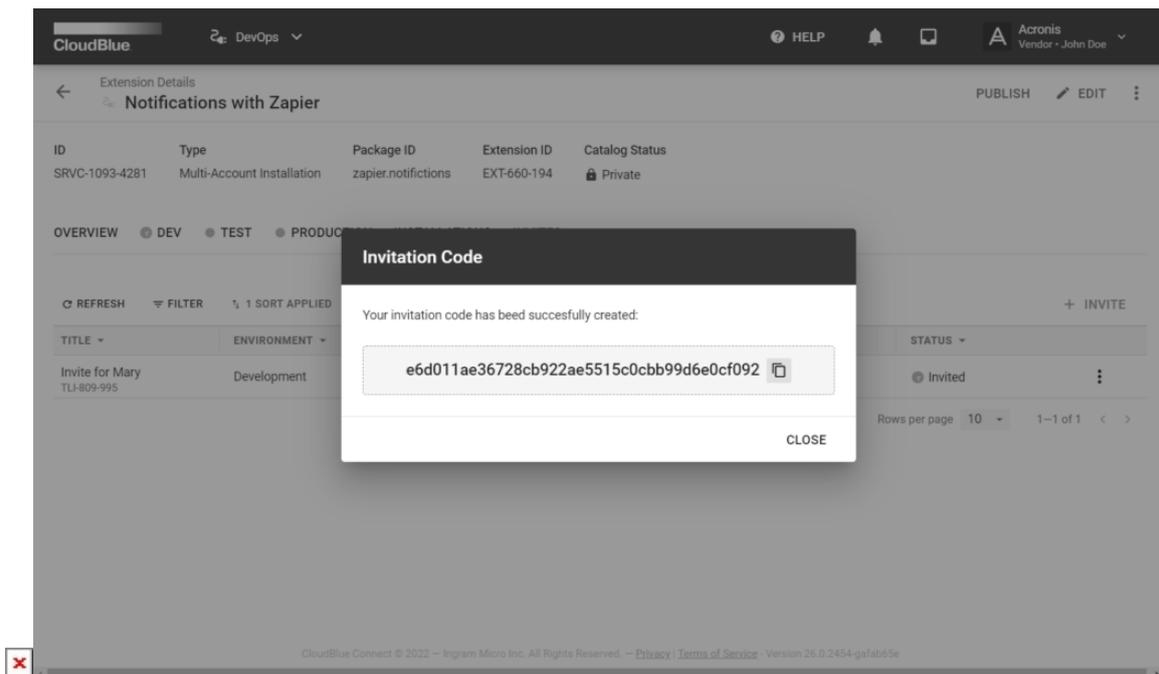
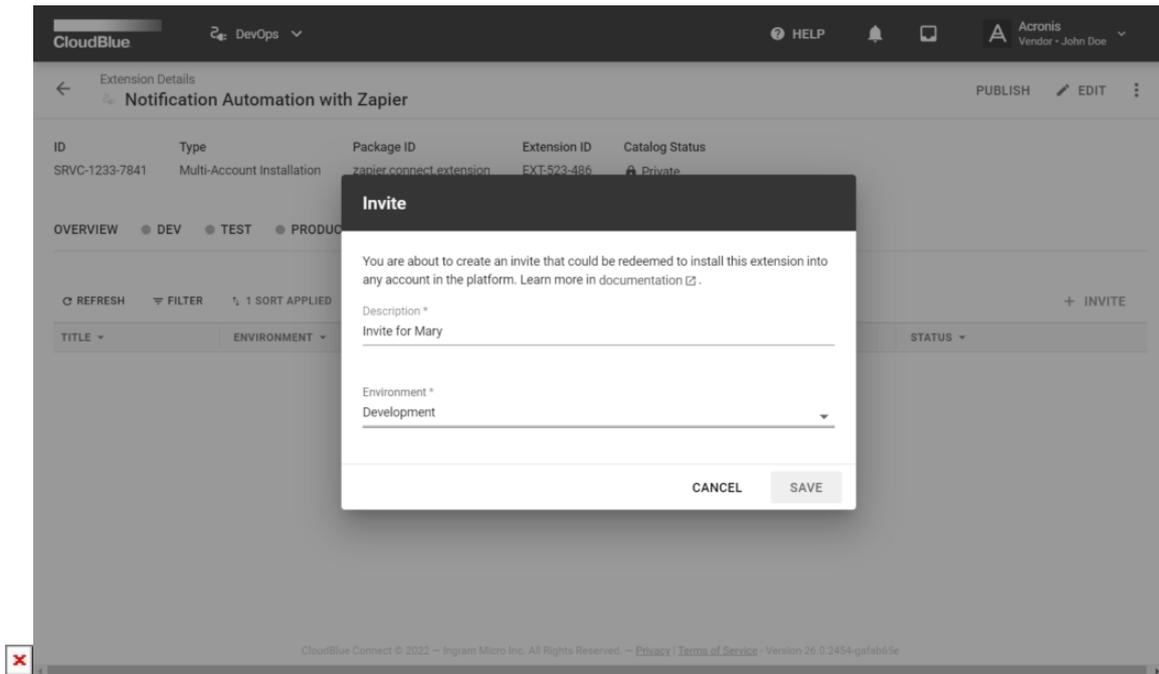
The system also allows inviting organizations to different environments and revoking invitations if necessary. Follow the steps below to create a new invitation code:

The screenshot shows the CloudBlue interface for managing extensions. The top navigation bar includes the CloudBlue logo, a DevOps dropdown, and user information for Acronis (Vendor - John Doe). The main content area is titled 'Extension Details' for 'Notification Automation with Zapier'. Below this, there is a table with the following data:

ID	Type	Package ID	Extension ID	Catalog Status
SRVC-1233-7841	Multi-Account Installation	zapier.connect.extension	EXT-523-486	Private

Below the table, there are tabs for OVERVIEW, DEV, TEST, PRODUCTION, INSTALLATIONS, and INVITES. The INVITES tab is selected. Below the tabs, there are controls for REFRESH, FILTER, SORT APPLIED (1), and COLUMNS. A '+ INVITE' button is highlighted with an orange box. Below these controls, there is a table with columns for TITLE, ENVIRONMENT, CREATED, ACCEPTED, INSTALLATION ID, and STATUS. The text 'No data available' is displayed below the table.





1. Access a list of your invitations by accessing the **Invites** tab.
2. Click the **Invite** button to start creating a new invitation.
3. The system will prompt you to fill out the following form:
 - o **Title:** Enter a name for your new invitation.
 - o **Environment:** Select an environment that you want to invite your business partner to.
4. Click **Create** to finalize your invite creation.



- When your new invitation is created, pass the provided *Invitation Code* to your business partners. Therefore, users will be able to install your extension by using this code.

The system will display your created invite objects, their statuses, creation date, associated environment, and so on. Your invitation can also be revoked unless it is already accepted within the system. Open the additional menu by clicking on the vertical ellipsis () to revoke your invite or copy the invitation code.

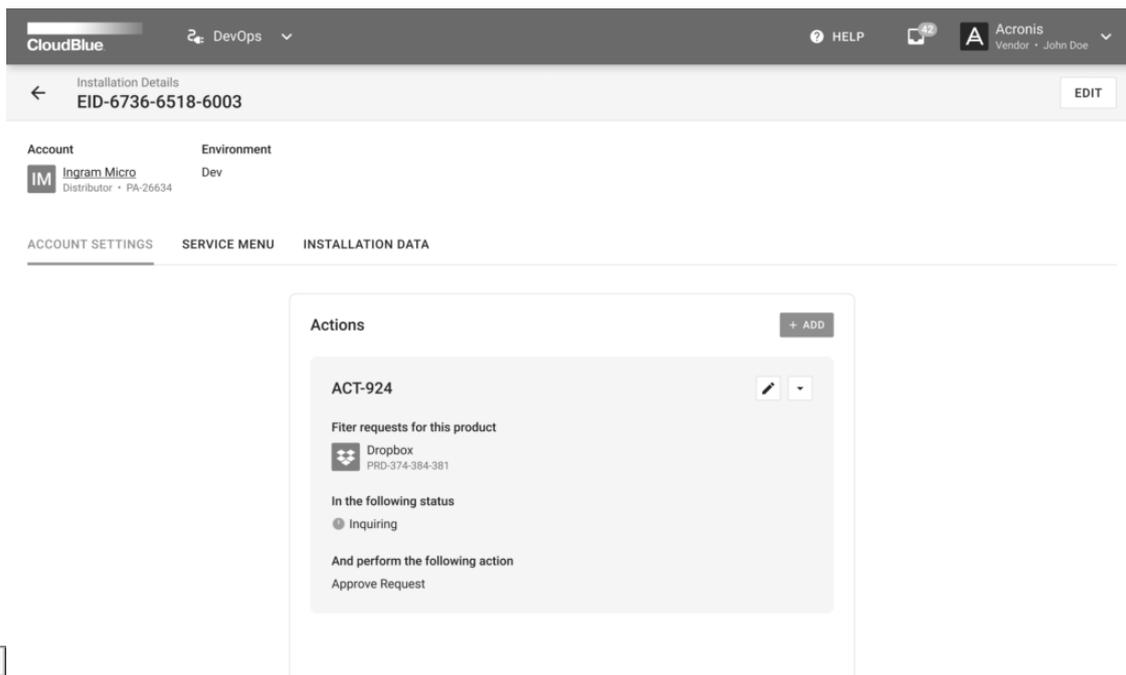
Installation Details

In case your extension is installed via your invitation via the Showroom Catalog, the system will provide a list of your installations. This list is displayed in the *Installations* tab, which provides detailed information on each installation object. The following describes provided details and available operations within this tab.

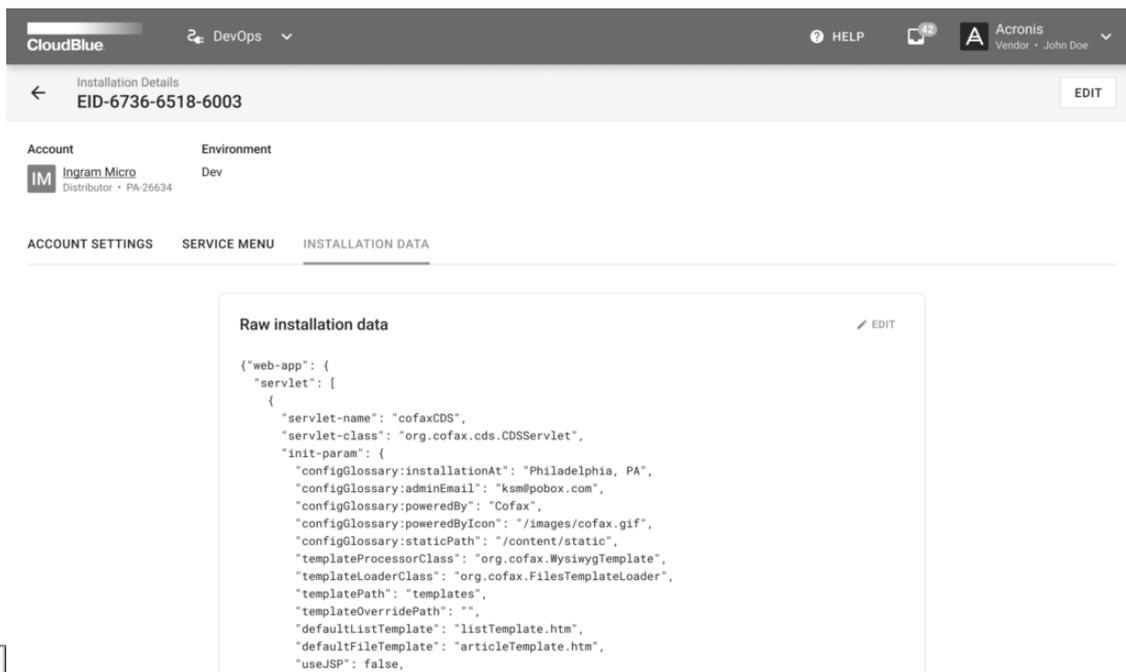
Access the *Installations* tab via Extension Details. Select an installation object from the list and click on its installation identifier to access the *Installation Details* screen.

The screenshot shows the 'Installations' tab in the CloudBlue interface. The page title is 'Notifications Automation with Zapier'. Below the title are 'PUBLISH' and 'EDIT' buttons. The main content is a table with the following columns: ID, ACCOUNT, ENVIRONMENT, INSTALLED, and LAST EDITED. The first row is highlighted with a red box, indicating the selected installation object.

ID	ACCOUNT	ENVIRONMENT	INSTALLED	LAST EDITED
EID-6736-6518-6003	Ingram Micro Distributor • PA-26634	Dev	31/12/2021 12:22 Penny Tucker	20/01/2022 01:43 Deborah Obrien
EID-5083-9998-2429	TechData Distributor • PA-87231	Dev	23/01/2022 08:08 Herbert Harris	01/01/2022 11:18 Sean Jennings
EID-7573-7141-6562	Microsoft Vendor • VA-93010	Production	31/12/2021 02:42 Hector Roberts	24/01/2022 01:03 Dan Young
EID-4651-3825-3305	Dropbox Vendor • VA-13672	Production	03/01/2022 14:16 Frederick Curtis	11/01/2022 10:39 Glen Bennett
EID-9961-9443-1332	Telefonica Distributor • PA-61876	Test	29/12/2021 01:37 Leroy Henry	23/01/2022 07:10 Rose Fisher
EID-8123-5491-7926	AMX Distributor • PA-89991	Test	24/01/2022 14:46 Barbara Lawrence	29/12/2021 15:45 Benjamin Swanson
EID-2095-8098-9155	Abacus Data Systems, Inc. Reseller • PA-38723	Dev	19/01/2022 12:00 Charlie Vaughn	01/01/2022 12:41 Gertrude Vaughn



The screenshot shows the CloudBlue interface for an installation object with ID EID-6736-6518-6003. The top navigation bar includes the CloudBlue logo, a DevOps dropdown, a HELP icon, a notification bell with '32' alerts, and the user profile 'Acronis Vendor · John Doe'. Below the navigation bar, the installation details are shown with a back arrow and an EDIT button. The account information is 'Ingram Micro Distributor · PA-26634' and the environment is 'Dev'. The 'INSTALLATION DATA' tab is selected, displaying a list of actions. One action, 'ACT-924', is visible, which filters requests for the product 'Dropbox (PRD-374-384-381)' in the 'Inquiring' status and performs the action 'Approve Request'.



This screenshot shows the same CloudBlue interface but with the 'RAW INSTALLATION DATA' tab selected. It displays a JSON configuration for the web application. The configuration includes details for a servlet named 'cofaxCDS', such as its class, initialization parameters, and various configuration glossary entries like installation location, admin email, and template paths.

```

{"web-app": {
  "servlet": [
    {
      "servlet-name": "cofaxCDS",
      "servlet-class": "org.cofax.cds.CDSServlet",
      "init-param": {
        "configGlossary:installationAt": "Philadelphia, PA",
        "configGlossary:adminEmail": "ksm@pobox.com",
        "configGlossary:poweredBy": "Cofax",
        "configGlossary:poweredByIcon": "/images/cofax.gif",
        "configGlossary:staticPath": "/content/static",
        "templateProcessorClass": "org.cofax.WysiwygTemplate",
        "templateLoaderClass": "org.cofax.FilesTemplateLoader",
        "templatePath": "templates",
        "templateOverridePath": "",
        "defaultListTemplate": "listTemplate.htm",
        "defaultFileTemplate": "articleTemplate.htm",
        "useJSP": false,
    
```

Use the **Edit** button at the top-right corner of the Installation Details screen to change the environment for your selected installation object.

The **Account Settings** tab is used to access a list of your specified actions executed by your extension. Namely, the system provides a list that summarizes the functionality of your extension and outlines associated object on the Connect platform, its



status, parameter values and your specified action. The system also allows adding or editing actions by using corresponding buttons on the interface.

The system also displays your extension interface by using the **Service Menu** tab. The provided interface varies depending on the capabilities of your extension.

The **Installation Data** tab displays your extension code. The system also allows editing your raw installation data by using the corresponding button on the screen.