



<https://cloudblue.com>

[Documentation](#)  [Modules](#)  [Partners](#)  [Contracts](#) 

Service Contracts



This article has been generated from the online version of the documentation and might be out of date. Please, make sure to always refer to the online version of the documentation for the up-to-date information.

Auto-generated at December 11, 2025



Service contracts are created by Distributors to invite Resellers into the CloudBlue Connect platform. Thus, signed service contracts enable Distributors to collaborate with Resellers. Furthermore, by signing a service contract, Resellers can activate their Reseller Portal on Connect. The following contains instructions on how to create a service contract, describes available operations and provided data within the contract details screen, and showcases how to activate the aforementioned Reseller Portal.



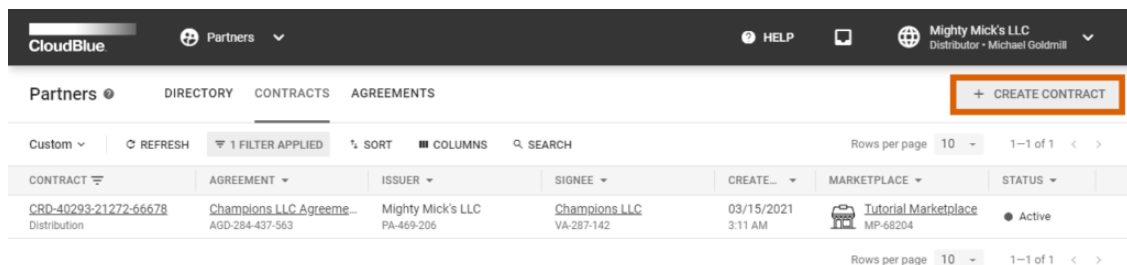
Service Agreement is Required!

In case a service agreement is not presented, Distributors can create this agreement as described in [Creating Service Agreements](#). Alternatively, Distributors can generate service agreements and service contracts while creating a **Reseller**-type Partner account via the **Directory** tab.

Creating Service Contracts

Once a service agreement is generated, Distributors can create a service contract by accessing the **Partners** module and navigating to the **Contracts** tab.

Click the **Create Contract** button to launch a contract creation wizard.



CloudBlue		Partners	HELP		Mighty Mick's LLC Distributor - Michael Goldmill
Partners	DIRECTORY	CONTRACTS	AGREEMENTS	+ CREATE CONTRACT	
Custom	REFRESH	1 FILTER APPLIED	SORT	COLUMNS	SEARCH
CONTRACT	AGREEMENT	ISSUER	SIGNEE	CREATE...	MARKETPLACE
CRD-40293-21272-66678 Distribution	Champions LLC Agreee... AGD-284-437-563	Mighty Mick's LLC PA-469-206	Champions LLC VA-287-142	03/15/2021 3:11 AM	Tutorial Marketplace MP-68204
Rows per page 10		1—1 of 1			



Follow the wizard steps to successfully create a new service contract.



1. Type

Select the **Service** contract type.

CloudBlue Partners DIRECTORY CONTRACTS AGREEMENTS + CREATE CONTRACT

All contracts v REFRESH

CONTRACT v

CRP-98487-54241-14099 Program - Version 1

CRD-58966-76817-84694 Distribution

10 1—1 of 1 < >

STATUS v

10 1—1 of 1 < >

Create contract — Step 1

1 Type

2 Agreement

3 Parameters

4 Summary

Select type

Please select the contract type to be created.

☐ **Program**

Program Contracts are used to invite new Vendors (sellers) into the system to work with your Provider account.

☒ **Service**

Service Contracts are used to invite other Providers (buyers) into the system to work with your Provider account.

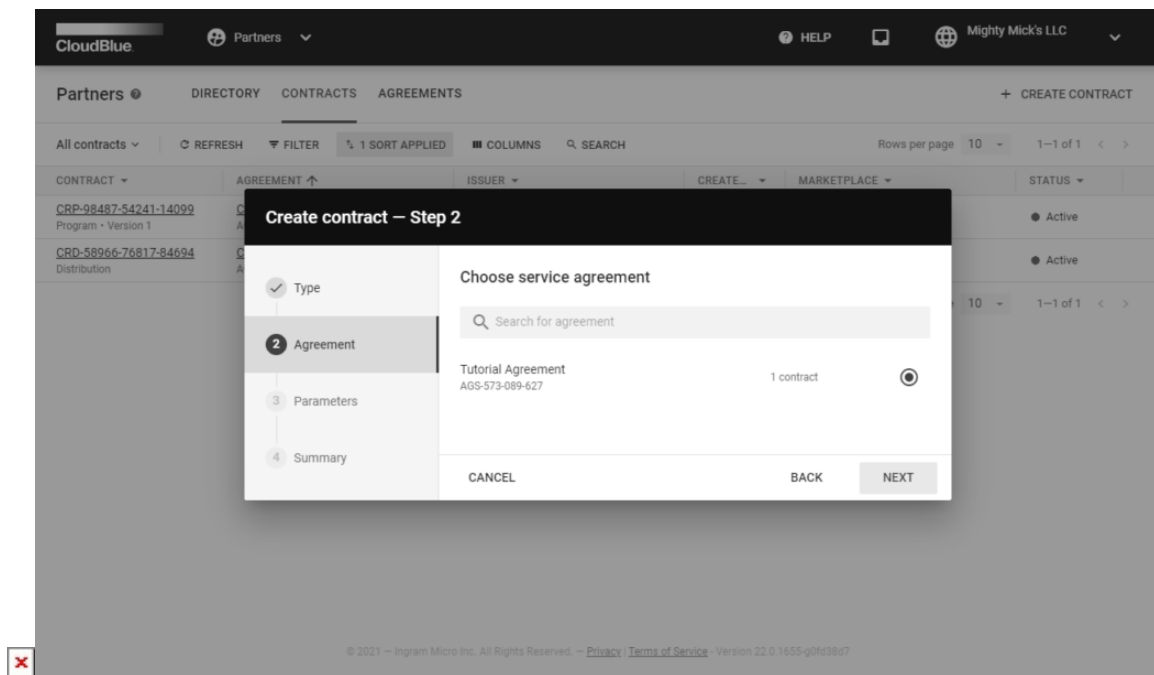
CANCEL BACK NEXT

© 2021 — Ingram Micro Inc. All Rights Reserved. — [Privacy](#) | [Terms of Service](#) - Version 22.0.1655-g0fd38d7

Click **Next** to continue.

2. Agreement

Choose a service agreement from the list.



Click the **Next** button to continue.

3. Parameters

Specify the following contract parameters:

- **Agreement creation permission:** Enable your Reseller to create agreements by checking a corresponding checkbox. For example, check the *Program* checkbox and your Partner can create and manage program agreements within the platform. In case *Delegate* checkbox is available, you can delegate permissions on the service creation by selecting this option.
- **Kind:** Select *Test* to create a testing contract. Select *Production* to create a genuine contract.
- **Note to signee:** Leave a note to signee (required).



CloudBlue Partners DIRECTORY CONTRACTS AGREEMENTS + CREATE CONTRACT

All contracts v REFRESH

CONTRACT v

CRP-98487-54241-14099 Program - Version 1

CRD-58966-76817-84694 Distribution

10 1-1 of 1 < >

STATUS v

Active

Active

10 1-1 of 1 < >

Create contract — Step 3

✓ Type

✓ Agreement

3 Parameters

4 Summary

Agreement creation permissions ⓘ

☒ Program

Kind ⓘ

☒ Production ☐ Test

Note to signee *

B I ↻

This is a tutorial service contract.

lines: 1 words: 6 36/200

CANCEL BACK CREATE

© 2021 — Ingram Micro Inc. All Rights Reserved. — [Privacy](#) | [Terms of Service](#) - Version 22.0.1655-g0f38d7

Click **Create** to finalize your program contract creation.

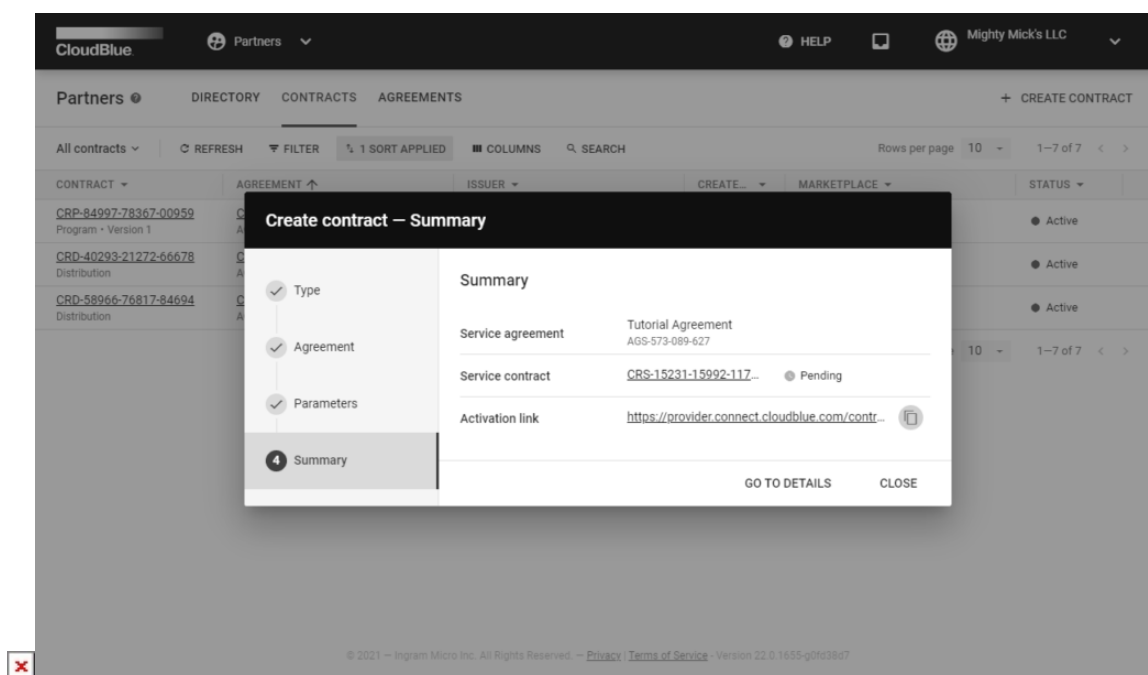
4. Summary

Once a service contract is successfully configured, the system displays a summary.



Copy the Activation link

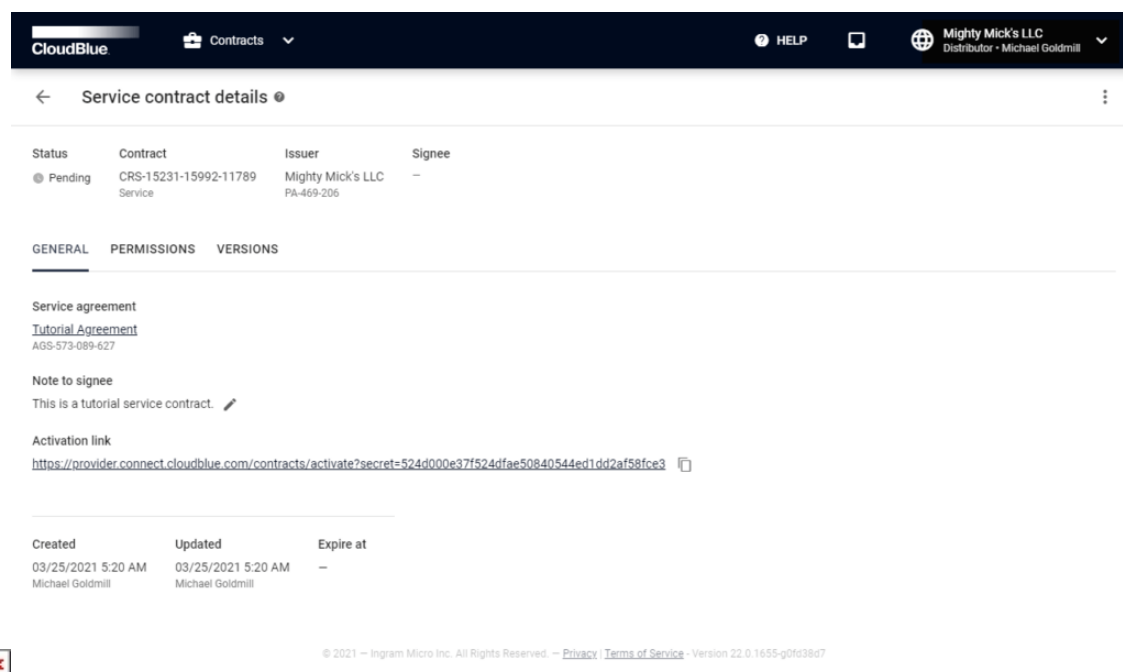
The summary step provides an **Activation link**. Copy this link and pass it to your Reseller. Thus, your Partner will be invited to sign up the contract and activate the Reseller Portal. Note that this activation link is also available from the **Service contract details** screen.




Access the **Service contract details** screen by clicking the **Go to Details** button. Otherwise, click **Close** to close the wizard.

Service Contract Details

Click on your contract ID to access the **Service contract details** screen.





CloudBlue
Contracts
HELP
Mighty Mick's LLC
Distributor - Michael Goldmill

Service contract details


Status	Contract	Issuer	Signee
Active	CRS-15231-15992-11789 Service - Version 1	Mighty Mick's LLC PA-469-206	ACreed LLC PA-196-115

GENERAL
PERMISSIONS
VERSIONS

Manage program agreements
Yes

Manage service agreements
--

CloudBlue Connect © 2021 — Ingram Micro Inc. All Rights Reserved. — Privacy | Terms of Service - Version 22.0.1709-g0140e07



CloudBlue
Contracts
HELP
ACreed LLC
Reseller - Adonis Creed

Service contract details

Status	Contract	Issuer	Signee
Active	CRS-58329-11884-23347 Service - Version 1	Mighty Mick's LLC PA-469-206	ACreed LLC PA-836-393

GENERAL
PERMISSIONS
VERSIONS

DOCUMENT	ISSUER STAMP	SIGNEE STAMP	ACTION
Version 2 New	--	--	SIGN
Version 1 Active	03/29/2021 Michael Goldmill	03/29/2021 Adonis Creed	--

This screen allows reviewing contract **Status**, its ID, update/expiration/creation date, **Issuer**, and **Signee**. Furthermore, this screen provides various data within the following tabs:

- **General:** Access the contract [Activation link](#), edit a note to your signee, and view the associated service agreement via this tab.
- **Permissions:** Review specified service contract permissions via this tab. These permissions are delegated to your Partner, once this contract is activated.
- **Versions:** This tab provides the signed service agreement and indicates its version. Invited Partners can also activate a



new service agreement document by clicking the **Sign** button.

Reseller Portal Activation

Once a Reseller receives an invitation link, this Reseller can sign associated service contract and activate the Reseller Portal. Follow the steps below to successfully activate this portal and your service contract.



Information

The following contains guidelines on how to create a new Reseller account. In case you already have a Reseller account, the system prompts you to create a new one or use your created account to activate the contract.

1. Review the contract

Paste your received activation link to access the **Contract activation** screen.

Review the provided agreement, enter your **email** and check **I have read and accepted** the agreement checkbox.

Contract activation

You've been invited to activate the contract
CRS-15231-15992-11789.

This is a tutorial service contract.

Your email *

donnie@acreedllc.com

Tutorial Agreement
AGS-573-089-627

☒ I have read and accepted the agreement *

By checking the "I have read and accepted the agreement" box located on this page, you agree to be bound by this agreement. You represent and warrant that you have the authority to bind the entity on behalf of which you are creating an account to the terms of this agreement.

NEXT

© 2021 — Ingram Micro Inc. All Rights Reserved. —
[Privacy](#) | [Terms of Service](#) - Version 22.0.1694-ge012d23

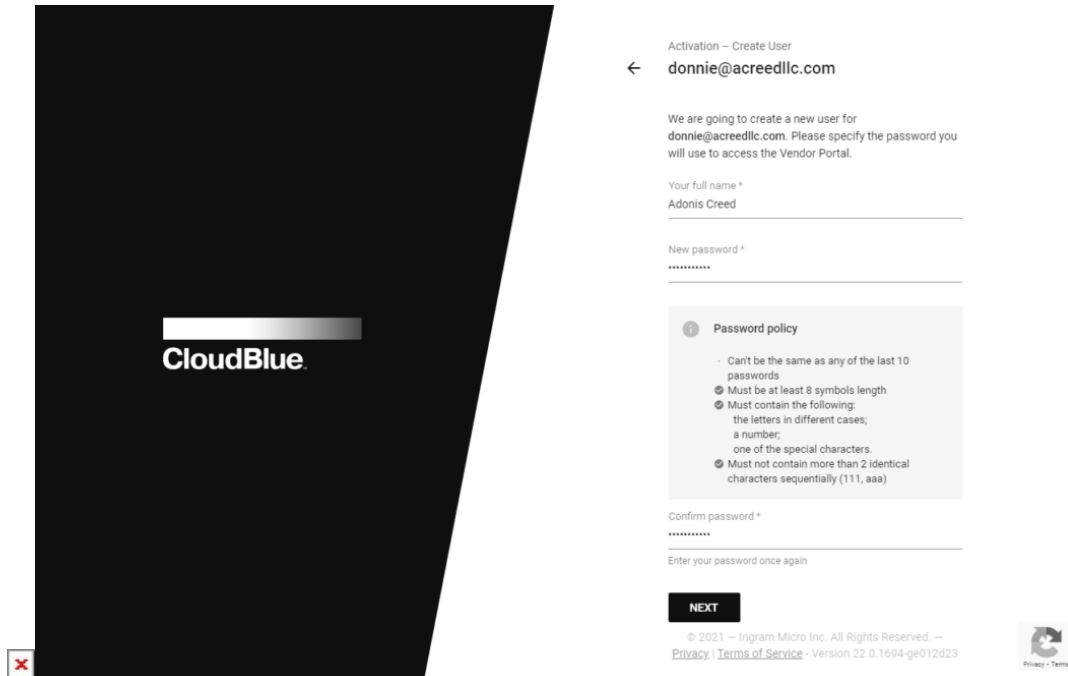
[Privacy - Terms](#)

Thereafter, click the **Next** button to continue.



2. Configure the user properties

Enter your full name and specify your password in the following form.



Activation - Create User

← donnie@acreedllc.com

We are going to create a new user for donnie@acreedllc.com. Please specify the password you will use to access the Vendor Portal.

Your full name *

Adonis Creed

New password *

Password policy


- Can't be the same as any of the last 10 passwords
- Must be at least 8 symbols length
- Must contain the following:
 - the letters in different cases;
 - a number;
 - one of the special characters.
- Must not contain more than 2 identical characters sequentially (111, aaa)

Confirm password *

Enter your password once again

NEXT

© 2021 — Ingram Micro Inc. All Rights Reserved. —
[Privacy](#) | [Terms of Service](#) - Version 22.0.1694-ge012d23

 [Privacy](#) - [Terms](#)

Click **Next** to continue.

3. Configure the company properties

Enter your company name in the following form. It should represent a legal entity name. Include the entity type, such as Inc., LLC, GmbH, etc.



← Create account

We are going to create a new account for donnie@acreedllc.com. Please complete the information below.

Company name *
ACreed LLC

Legal entity name. Include the entity type, such as Inc., LLC, GmbH, etc.

NEXT

© 2021 — Ingram Micro Inc. All Rights Reserved. —
[Privacy](#) | [Terms of Service](#) - Version 22.0.1694-ge012d23

Click the **Next** button to continue.

4. Activate the contract

Sign up the program contract and activate the portal by clicking the **Activate** button.

← Activation

You're about to activate your new contract
CRS-15231-15992-11789 for the ACreed LLC

ACTIVATE

© 2021 — Ingram Micro Inc. All Rights Reserved. —
[Privacy](#) | [Terms of Service](#) - Version 22.0.1694-ge012d23

Therefore, it is possible to proceed the activated portal and perform further operations on the CloudBlue Connect platform.