



<https://cloudblue.com>

[Documentation](#)  [Modules](#)  [Partners](#)  [Contracts](#) 

Service Contracts



This article has been generated from the online version of the documentation and might be out of date. Please, make sure to always refer to the online version of the documentation for the up-to-date information.

Auto-generated at April 16, 2026



Service contracts are created by Distributors to invite Resellers into the CloudBlue Connect platform. Thus, signed service contracts enable Distributors to collaborate with Resellers. Furthermore, by signing a service contract, Resellers can activate their Reseller Portal on Connect. The following contains instructions on how to create a service contract, describes available operations and provided data within the contract details screen, and showcases how to activate the aforementioned Reseller Portal.



Service Agreement is Required!

In case a service agreement is not presented, Distributors can create this agreement as described in [Creating Service Agreements](#). Alternatively, Distributors can generate service agreements and service contracts while creating a **Reseller**-type Partner account via the **Directory** tab.

Creating Service Contracts

Once a service agreement is generated, Distributors can create a service contract by accessing the **Partners** module and navigating to the **Contracts** tab.

Click the **Create Contract** button to launch a contract creation wizard.

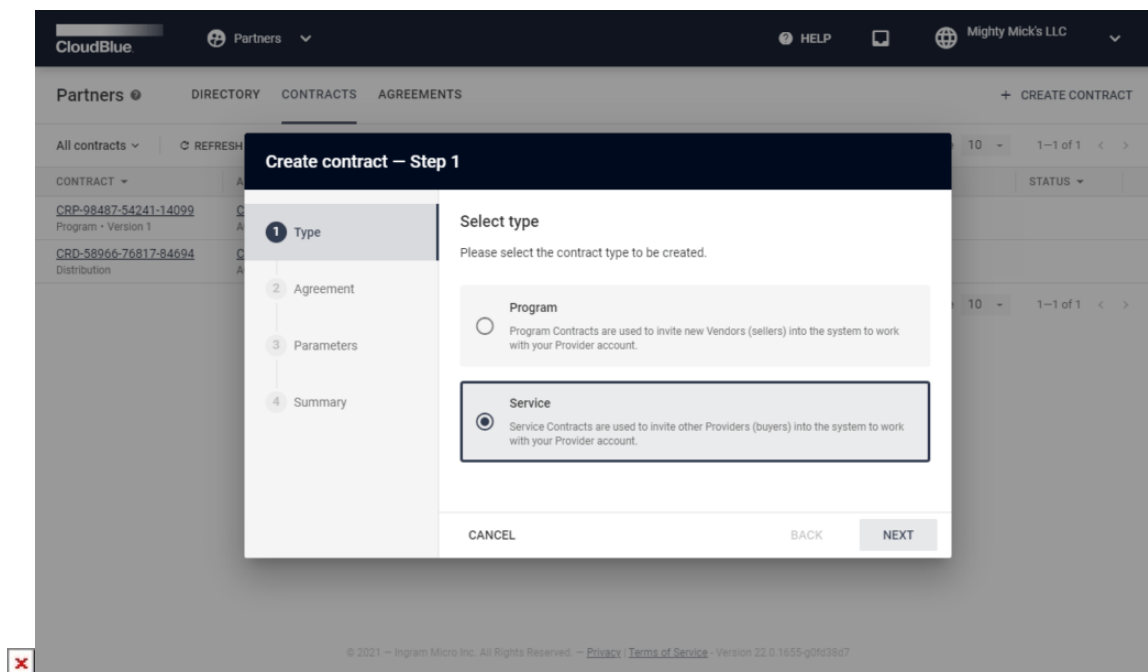
| CONTRACT | AGREEMENT | ISSUER | SIGNEE | CREATE... | MARKETPLACE | STATUS |
|---|--|---------------------------------|---|-----------------------|--|----------|
| CRD-40293-21272-66678 Distribution | Champions LLC Agreeeme... AGD-284-437-563 | Mighty Mick's LLC PA-469-206 | Champions LLC VA-287-142 | 03/15/2021 3:11 AM | Tutorial Marketplace MP-68204 | ● Active |



Follow the wizard steps to successfully create a new service contract.

1. Type

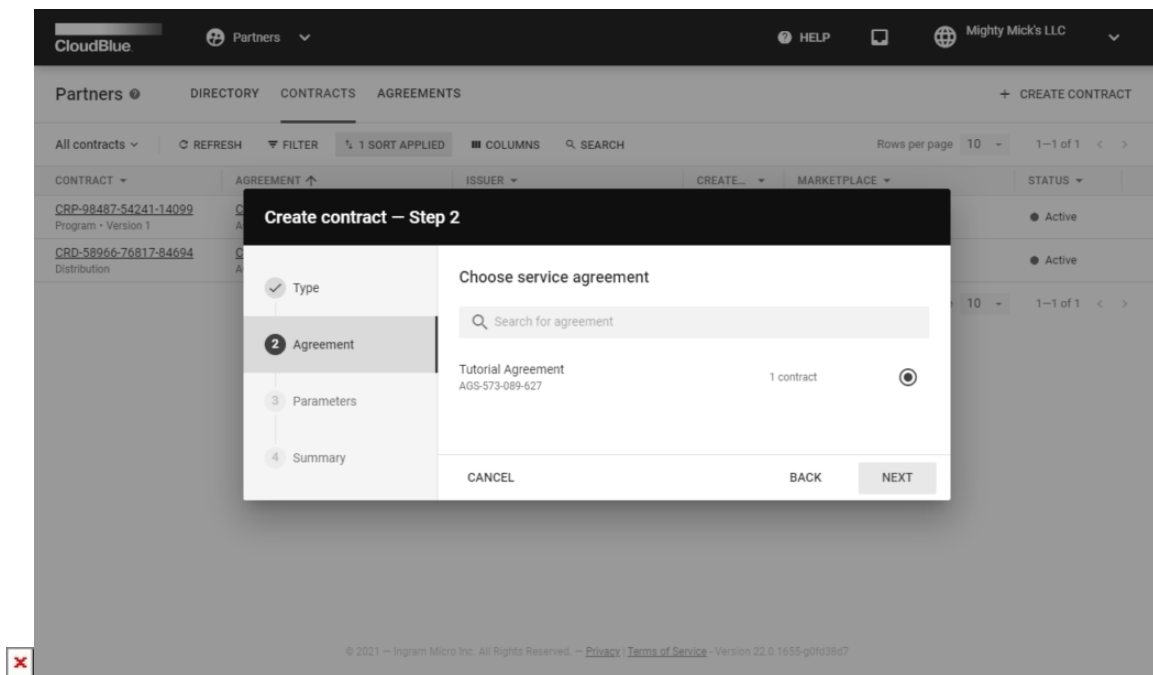
Select the **Service** contract type.



Click **Next** to continue.

2. Agreement

Choose a service agreement from the list.

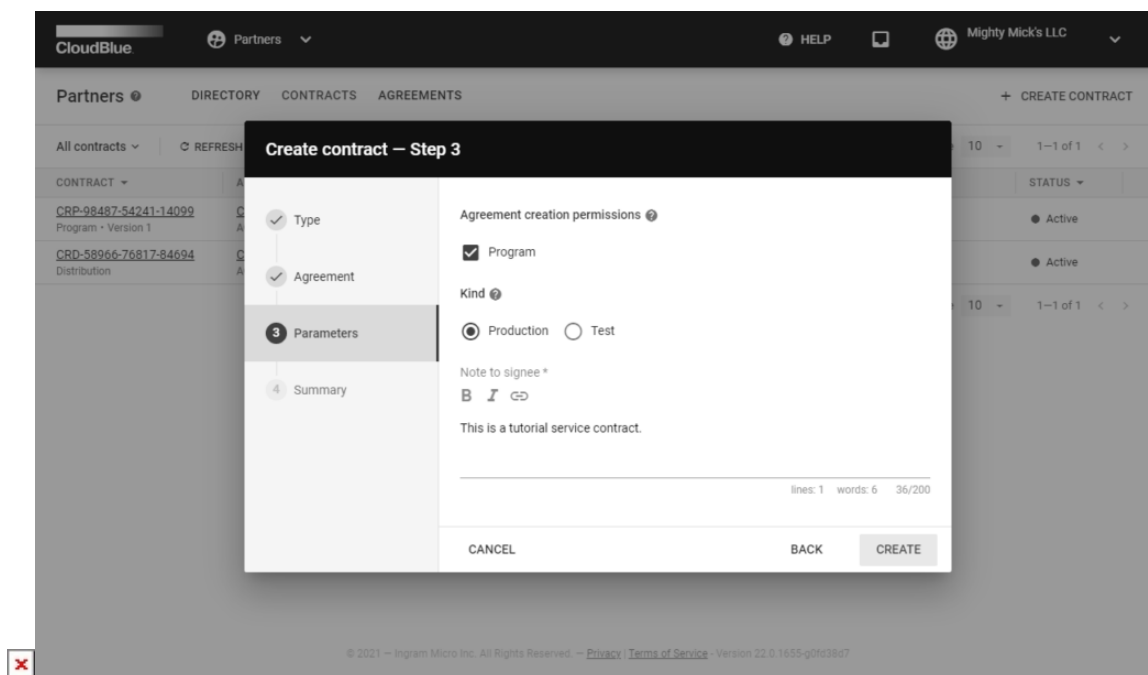


Click the **Next** button to continue.

3. Parameters

Specify the following contract parameters:

- **Agreement creation permission:** Enable your Reseller to create agreements by checking a corresponding checkbox. For example, check the *Program* checkbox and your Partner can create and manage program agreements within the platform. In case *Delegate* checkbox is available, you can delegate permissions on the service creation by selecting this option.
- **Kind:** Select *Test* to create a testing contract. Select *Production* to create a genuine contract.
- **Note to signee:** Leave a note to signee (required).



Click **Create** to finalize your program contract creation.

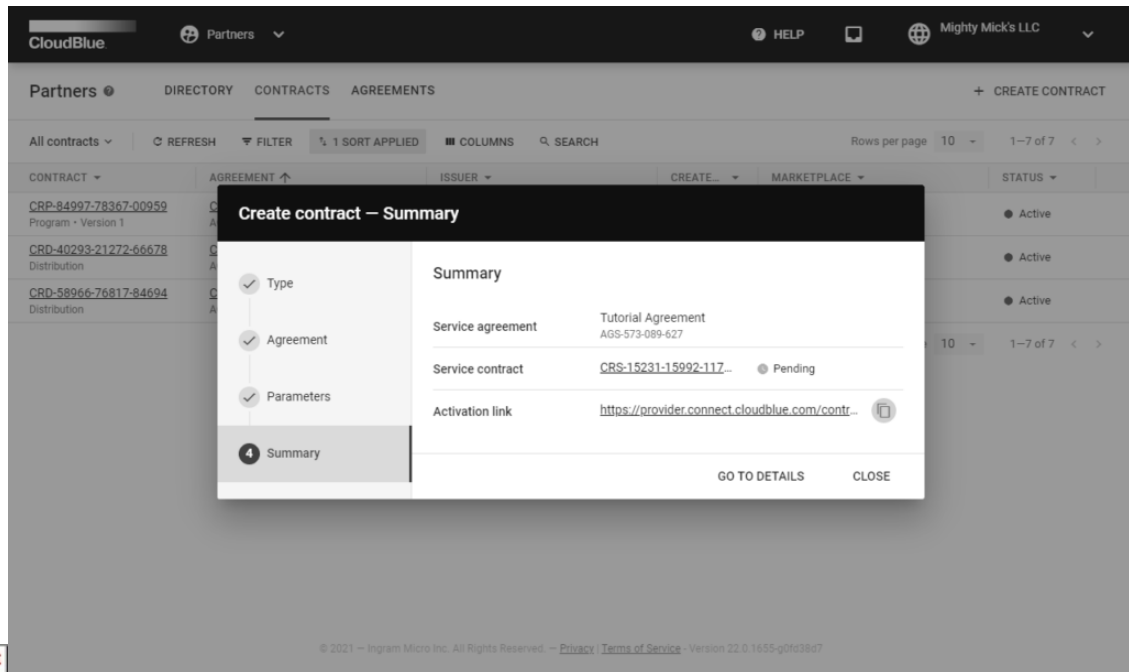
4. Summary

Once a service contract is successfully configured, the system displays a summary.



Copy the Activation link

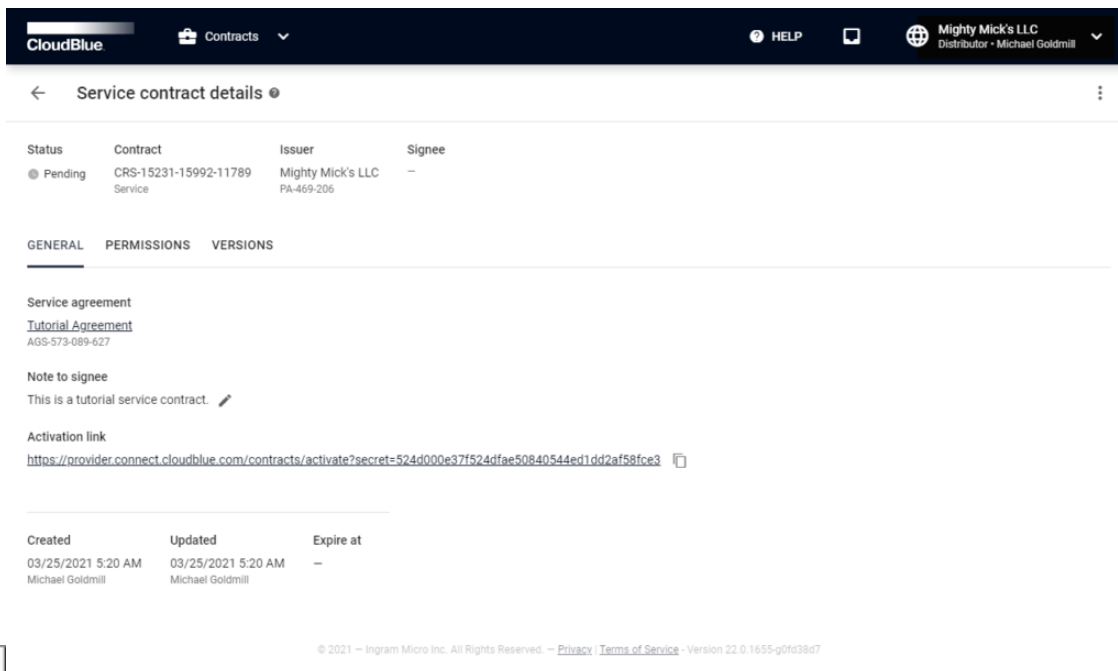
The summary step provides an **Activation link**. Copy this link and pass it to your Reseller. Thus, your Partner will be invited to sign up the contract and activate the Reseller Portal. Note that this activation link is also available from the **Service contract details** screen.



Access the **Service contract details** screen by clicking the **Go to Details** button. Otherwise, click **Close** to close the wizard.

Service Contract Details

Click on your contract ID to access the **Service contract details** screen.



CloudBlue Connect © 2021 — Ingram Micro Inc. All Rights Reserved. — [Privacy](#) | [Terms of Service](#) - Version 22.0.1709-g0140e07

CloudBlue Contracts HELP Mighty Mick's LLC Distributor - Michael Goldmill

← Service contract details

Status: Active Contract: CRS-15231-15992-11789 Service - Version 1 Issuer: Mighty Mick's LLC PA-469-206 Signee: ACreed LLC PA-196-115

GENERAL **PERMISSIONS** VERSIONS

Manage program agreements: Yes Manage service agreements: -

CloudBlue Connect © 2021 — Ingram Micro Inc. All Rights Reserved. — [Privacy](#) | [Terms of Service](#) - Version 22.0.1709-g0140e07

CloudBlue Contracts HELP ACreed LLC Reseller - Adonis Creed

← Service contract details

Status: Active Contract: CRS-58329-11884-23347 Service - Version 1 Issuer: Mighty Mick's LLC PA-469-206 Signee: ACreed LLC PA-836-393

GENERAL PERMISSIONS **VERSIONS**

| DOCUMENT | ISSUER STAMP | SIGNEE STAMP | ACTION |
|-------------------------------|-----------------------------|-------------------------|-------------|
| Version 2 New | - | - | SIGN |
| Version 1 Active | 03/29/2021 Michael Goldmill | 03/29/2021 Adonis Creed | - |

This screen allows reviewing contract **Status**, its ID, update/expiration/creation date, **Issuer**, and **Signee**. Furthermore, this screen provides various data within the following tabs:

- **General:** Access the contract [Activation link](#), edit a note to your signee, and view the associated service agreement via this tab.
- **Permissions:** Review specified service contract permissions via this tab. These permissions are delegated to your Partner, once this contract is activated.
- **Versions:** This tab provides the signed service agreement and indicates its version. Invited Partners can also activate a



new service agreement document by clicking the **Sign** button.

Reseller Portal Activation

Once a Reseller receives an invitation link, this Reseller can sign associated service contract and activate the Reseller Portal. Follow the steps below to successfully activate this portal and your service contract.



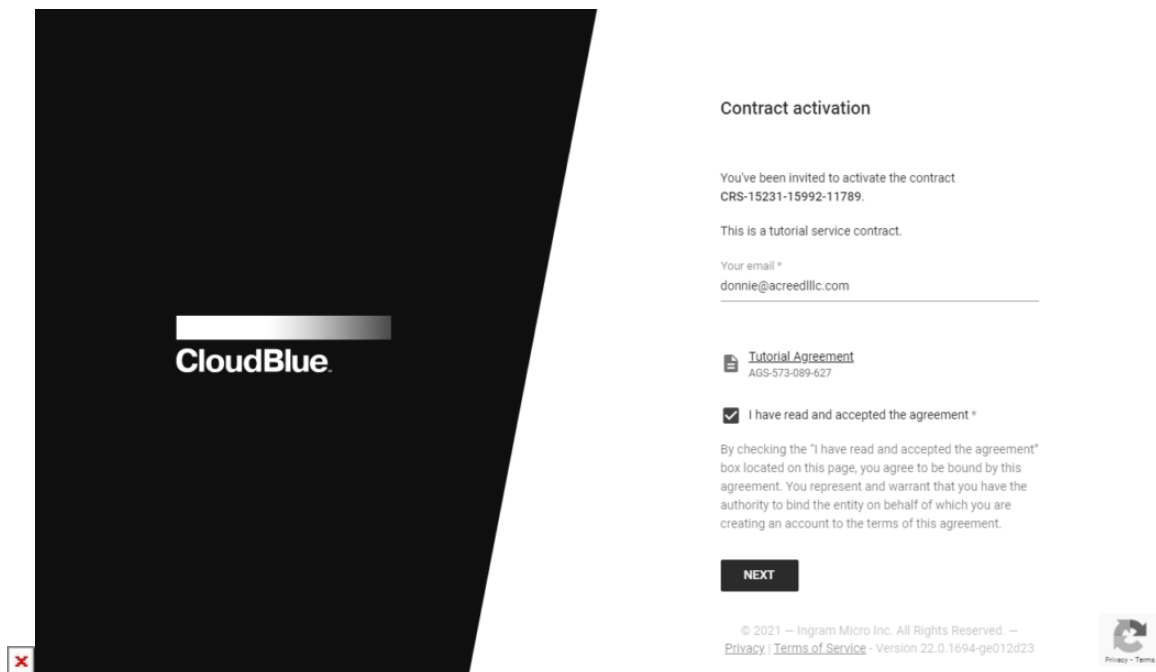
Information

The following contains guidelines on how to create a new Reseller account. In case you already have a Reseller account, the system prompts you to create a new one or use your created account to activate the contract.

1. Review the contract

Paste your received activation link to access the **Contract activation** screen.

Review the provided agreement, enter your **email** and check **I have read and accepted** the agreement checkbox.



Thereafter, click the **Next** button to continue.



2. Configure the user properties

Enter your full name and specify your password in the following form.

Activation - Create User
← donnie@acreedllc.com

We are going to create a new user for donnie@acreedllc.com. Please specify the password you will use to access the Vendor Portal.

Your full name *
Adonis Creed

New password *

Password policy

- Can't be the same as any of the last 10 passwords
- Must be at least 8 symbols length
- Must contain the following: the letters in different cases, a number, one of the special characters.
- Must not contain more than 2 identical characters sequentially (111, aaa)

Confirm password *

Enter your password once again

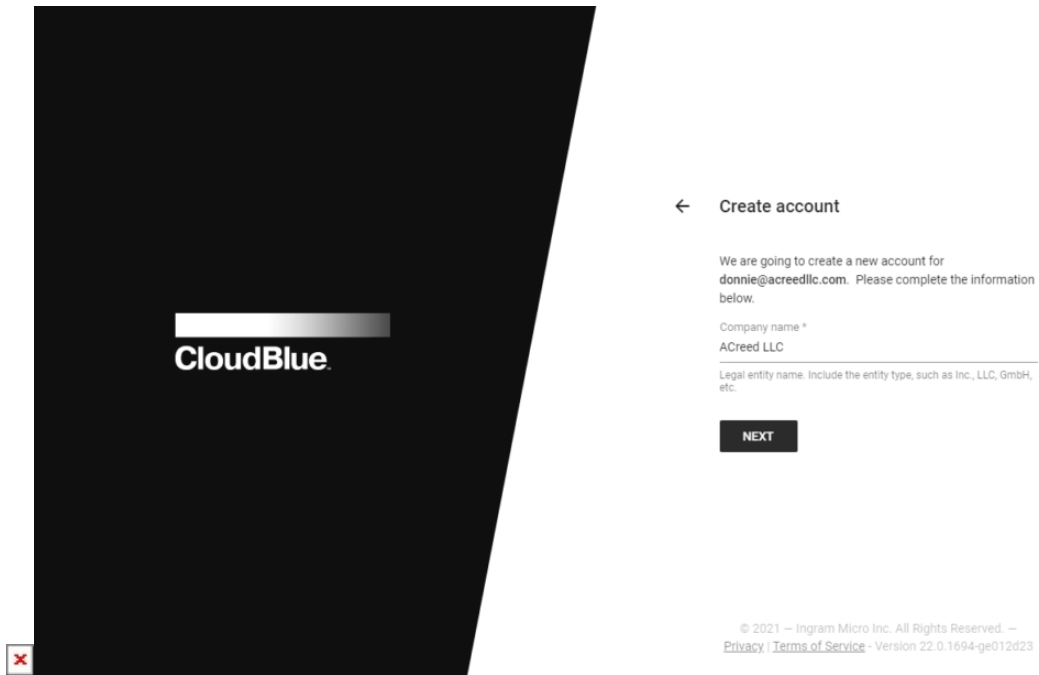
NEXT

© 2021 - Ingram Micro Inc. All Rights Reserved. -
[Privacy](#) | [Terms of Service](#) - Version 22.0.1694-ge012d23

Click **Next** to continue.

3. Configure the company properties

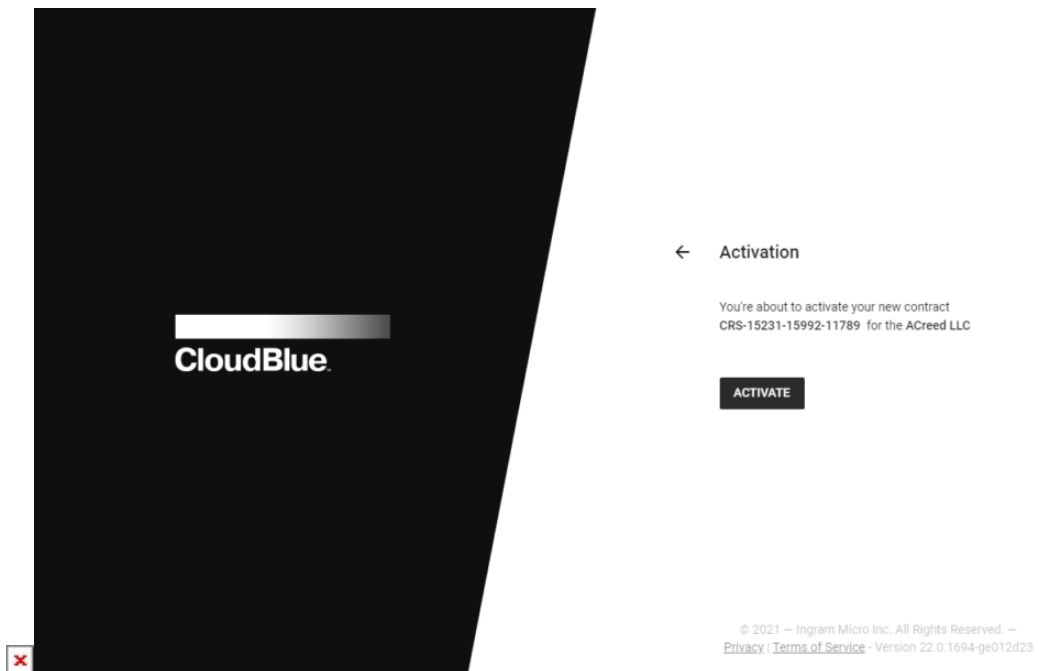
Enter your company name in the following form. It should represent a legal entity name. Include the entity type, such as Inc., LLC, GmbH, etc.



Click the **Next** button to continue.

4. Activate the contract

Sign up the program contract and activate the portal by clicking the **Activate** button.



Therefore, it is possible to proceed the activated portal and perform further operations on the CloudBlue Connect platform.