

[Documentation](#) → [Modules](#) → [Subscriptions](#) →

Subscriptions Interface



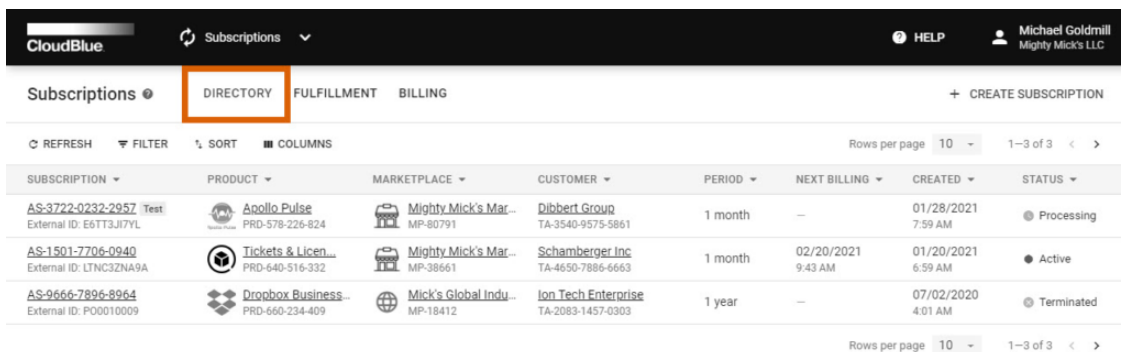
This article has been generated from the online version of the documentation and might be out of date. Please, make sure to always refer to the online version of the documentation for the up-to-date information.










Auto-generated at June 28, 2022

The following describes available sections within the **Subscriptions** module user interface. This module is used to access and create subscription objects, fulfillment requests, and billing requests.

Directory

The **Directory** tab stores a list with your generated subscription objects. Each subscription provides its own status that is regulated by fulfillment requests via the corresponding section.



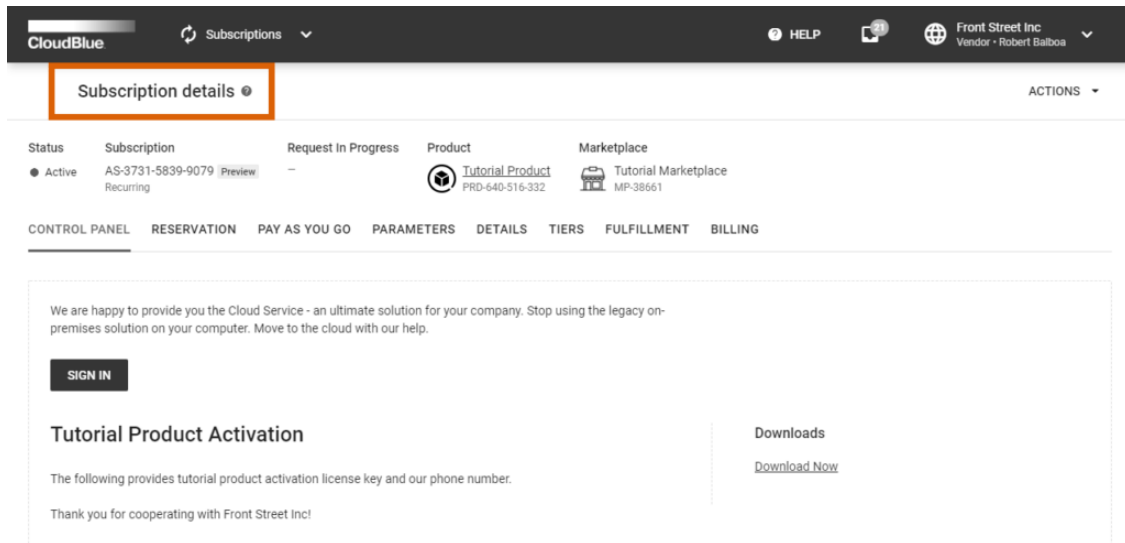
SUBSCRIPTION	PRODUCT	MARKETPLACE	CUSTOMER	PERIOD	NEXT BILLING	CREATED	STATUS
AS-3722-0232-2957 External ID: E6TT3Ji7YL <i>Test</i>	 Apollo Pulse PRD-578-226-824	 Mighty Mick's Mar.. MP-80791	 Dibbert Group TA-3540-9575-5861	1 month	—	01/28/2021 7:59 AM	Processing
AS-1501-7706-0940 External ID: LTNC3ZNA9A	 Tickets & Licen.. PRD-640-516-332	 Mighty Mick's Mar.. MP-38661	 Schamberger Inc TA-4650-7886-6663	1 month	02/20/2021 9:43 AM	01/20/2021 6:59 AM	Active
AS-9666-7896-8964 External ID: P00010009	 Dropbox Business.. PRD-660-234-409	 Mick's Global Indu.. MP-18412	 Ion Tech Enterprise TA-2083-1457-0303	1 year	—	07/02/2020 4:01 AM	Terminated

© 2021 — Ingram Micro Inc. All Rights Reserved. — [Privacy](#) | [Terms of Service](#) - Version 21.0.1025-gff1ed97

Furthermore, this section contains your test or preview subscriptions. The system also allows generating subscriptions manually by clicking the *Create Subscription* button. Refer to [Subscription Creation](#) to learn more about the manual test subscription creation.

Subscription Details

Click on a subscription object identifier to access the *Subscription Details* screen. This screen provides general information on your selected object, such as associated **Product**, **Marketplace**, **Request in Progress**, subscription **ID** and its **Status**.



CloudBlue Subscriptions

Subscription details

STATUS: Active | SUBSCRIPTION: AS-3731-5839-9079 (Recurring) | REQUEST IN PROGRESS: - | PRODUCT: Tutorial Product (PRD-640-516-332) | MARKETPLACE: Tutorial Marketplace (MP-38661)

CONTROL PANEL | RESERVATION | PAY AS YOU GO | PARAMETERS | DETAILS | TIERS | FULFILLMENT | BILLING

We are happy to provide you the Cloud Service - an ultimate solution for your company. Stop using the legacy on-premises solution on your computer. Move to the cloud with our help.

[SIGN IN](#)

Tutorial Product Activation

The following provides tutorial product activation license key and our phone number.

Thank you for cooperating with Front Street Inc!

Downloads
[Download Now](#)

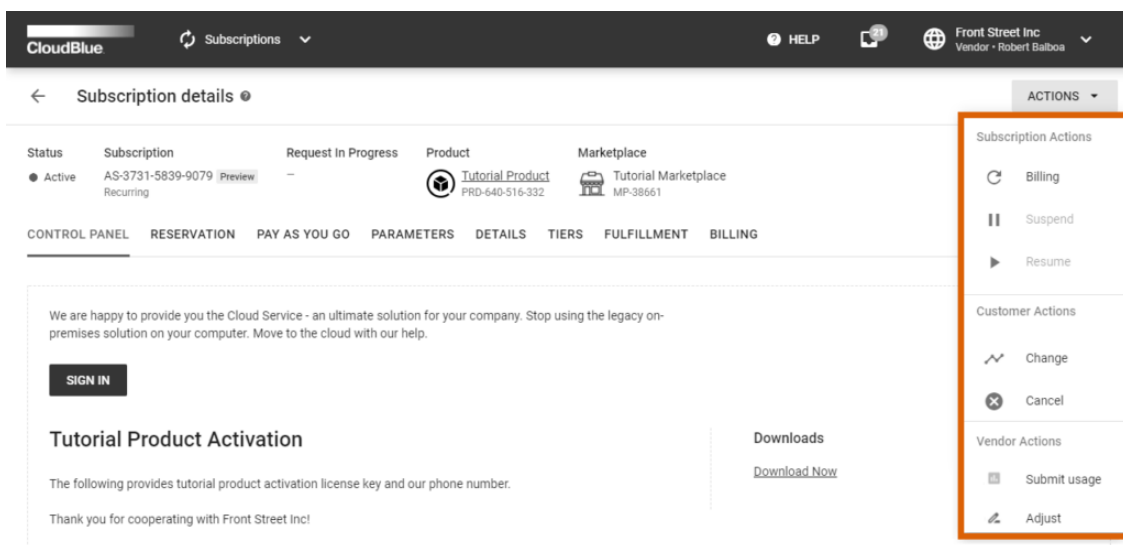
CloudBlue Connect © 2021 – Ingram Micro Inc. All Rights Reserved. – [Privacy](#) | [Terms of Service](#) - Version 22.0.1894-gd93298d

Furthermore, the **Subscription Details** screen contains various data within the following tabs:

- **Control Panel:** Preview a subscription activation via this tab. Configure subscription activation template via the Embedding section from the product profile page.
- **Reservation:** This tab displays defined reservation items.
- **Pay as You Go:** This tab displays created pay-as-you-go items.
- **Parameters:** Access product parameters through this tab.
- **Details:** This tab specifies dates, associated contracts, a commerce system and a Distributor.
- **Tiers:** This tab contains customer account and reseller account information.
- **Fulfillment:** The fulfillment tab, as the name suggest, contains your fulfillment requests.
- **Billing:** Access billing request via this tab.

Actions

Click the **Action** button at the top-right corner of the Subscription Details screen to access the following functionalities:



CloudBlue Connect © 2021 – Ingram Micro Inc. All Rights Reserved. – [Privacy](#) | [Terms of Service](#) - Version 22.0.1894-gd93298d

Subscription Actions

Subscription Actions include the following options:

- **Billing:** Launches a wizard that allows creating a billing request. Your billing requests are stored within the *Billing* tab of the Subscriptions module.
- **Suspend:** This option is used to create a request to suspend a subscription. Note that this action is not available by default.
- **Resume:** This action is used to create a request to reactivate a suspended subscription. By default, this option is also not available unless the corresponding setting is enabled for your required product.



Resume and Suspend options are disabled

In case you want to enable the resume and suspend distributor actions for your required product, make sure that the **Administrative Hold** option is switched on within the Product Settings section.

Customer Actions

Customer Actions allows reproduce the following customer actions:

- **Change:** Create a request to switch items (SKUs) or change their quantity.
- **Cancel:** Create a request to cancel your selected subscription.

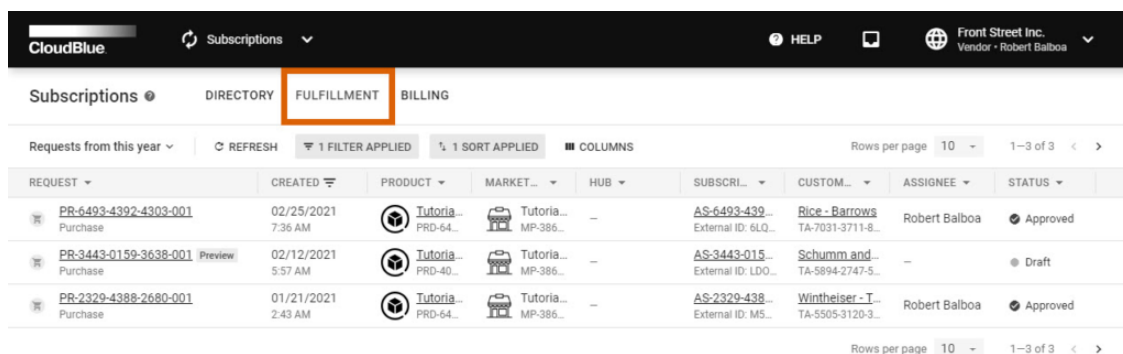
Vendor Actions

This section provides options that are available only for Vendors:

- **Submit Usage:** This option allows Vendors submit a usage report file. Refer to the Usage module documentation for more details.
- **Adjust:** This action enables Vendors to create an adjustment request. It is used to change fulfillment or ordering parameters and change Activation Template.

Fulfillment

The **Fulfillment** tab displays your order fulfillment requests. Each request object is used to manage its corresponding subscription on the CloudBlue Connect platform. Thus, it is important to understand the difference between request types and request statuses.



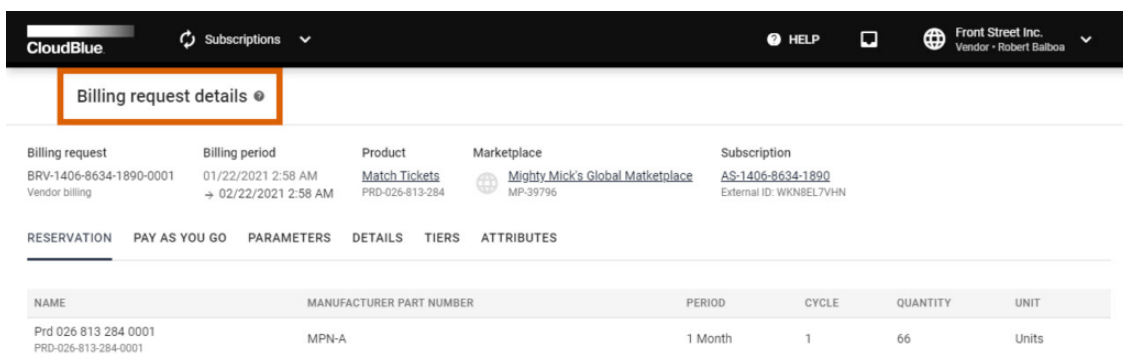
REQUEST	CREATED	PRODUCT	MARKET	HUB	SUBSCRI	CUSTOM	ASSIGNEE	STATUS
PR-6493-4392-4303-001 Purchase	02/25/2021 7:36 AM	Tutoria... PRD-64...	Tutoria... MP-386...	-	AS-6493-439... External ID: 6LQ...	Rice - Barrows TA-7031-3711-8...	Robert Balboa	Approved
PR-3443-0159-3638-001 Preview Purchase	02/12/2021 5:57 AM	Tutoria... PRD-40...	Tutoria... MP-386...	-	AS-3443-015... External ID: LDO...	Schumm and TA-5894-2747-5...	-	Draft
PR-2329-4388-2680-001 Purchase	01/21/2021 2:43 AM	Tutoria... PRD-64...	Tutoria... MP-386...	-	AS-2329-438... External ID: MS...	Wintheiser - T TA-5505-3120-3...	Robert Balboa	Approved

© 2021 – Ingram Micro Inc. All Rights Reserved. – [Privacy](#) | [Terms of Service](#) - Version 22.0.1634-g571b946

Refer to Fulfillment Request to learn more about such request, their types, statuses, request details. To get information on how to process your fulfillment request on the Connect platform, please refer to the Requests Management documentation.

Billing

The **Billing** tab stores your billing request. Click on a [billing request ID](#) to access the **Billing request details** screen.



Billing request	Billing period	Product	Marketplace	Subscription
BRV-1406-8634-1890-0001 Vendor billing	01/22/2021 2:58 AM → 02/22/2021 2:58 AM	Match Tickets PRD-026-813-284	Mighty Mick's Global Marketplace MP-39796	AS-1406-8634-1890 External ID: WKNBEL7VHN

NAME	MANUFACTURER PART NUMBER	PERIOD	CYCLE	QUANTITY	UNIT
Prd 026 813 284 0001 PRD-026-813-284-0001	MPN-A	1 Month	1	66	Units

© 2021 – Ingram Micro Inc. All Rights Reserved. – [Privacy](#) | [Terms of Service](#) - Version 21.0.1027-gea53869

The Connect platform provides the following billing request types:

- **Vendor billing:** These requests are generally created by the Connect platform according to the provided scheduler. Vendors can also manually create billing requests for their preview/test subscriptions.
- **Provider billing:** Optional requests that are generated by integrated Distributor systems. Such requests are not available for Vendors.

Use the **Billing request details** screen to examine the billing period, information on purchased reservation/pay-as-you-go items, parameters data, request details, tier account data, billing attributes, and other general request information. Refer to the Billing Requests documentation to learn more about these requests and their workflow.

Additional Guidelines

Access the following subchapters to learn more about the subscription creation process and fulfillment requests management on the CloudBlue Connect platform.

1. Subscription Creation
2. Requests Management
3. Dynamic Parameters Validation