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Subscription Details

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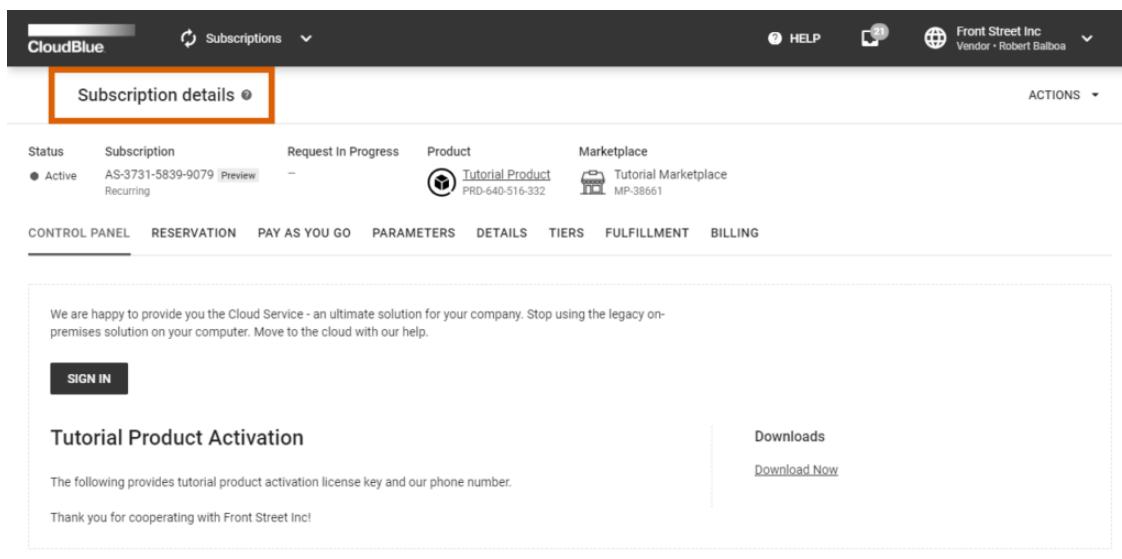
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Overview

Click on a subscription object identifier to access the **Subscription Details** screen. It is used to review general information on your selected subscription object, such as its associated *product*, *marketplace*, *identifier*, *status*, and available *fulfillment request in progress*.

The provided interface allows accessing additional details and insights via the following tabs:



The screenshot shows the 'Subscription details' screen with the following details:

Status	Subscription	Request In Progress	Product	Marketplace
● Active	AS-3731-5839-9079 Preview	–	Tutorial Product PRD-640-516-332	Tutorial Marketplace MP-38661

Below the table, there are tabs: CONTROL PANEL, RESERVATION, PAY AS YOU GO, PARAMETERS, DETAILS, TIERS, FULFILLMENT, and BILLING. The 'CONTROL PANEL' tab is underlined, indicating it is selected.

The main content area contains a message: "We are happy to provide you the Cloud Service - an ultimate solution for your company. Stop using the legacy on-premises solution on your computer. Move to the cloud with our help." Below this is a 'SIGN IN' button. To the right, there is a 'Downloads' section with a 'Download Now' link. At the bottom of the content area, it says "Thank you for cooperating with Front Street Inc!"



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- **Control Panel:** Allows previewing your activation template and examining the current state of your subscription from the customer's point of view. Specifically, this tab presents embedding templates that are provided for the required product. Vendors can configure templates for various business scenarios via the Embedding section of the product profile page.
- **Reservation:** This tab displays reservation items that are associated with your selected subscription.
- **Pay as You Go:** This tab displays pay-as-you-go items that are interconnected with your selected subscription.
- **Parameters:** Access parameters that are associated with the required product.
- **Details:** This tab specifies dates, associated contracts, a commerce system and a Distributor.
- **Tiers:** This tab contains customer account and reseller account information.
- **Fulfillment:** The fulfillment tab, as the name suggest, contains your fulfillment requests for this subscription.
- **Billing:** Access billing requests that are associated with your selected subscription.

The Subscription Details interface can also be used for performing various operations with your subscription object that are introduced and described below:

Actions

Actions are used to reproduce various business scenarios, such as suspending, changing, cancelling, or adjusting a subscription.



Therefore, these actions are especially helpful to preview the functionality of your system or in case it is required to manually update your subscription.

Click the **Action** button at the top-right corner of the Subscription Details screen to access the following options:

The screenshot shows the CloudBlue Connect interface for managing a subscription. At the top, there are navigation links for Documentation, Modules, Subscriptions, Subscriptions Interface, and Subscription Details. The main content area displays subscription details for a 'Tutorial Product' (PRD-640-516-332) with a status of 'Active' (Recurring). Below this, there are tabs for Control Panel, Reservation, Pay As You Go, Parameters, Details, Tiers, Fulfillment, and Billing. A message encourages users to move to the cloud. On the right, there is a sidebar with sections for Subscription Actions (Billing, Suspend, Resume), Customer Actions (Change, Cancel), and Vendor Actions (Adjust). The 'Billing' option under Subscription Actions is highlighted with a red box.



Subscription Actions

The subscription actions include the following operations with your selected subscription object:

- **Billing:** Launches a wizard that allows creating a billing request for your subscription. These billing requests are stored within the *Billing* tab of the Subscriptions module.
- **Suspend:** This option is used to create a request to suspend a subscription. Note that this action is not available by default.
- **Resume:** This action is used to create a request to reactivate a suspended subscription. By default, this option is also not available unless the corresponding setting is enabled for your required product.



Resume and Suspend actions are disabled by default!

In case you want to enable the resume and suspend actions for your required product, make sure that the **Administrative Hold** option is switched on within the product settings.



Customer Actions

These actions allow reproducing the following customer actions:

- **Change:** Create a request to switch items (SKUs) or change their quantity.
- **Cancel:** Create a request to cancel your selected subscription.

Vendor Action

This action provides an operation that is available only for Vendors. Specifically, the **Adjust** operation enables Vendors to create an adjustment request. It is used to change fulfillment or ordering parameters and also change your Activation Template.

Control Panel Translations

The Control Panel tab displays your specified activation template and other specified templates that reflect the current state of your subscription. Therefore, in case your product features multiple localizations, the Control Panel tab can be used to preview and switch between provided translations.

Use the *translation switch icon* at the right-hand part of the screen to switch between available translations:

The screenshot shows the CloudBlue Control Panel interface. At the top, there is a navigation bar with the CloudBlue logo, a 'Subscriptions' dropdown, and various user icons. Below the navigation bar, the main content area is titled 'Subscription details'. The 'CONTROL PANEL' tab is selected. In the center, there is a message box stating: 'The Qian Finance team is processing your request! Please wait while your request is being fulfilled.' To the right of this message box, there is a 'TRANSLATION' switch icon, which is currently set to 'English'. A dropdown menu for 'TRANSLATION' is open, showing three options: 'English' (marked as Primary), 'Japanese', and 'Spanish'. At the bottom of the page, there is a footer with the text: '© 2022 — Ingram Micro Inc. All Rights Reserved. — [Privacy](#) | [Terms of Use](#) — Version 26.0.2171-gcf10fea'.



The screenshot shows the CloudBlue Subscription Details interface. At the top, there are tabs for Control Panel, Reservation, Pay As You Go, Parameters, Details, Tiers, Fulfillment, and Billing. The Control Panel tab is selected. The main content area displays a processing subscription with the ID AS-1760-5882-8760. The status is 'Request In Progress' (PR-1760-5882-8760-001 Purchase). The product is 'Qian Finance' (PRD-476-777-035) and the marketplace is 'Mighty Mick's NA Marketplace' (MP-46110). A message box contains the text: '¡El equipo de Qian Finance está procesando su solicitud! Espere mientras se cumple su solicitud.' A language dropdown menu shows 'Spanish'. The top right corner shows the vendor information: 'Front Street Inc' and 'Vendor - Robert Balboa'.



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Note that the system allows creating additional translations for your products via the Product Localization. For more information on the localization features, refer to the Localization Management module documentation.