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# Class ConversationResource



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## Classes

MessageResource  $\Leftarrow$  GenericResource

The *MessageResources* class provides methods to access the *attachment* objects for a case.

ConversationResource  $\Leftarrow$  GenericResource

The *ConversationResource* class provides methods to access the conversations endpoint of the Cloud Blue Connect API.

### MessageResource $\Leftarrow$ GenericResource

The *MessageResources* class provides methods to access the *attachment* objects for a case.

**Kind:** global class

**Extends:** GenericResource

**Category:** Resources

### ConversationResource $\Leftarrow$ GenericResource

The *ConversationResource* class provides methods to access the conversations endpoint of the Cloud Blue Connect API.

**Kind:** global class

**Extends:** GenericResource

**Category:** Resources

- ConversationResource  $\Leftarrow$  GenericResource
  - new ConversationResource(client)
  - .messages(id)  $\Rightarrow$  CaseCommentsResource
  - .getConversationsByObjectId(id)  $\Rightarrow$  Array
  - .createMessage(id, msg)  $\Rightarrow$  object

### new ConversationResource(client)

Creates a new instance of the *ConversationResource* class.

**Returns:** ConversationResource – An instance of the *ConversationResource* class.

Param	Type	Description
client	ConnectClient	An instance of the ConnectClient class.

**conversationResource.messages(id)** ⇒ CaseCommentsResource

Returns an instance of the *ConversationMessageResource* for a *Conversation*.

**Kind:** instance method of ConversationResource

**Returns:** CaseCommentsResource – An instance of the *ConversationMessageResource* for the case.

Param	Type	Description
id	string	The unique identifier of the <i>Conversation</i> .

**conversationResource.getConversationsByObjectId(id)** ⇒ Array

Returns a list of conversations attached to the business object specified by its id.

**Kind:** instance method of ConversationResource

**Returns:** Array – A list of conversations attached to a business object.

Param	Type	Description
id	string	The unique id of the business object attached to a conversation.

**conversationResource.createMessage(id, msg)** ⇒ object

Add a message to a *Conversation* object.

**Kind:** instance method of ConversationResource

**Returns:** object – The newly created *Message* object.

Param	Type	Description
id	string	The unique identifier of the Conversation object.
msg	string	The text of the message to post.